

Institutional Evaluation

**2006-2007 SUGGESTIONS
FOR IMPROVING
TRI-COUNTY TECHNICAL
COLLEGE FROM EMPLOYERS**

[September, 2007]



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Executive Summary

Overview

From January through June 2007, employers of diploma and associate degree graduates obtaining degrees from 7/1/05 through 6/30/06 were surveyed by the Institutional Research and Evaluation Department. The survey consisted of two mailings. Only the supervisors of graduates employed in the field were surveyed.

Results

The survey asked direct supervisors of the graduates the following question: What additional programs or services could Tri-County Technical College provide to better meet your needs? A total of 205 employers were surveyed. Of the 205 employers surveyed, 141 or 69% provided suggestions. The suggestions from highest to lowest frequency of response were (1) program specific requests (6%), (2) various other requests (2%), and (3) more hands-on training (1%).

Implications

There were a limited number of suggestions. However, one suggestion, “more partnerships with area businesses”, emerged from several different programs.

Business and Public Services Employers

Accounting - 9 Employers Surveyed

- No responses.

Computer Technology - 8 Employers Surveyed

- More up-to-date techniques should be included for programming and technical skills.
- More technical skills.

Criminal Justice Technology - 6 Employers Surveyed

- Phone techniques and handling callers is our top priority.

Early Childhood Development - 7 Employers Surveyed

- No responses.

Management - 16 Employers Surveyed

- No responses.

Office Systems Technology/Automated Office - 16 Employers Surveyed

- No responses.

Radio and Television Broadcasting - 0 Employers Surveyed

- No responses.

Health Education Employers

Associate Degree Nursing - 44 Employers Surveyed

- Computer technology skills. Most of our documentation, medication administration is on computers.

Expanded Duty Dental Assisting - 10 Employers Surveyed

- Communication skills.

Medical Assisting - 0 Employers Surveyed

- No responses.

Medical Laboratory Technology - 4 Employers Surveyed

- No responses.

Practical Nursing - 17 Employers Surveyed

- Spanish for healthcare professionals.

Respiratory Care - 8 Employers Surveyed

- Tri-County Technical College sends forth well-prepared students. Rarely have I had one who was not able to perform minimal expectations and many have exceeded expectations. Tom Baxter has done a great job for you.

Surgical Technology - 7 Employers Surveyed

- No responses.

Veterinary Technology - 16 Employers Surveyed

- The night program is a wonderful step forward.

Industrial and Engineering Technology Employers

Electronics Engineering Technology - 2 Employers Surveyed

- No responses.

Engineering Graphics Technology - 3 Employers Surveyed

- No responses.

General Engineering Technology - 1 Employers Surveyed

- No responses.

Heating, Ventilation, and Air Conditioning Technology/Industrial Maintenance - 10 Employers Surveyed

- Journeyman and Masters Licenses preparation.

Industrial Electronics Technology - 11 Employers Surveyed

- No responses.

Industrial Supervision Technology - 0 Employers Surveyed

- No responses.

Machine Tool Technology - 5 Employers Surveyed

- No responses.

Quality Assurance - 1 Employer Surveyed

- No responses.

Welding Technology - 4 Employers Surveyed

- Maybe some on-the-job training.