

Institutional Evaluation

**2005-2006 SUGGESTIONS
FOR IMPROVING
STUDENT RETENTION
FROM STUDENTS
[March, 2006]**



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**2005-2006 SUGGESTIONS FOR IMPROVING
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[March, 2006]

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On October 26, 2005, and October 27, 2005, students in Arts and Sciences, Business and Public Services, Comprehensive Studies, and Industrial and Engineering Technology were surveyed during 9 a.m. and 6 p.m. classes. Health Education students were surveyed in selected classes on November 7, 2005, and November 8, 2005. The students were asked to respond to the following question: What can Tri-County Technical College do to better assist students in completing their programs of study and graduating from Tri-County Technical College? A total of two thousand and eight students were surveyed. The following lists their responses to the question for 2005-2006.

Suggestions from Arts and Sciences Students

- I think they should offer more advanced classes at night or start classes at 7 a.m., and give us a more open range of times for classes.
- For my situation, if they had a large children's center for ages 0-12, offered at a low cost so students could come to school, work, and study.
- More available times for classes.
- Have cheaper-priced food. The food is so expensive, but we have to eat to study better.
- Do away with attendance; some students can't help but miss some classes due to work, family problems, transportation etc., so why punish them by failing them and still take money they worked hard for.
- More transportation during evening classes. Less discrimination on parking places.
- All of the classes that I need for university transfer are all the same night Tuesdays and Thursdays and Mondays and Wednesdays for spring.
- Make courses available for evening students on a more regular basis, especially Math 211. It is only offered every other semester.
- Better parking.
- The Student Records people need to be more helpful and not so rude.
- Offer better variety of times for classes.
- It is hard to find the financial aid support or aid. It seems like everything is a runaround.
- More assistance.
- Make classes and labs more available at more convenient times.
- Bigger classes or more classes throughout the day.
- Eliminate the attendance policy. If you know the material and can pass the test, does it really matter if we missed one too many lectures?

- I'd like it if my advisor could explain how to get scholarships, grants, and student loans.
- Free gas.
- A wider range of times for classes to begin.
- Take the survey that every student fills out seriously, because the instructor evaluation forms are not taken seriously. I say this because the same instructors are still employed at the College.
- Make the trigonometry class less confusing by doing away with extremely long methods of solution and pages of formulas. It seems arrogance, condescending and blind grading methods are used rather than whether or not the answer is right.
- Have a transfer book of what the regular college equivalent is.
- Better advising.
- Offer more variety of classes.
- Have less emphasis on attendance.
- More instructors should work with students about certain situations.
- Offer classes at different times, more diversity.
- Daycare.
- More money for scholarships so we can take the courses we need to.
- It's hard for any person working a full-time job to fit school into their lives. I don't know what else Tri-County Technical College could possibly do to help that problem, but they could increase financial aid.
- Have more classes available at night.
- Provide childcare facilities for students who are university transfers also.
- Get me a bus.
- Offer more language courses at more times.
- Offer more class availability (times and days) and financial aid needs to give students lottery assistance when Pell Grants and scholarships aren't enough to cover education costs. I was turned down for lottery so I didn't have money for books.
- Sometimes I need to drive another car and it does not have a sticker. The non-adhesive kind was better because they could be transferred.
- Make sure, no matter what, that we are taking the right classes.

