

Institutional Evaluation

**2003-2004 SUGGESTIONS FOR
IMPROVING TRI-COUNTY
TECHNICAL COLLEGE
FROM EMPLOYERS**

[August, 2004]



**P.O. Box 587, Pendleton, SC 29670
(864) 646-8361, TDD/Voice 1-800-735-2905**

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Prepared by Ann Libby, Chris Marino, and Lisa Saxon

Surveying Methodology

The employers consisted of the direct supervisors of the graduates and were surveyed from January through June of the year following the graduation cycle of the graduates. The graduation cycles run from July 1st through June 30th of each year. Only the supervisors of graduates employed in the field were surveyed.

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From January through June 2004, employers of diploma and associate degree graduates obtaining degrees from 7/1/02 through 6/30/03 were surveyed by the Institutional Development Division. The survey consisted of two mailings. The survey asked employers the following question: What additional programs or services could Tri-County Technical College provide to better meet your needs? A total of 247 employers were surveyed and 15 or 6% provided suggestions. The following lists their responses to the question.

Business and Human Services Employers

Accounting - 9 Employers Surveyed

- Add the accounting version of QuickBooks.

Computer Technology - 8 Employers Surveyed

- You could send students to job sites to get more hands-on training.

Criminal Justice Technology - 16 Employers Surveyed

- No responses.

Management - 16 Employers Surveyed

- No responses.

Office Systems Technology - 13 Employers Surveyed

- No responses.

Radio and Television Broadcasting - 1 Employer Surveyed

- No responses.

Health Education Employers

Associate Degree Nursing - 51 Employers Surveyed

- More graduates.

Early Childhood Development - 7 Employers Surveyed

- I have two employees that are currently enrolled in your program and I am very pleased with how they are being prepared for the classroom.

Expanded Duty Dental Assisting - 9 Employers Surveyed

- Add a dental hygiene program.
- Send us list of upcoming graduates who would be interested in potential employment.

Medical Assisting - 17 Employers Surveyed

- Orthopaedic technician who can do casting and splint application.

Medical Laboratory Technology - 10 Employers Surveyed

- No responses.

Practical Nursing - 14 Employers Surveyed

- No responses.

Respiratory Care - 4 Employers Surveyed

- Possibly allow students to spend time with recent graduates. Our graduate is an unbelievable employee. The College should consider itself lucky to have her as an alumnus. She will do great things.

Surgical Technology - 9 Employers Surveyed

- No responses.

Veterinary Technology - 9 Employers Surveyed

- Continuing education opportunities for licensed veterinary technicians.
- Recommend one of our three clinics for internships and possible jobs.

Industrial and Engineering Technology Employers

Electronics Engineering Technology - 3 Employers Surveyed

- No responses.

Engineering Graphics Technology - 2 Employers Surveyed

- No responses.

General Engineering Technology - 1 Employer Surveyed

- No responses.

Heating, Ventilation, and Air Conditioning Technology/Industrial Maintenance - 10 Employers Surveyed

- Prepare the students for what they will experience when they step into the workforce to minimize the on-the-job training required to make them a productive employee who can be profitable.
- Work study programs with local heating, ventilation, and air conditioning contractors to assist student placement in residential, commercial or industrial settings.

Industrial Electronics Technology - 14 Employers Surveyed

- Training in electrical power systems would be very beneficial to students working with my group.

Machine Tool Technology - 10 Employers Surveyed

- No responses.

Quality Assurance - 2 Employers Surveyed

- Provide general study classes at the work site.

Textile Management Technology - 7 Employers Surveyed

- Add an excel class to the computer part of your program. This would be helpful so the graduate can provide charts to make presentations more productive.

Welding - 5 Employers Surveyed

- No responses.

Summary Statement

Of the 247 employers surveyed, 15 or 6% provided suggestions for what additional programs or services Tri-County Technical College could provide to better meet their needs. The top four suggestions from highest to lowest frequency of response were (1) program specific requests, (2) more hands-on training, (3) more graduates, and (4) more continuing education opportunities.