- Offer more night classes.
- Because Tri-County Technical College has many working adults enrolled, more alternative class schedules should be offered to accommodate varying students. Also, childcare is an issue for many.
- Do away with those steps behind the Oconee building.
- More classes at more times.
- Try and get the CAT bus system to run the Pendleton route until at least 9pm Monday – Friday.
- Tri-County Technical College can keep the curriculum from changing in and throughout semesters and years.
- Instructors could help us out.
- Work with CAT bus to increase bus hours into the evening.
- Have more campus interest like an actual student lounge to keep students from being bored.
- Be knowledgeable about what classes the students need to take to transfer to their major.
- Shorten the stairs.
- Lower requirements in the classrooms.
- For those of us that have to work, there shouldn't be an attendance problem as long as we get the class work complete, it should be fine.
- Fix the inability to enroll in classes because they were full and the classes not being offered at more available times.
- Lower book costs.
- The College should ensure that I am not enrolled in the wrong class causing me to lose money and class credit.
- Be clearer with courses to be taken in a major, especially when it's a smaller major.
- Make it a university (state supported), have more classes.
- Make it clear what students need to take and especially who to talk to about it.
- Offer natural science classes in the evening.
- Three good instructors who know what they are doing.
- Help with the confusion of what classes need to be taken.

- Lower your tuition.
- More financial aid for older students.
- Better tutors or more of them.
- Make scholarships easier to maintain.
- Offer more of the same class if they get full.
- Have open classes, like if a class is listed in the catalog then it should be offered.
- Financial aid is always an issue. I think financial aid is based too heavily on GPA's. At some point in a student's education their GPA may go down for valid reasons. They shouldn't be punished for that.
- Have a list of courses I need to take for my major and let me know if they will transfer.
- Sometimes I must miss class. Absences should not be as strictly enforced as they are. If a student misses a class, he or she is responsible for keeping up with the material and should not be dropped because he or she couldn't attend.
- Consider that students have other responsibilities other than school.
- Offer more times for classes.
- Better and more informed advisors.
- Have the advisors do a better job of helping the student pick classes.
- Bring tuition down or offer more scholarships.
- Have a variety of major classes open.
- Flexible schedules are needed.
- More scholarship money and more class times.
- Federal aid.
- Better advisors for transfer information.
- Get wireless internet.
- More availability.
- Night transportation and more financial aid resources.
- Higher variation in times classes are offered.

- More class options. I highly suggest building another campus as soon as possible. Perhaps you should worry about that instead of having water bottles with the College logo on them.
- Inform students of exactly what they need to take and not waste time on useless courses.
- More than just one class of a certain subject offered a semester. I had a scheduling conflict and couldn't take what I needed.
- Keep the on-campus childcare center open.
- Maybe get to work on reducing the noise in the library due to construction work all the time. It should be done when no classes are in session.
- More classes offered at more times.
- Make classes more available (i.e. Spanish) one time everyday of the week. I hate to drive all the way here for one hour everyday of the week.
- Help with providing students financial assistance. Have financial aid officers do what they say they're going to do.
- A more frequent bus schedule would be nice.
- Need to assist students with more night classes.
- Have more class times.
- Better student/instructor interaction.
- What classes to take and what will transfer into a major at universities is confusing and more advising would help.
- I think we should not have an attendance policy because sometimes things happen and a student is still able to complete their work but miss some classes.
- If possible, offer more class times options.
- Alone with other schools, the requirements of missing only four to five classes including tardiness can be rough at times.
- Help students when they miss a class and are having trouble notifying instructors ahead of time.

Suggestions from Business and Public Services Students

- Have maps to track progress towards graduation. Have successful Tri-County Technical College graduates come talk in their respective majors.

- Offer classes (some) at different times. In accounting, there is only one section/class after 1st year.
- More variety of courses.
- Making the summer schedule available when the spring one comes out.
- Offer more classes on Tuesdays and Thursdays.
- Offer more classes relating to degree program. Allow same classes for day and night students.
- Make campus more organized.
- More job search availability after graduation.
- More classes offered after 6 p.m., more classes offered at night.
- Have more bus routes in Anderson so those not living on bus route now can have easier time getting to school.
- Offer more classes at all times.
- Smaller classes.
- Offer more class times for all classes.
- Offer more classes every semester.
- Let students know exactly what they need to do to graduate.
- I don't think they need to change anything at this point in time. Classes need to be available all day just in case you have a job and/or kids. Instructors are always around to help.
- Making sure that you can get into a class. It's usually hard to get into the Early Childhood Development courses because they fill up so quickly.
- Offer classes every semester, not just online but at the campus.
- Be more precise in helping student get the classes they really need for degree/transfer.
- Lower prices.

- Help students with absences and things that the students cannot help and are punished for.
- Get instructors who know the material.
- Have more afternoon classes between 2:30 – 5:00.
- Offer more classes online, have more of the classes that are offered online instead of just two semesters.
- Offer more classes at different times.
- Offer more accounting classes more often, not only during certain semesters.
- Offer all the courses year round, e.g., Accounting 201, offer it in the spring every year.
- Have advisors to be more involved.
- I feel like there is a lot of miscommunication here. When I first started coming here, three different advisors gave me three different answers to the same question.
- Be able to buy books using scholarship money before a certain date so it doesn't take three hours to get books.
- Do not shut the daycare down.
- Offer more class times different times of day.
- Better advising and good scholarships.
- Offer more classes.
- Offer more classes.
- Offer the same classes, but more than one a semester.
- Offer more study groups.
- More help during registration.
- Get agricultural transfers sheets for all colleges represented.

- More classes with labs offered at night for sciences.
- Have advisors that know what they are doing, instead of just any full-time instructor.
- Try to offer science once a week instead of a little everyday with a four-hour gap between classes.
- Make higher-level classes available at night.
- Better parking. Campus security gives out tickets like its Christmas.
- Have nicer people work here, they are rude and nobody wants to deal with them.
- Make biology classes available in the evening.
- Provide some kind of help to mothers by offering childcare while in class.
- Better assess a student's personal circumstances and reasonably allow for their co-existence with class responsibility.
- Open Pell Grants to more people.
- A better childcare faculty (evening).
- One-on-one tutor when needed.
- Unsure at the time because I was just informed through their document that programs existed for aid outside my former knowledge. Work study program for transfer students would be great.
- Have the classes offered at more times and days.
- Better daycare, better communication.
- The College does a good job of getting people set up to succeed but the main component missing in the overall experience is the sense of "community" and "togetherness" on a social scale.
- Make sure each student knows what classes to take and make sure they are available.
- Offer more programs (graphics design).
- Letting student know through their email what their GPA is.

- Bigger classrooms.
- New dean of students, consideration with respect to required work load for working moms!
- The College took my English classes from Anderson University. I should not have been made to take speech.
- Need day and night childcare.
- Try to understand that people do have lives outside out of college.
- Having classes available that students need for degree more often.
- Offer more online courses.
- Get cheaper, the College is too expensive.
- Offer more sections to each class. I would have taken more this semester but you only have an online section.
- Offer classes that are required both fall and spring semesters.
- Well, since the College is taking all of our money, you could at least try to meet the needs of the students.
- Offer classes at a later time such as 5 p.m.
- Get government financial aid.
- Offer more of the same classes and get more instructors to teach them.
- Possibly offer weekend classes.
- Reassess requirements for degrees/diplomas. Offer more times for the most needed classes.
- Allow longer time for projects.
- I think they should have more classes or instructors so students won't be falling behind I couldn't take some classes this semester they were filled so I can't graduate in May. Now I have to graduate in August.

- Have more classes available at night, online, or on weekends.
- Offer more evening classes.
- Have more variety of times classes. Stop the three hour long classes. Make online classes easier to enroll and understand.
- Get involved.
- Make a very clear list of what courses you need and in what order you need to take them.
- Some teaching methods, language used by some instructors is offensive and makes me uncomfortable.
- More classes at night.
- Financial aid, I'm broke. Make Life Scholarship easier to keep with only 24 credit hours instead of 30 per year.
- Parking.
- Give in-class assignment and credit with test point.
- Childcare needed. The daycare was full, now they are closing.
- Some classes for this major, we don't need to take.
- Make scholarship availability more known.
- Helping more with student's studying.
- Provide bigger childcare facility with certified teachers. Have a better registration system.
- Help register better, doing it yourself is hard.
- Offer classes each semester (every class).
- If the instructors have positive attitudes so will the students.
- Make sure students are clear about which classes to take in their major.

- More discussion in class.
- Help students with their grades.
- Offer a payment plan for books.
- Actually be a college for the real world! Understand other people have jobs.
- Tri-County Technical College needs to have a program that students achieve the goal instead of just sitting around. Tri-County Technical College needs help instead of keeping them where they are.
- Offer more of the major classes at night e.g., Medical Laboratory Technology classes.
- I know attendance is a major part of the learning experience, but I work 3rd shift and sometimes I have had to work over and now I am in danger of being dropped from my class because of absences. I am doing my work, I am trying to get ahead but I am being harassed and threatened with absences.
- Have classes/spaces available so that students can finish long before 2 yrs of waiting for adults returning offer a course on what to do to go about obtaining a degree. Have better counseling at admissions level and advisor levels.
- Offer summer help (financially), especially for people who are depending on life scholarship to even attend college.
- Have a program set up for students to be reimbursed for gas mileage or wear and tare on their car.
- Give credit on grades alone, not attendance.
- Offer more mid-day classes.
- Guide us through the classes we need to take at that time.
- Have advisors a list of courses students have taken so they can compare it to what is needed to complete your major.
- Provide childcare assistance (possibly by volunteers).
- Provide a wider range of classes.
- Some students may need a daycare to help them.

- Offer classes at different times.
- More night classes.
- Continue to push students to work harder and stay in school. Don't give up on us; be there for us at all times because it gets hard sometimes.
- I think the College can assist students by writing letters of recommendation to agencies in the field of choice the student is pursuing.
- Have some type of study groups or something.
- Try to be more flexible on classes, and when you can take them. Also, better parking.
- A human services department is needed.
- Offer more classes at different times.
- Offer more sections of a class when one becomes full. Offer classes during more semesters.
- Have more room/classes available for the required courses.
- Be more in tune with being a student. Decisions seem to be made by someone who is not in touch. Coordinate instructors, we take more than one class. Instructors often make major projects, exams due on the last day before a break. When you have a job and six tests on one day, it isn't right.
- Offer more classes in both semesters instead of only offering some in fall.
- More online courses would be beneficial with the price of gas.
- Talk to the students and work really hard to help them when they have a problem.
- Offer more times for certain classes. This semester Marketing101 was only offered at two times. Maybe they should offer it at four different times.
- Extend CAT bus routes; get more busses. It takes 45 minutes to get from Clemson to here. Pick up in Six Mile, Liberty and Easley.
- Offering more financial aid to students with a GPA over 3.0.
- Offer students that still live at home with their parents the federal grant.

- Get rid of the stairs.
- More class times.
- Add more online classes for Office Systems Technology.
- Remember that when we are overloaded with homework, sometimes we are forced to choose between that and other responsibilities. We need a little more financial assistance for books please. Thanks!
- Give credit for real life experience and work.
- On required classes for your major, offer classes at night.
- Better understand the needs of the students.
- Make class available to people who work 12 hour shifts. We desire to come to college as well.
- Sitting down with the student when they first come into Tri-County Technical College and let them know step-by-step what classes they need to graduate.
- Offer more classes through the summer and not just during select terms.
- Offer more times for classes because students have had to wait plenty of times because either classes were filled or they do not have one that fits in my time range.
- Bring back childcare to school for mother or fathers attending.

Suggestions from Health Education Students

- Evening tutoring, monitoring advanced students to beginning.
- Offer aid or scholarship to people who are working and trying, and not just to the ones living off the government.
- Offer more biology classes.
- Availability of classes and scholarships monies is definite assistance pluses.
- Advisors should be better; also, the Nursing Program should be judged by GPA so serious students can finish sooner.

- Why do we physically have to meet with an advisor if we can go online?
- Be more concerned about students.
- Offer more class times and classes.
- Have more classes in the evening.
- Offer classes that you can come to at different times if you need to change your time.
- Provide shuttle services from parking lots. Offer more than \$1,000 in scholarships. That doesn't last two semesters.
- Help childcare options. The YMCA doesn't seem to give a discount to students.
- Make students more aware of some of the funding that is available to help them.
- Free tuition, more Internet courses/sections.
- Understand that some people may still live at home with their parents, but still have bills and might as well live alone. Offer better financial aid. Open more classes for nursing students.
- Chemistry for the Associate Degree Nursing program needs to be offered more than two times per year. Put more than sixty people in per term so the waiting list will not be as long.
- Some advisors seem so unconcerned and can't answer questions. They are just giving you the runaround and causing a delay.
- Students should not be required to go through the whole comprehensive courses, I hate them.
- Make outlets for help; whether financial, childcare, etc. known to students by placing in newsletter and maybe at different centers (learning lab, into desk, admissions, etc) also web.
- Provide more times available for classes
- More class times available.
- Help students find any and every possible way to help pay for the things that could keep them from attending school, e.g., daycare, gas money, and the ability to make up class time if something happens.

- Have a daycare that kids can attend free.
- Be more concerned and understanding if someone has a problem.
- Make nearby housing available to students, or assist in finding a nearby place to stay.
- My schedule was messed up at the beginning of the semester and I missed three classes I didn't know I had.
- Make childcare more affordable for part-time students.
- Stop making tuition so high.
- Now that CAT is running that has helped out a lot. If only it would run back to Anderson more than it does.
- Give lower income families more money.
- More financial resources please.
- Have more time slots for classes. In our major there are very little.
- Work on making the financial aid process easier.
- Offer more classes at different time frames.
- Have online instructors respond to students emails and keep them informed on grades and informing students which problems were wrong on homework and quizzes to know which problems to study.
- Have better online classes and more attention given to night students. We are treated like unwanted children merely tolerated.
- Help getting the student find the right advice instead of having them go around in circles.
- Waiting lists for medical classes need to be shorter and more available here at the College.
- Childcare.
- The College needs to find more instructors because there are too few instructors available.
- Offer lab and course tutoring until ten o'clock every night.

- Offer more assistance.
- Lower tuition prices, provide more affordable daycare prices, and offer nursing classes more frequently.
- The Seneca area should have access to the CAT bus.
- Scheduling needed in classes for majors that are only available during clinicals.
- Childcare programs.
- Sometimes classes are offered that are not needed. Change in class number e.g., MAT 100 changes to MAT 032.
- Offer scholarships to those in need instead of always giving it to those with high grades.
- Make some of the clinical days short so we can be able to study; instead of making it an all day thing.
- I think there should be more programs with help for those who don't have children instead of limiting it to those who do. We have hard times as well.
- The online registration was pretty unorganized. Many advisors gave out wrong information, or simply didn't make time available. Not me personally, but many other students were extremely frustrated.
- This is not a College for the "real world" like you advertise. If it were, I would have the ability to work more!
- Instructors can work with students more because we all work and go to school.
- Some classes are too hard on attendance, if we pay for it then we'll show up or it's our loss.
- The College needs to try harder to get more financial aid for their students.
- More openings for anatomy.
- Make classes equally available for all students. More classes need to be available in the evening.
- Have more than just one of those classes.

- The requirements being changed for my major confused me because I don't know which classes I have to have in order to start my nursing classes.
- Get more instructors for the Associate Degree Nursing program.
- Make classes available if enough people sign up to take the course.
- As soon as a nursing student finishes their pre courses, they should not be put on a waiting list. I got accepted at Greenville Technical College the next semester and a 2-year wait here is not good.
- Instructors should be a little more understanding when a student has to miss class due to job/family responsibilities.
- Allowing work to be turned a little late. No exception deadline is hard for single mothers with infants.
- Parking closer.
- Free childcare availability.
- The federal aid loans need to be available to Tri-County Technical College students.
- Outline nursing curriculum online detailed.
- Increase number of students who can enter the Associate Degree Nursing program each year.
- Advisors that can really assist you in getting you in classes that you need instead of just signing you up for whatever. An advisor is supposed to advise you.
- Give more information on financial aid and programs.
- Offer more afternoon classes, childcare.
- Offer more class time.
- Provide on-campus childcare at a reasonable cost.
- Letting students know through email what classes are filled up and what they need to do to get in later on.
- Childcare is expensive, going to school having to pay \$90 a week and being a student is very hard!

- I have no suggestions. I know this is a big school and it is sometimes hard to meet the needs of each and every student.
- More instructors available in nursing.
- If there were more spaces available in the academic programs, it would be great.
- More information on financial aid and childcare assistance.
- I feel that they should help those that work fulltime jobs, do not have children, but have the husband's income also get better financial aid.
- Provide more majors, need to have dental hygiene at Tri-County Technical College.
- More financial aid.
- Make sure that the classes needed have enough instructors to teach them.
- Offer more classes in each subject because they fill up fast.
- Larger classes, most classes have a drop rate. If class is full, there needs to be a better chance of getting in.
- Have concerned advisors that are willing to help you with the right information.
- Offer clinicals all year so students can get in and complete them.
- Offer more classes at night and weekends for working folks.
- Help with childcare.
- Offer more money for summer for those of us who need to go in the summer to finish up classes.
- Have more instructors to teach at the school.
- Find more instructors and advisors that actually care about students as a whole.
- Try and explain all of the options that students have because there are some options that students don't know.
- A better resume service.

- More scholarship offers, more information on Pell Grants.
- Offer students more than one advisor to give them different options or opinions on scheduling their classes.
- Dormitory.
- Have more online courses.
- Have the advisors try to meet with each student or email them to see how their studies are going to give them encouragement.
- Make the financial aid process easier and let each student clearly know what he/she needs to take in order to graduate.
- Offering some of the most demanded classes at more times.
- Offer two practical nursing classes.
- Offer more classes day and evening.
- Have an early remedy about when the deadline is for scholarship money. I missed the deadline. This will be a hardship on my family.
- Making classes easier to understand.
- More times for classes for working students.
- Just by being more organized in admissions and other facilities would help.
- Need to have labs in the evening.
- Offer more classes that start early in the mornings.
- Make better guidelines for programs. Ensure that all students are treated equally and fairly (nursing program).
- More financial aid.
- Attendance shouldn't be required, we're adults.

- The library needs to be open 24-7 and the reference desk should be open late (like 10p.m.), and the book selection needs to be widened. Especially if courses are required to use reference books.
- Larger Veterinary Technician acceptance and no summer classes.
- Shorten the waiting list.
- Get in the FLEP program so students can afford to go to school and take care of family too.
- Make classes such as Biology 210, etc. available at night during summer. Stay-at-home moms cannot take daytime courses at night during summer if we can't afford daycare.
- Offer more evening classes that begin at 5:40 p.m.
- Making everything a smoother process.
- More financial aid.
- More online classes.
- Attendance.
- More classes and times.
- Offer financial resources like scholarships, etc during summer semesters.
- Provide more instructors and classes in the nursing program to meet demand or request loads of students.
- Getting the CAT bus to go to the Seneca area would be a great help.
- Better informed, caring advisors, and instructors.
- Discontinue students signing up for classes themselves. That should be a job for advisors.
- Help with gas to and from clinicals that are away from school more financial support.
- Help assist students by providing more hours in tutoring labs and financial assistance based on stability of the student's class performance.
- Faster way of getting into clinical portion of programs.

- Offer Chemistry 105 during spring or summer.
- More financial help and assistance would assist me in completing my program.
- Offer night classes, or online classes for more science classes, including Biology 210 and 211.
- Offer classes at more times.
- Elected advisors should have complete knowledge on the courses they are representing.
- Have more online courses.
- Make a scholarship to help with books for students.
- Have more financial aid.
- I am pretty much out of choices.
- Offer a variety, more times for classes to meet.
- Schedule more times for classes.
- If you need to take a course other than what you are taking to get what you need for the required credit and don't know, someone should point it out.
- Have more classes available.
- The waiting lists for healthcare majors are very frustrating. There needs to be more availability.
- Offer more classes.
- Offer more Biology classes that health science students need to get into their program.
- Offer free daycare for those who can't afford it.
- Offer more classes.
- I think a childcare service would be good even for a small fee.
- Provide more financial aid help.

- Just keep on helping students that want a job get one.
- Need more assistance for tuition.

Suggestions from Industrial and Engineering Technology Students

- Lower something at the College like books!!
- More teamwork and social responsibility to other cultures.
- Quit raising the tuition every semester. Offer more classes online.
- Offer childcare and be more flexible to work schedule.
- Learn that because your parents have money doesn't mean you should be ineligible for things.
- Childcare.
- Provide more money.
- Family counseling.
- Offer all classes with a late morning option.
- Help pay for gas.
- Drop the attendance requirement.
- Have a CAT bus that goes to Seneca and Greenville.
- Don't try to make the smokers get run over when they are walking to the parking lot. That uses too much time walking across the road.
- Help out more financially.
- Some of the classes that were required for my major were not available when I need to take them. That made me later getting into my program.
- Don't let foreigners teach math.
- Help with classes being full.

- More scholarships.
- Get some more knowledgeable people to work in financial aid.
- Shorter nights.
- Offer a variety class options.
- We need more money for college.
- The people in financial aid and the place where you get registered could be nicer.
- Evening classes.
- Make more student loan programs available.
- Offer more times during each semester for needed classes.
- Work around people's jobs.
- Have weekend courses.
- Offer at least two different sections per class.
- Class times offered and financial assistance.
- More updates on Campus Pipeline, better instructors who don't put you in classes you don't need.
- Try to make classes more available at times.
- It would help if you did not have to come for one class over the summer that is mandatory for your degree. Maybe try to somehow fit certain classes in fall or spring.

Suggestions from Career Development Students

- More night classes (science in addition to Chemistry 110 and 111).

Summary of Major Findings

2001-2002 Student Survey Summary Results: Approximately 53% of the comments requested improved class offerings, 14% addressed increasing financial aid, 5% centered on modifying the attendance policy, 4% covered improved instruction, 4% covered better advising, 4% desired more childcare services, 4% addressed rising tuition, 3% covered better transportation, and 2% indicated better parking. The remaining 7% were unrelated suggestions.

2002-2003 Student Survey Summary Results: Approximately 53% of the comments requested improved class offerings, 15% addressed increasing financial aid, 12% covered better advising, 7% desired improved childcare services, and 6% centered on modifying the attendance policy. The remaining 7% were unrelated suggestions.

2003-2004 Student Survey Summary Results: Approximately 59% of the comments requested improved class offerings, 10% addressed increasing financial aid, 6% covered better instruction, 5% covered better advising, 5% desired improved childcare services, 3% covered better transportation, 3% centered on modifying the attendance policy, 2% addressed rising tuition, and 2% indicated better parking. The remaining 5% were unrelated suggestions.

2004-2005 Student Survey Summary Results: Approximately 52% of the comments requested improved class offerings, 11% addressed increasing financial aid, 11% covered better advising, 7% covered better instruction, 5% centered on modifying the attendance policy, 4% desired improved childcare services, 3% addressed rising tuition, 2% covered better transportation, and 1% indicated better parking. The remaining 4% were unrelated suggestions.

2005-2006 Student Survey Summary Results: Approximately 39% of the comments requested improved class offerings, 14% addressed increasing financial aid, 12% covered better advising, 7% covered better instruction, 4% centered on modifying the attendance policy, 6% desired improved childcare services, 2% addressed rising tuition, 3% covered better transportation, and 1% indicated better parking. The remaining 11% were unrelated suggestions.