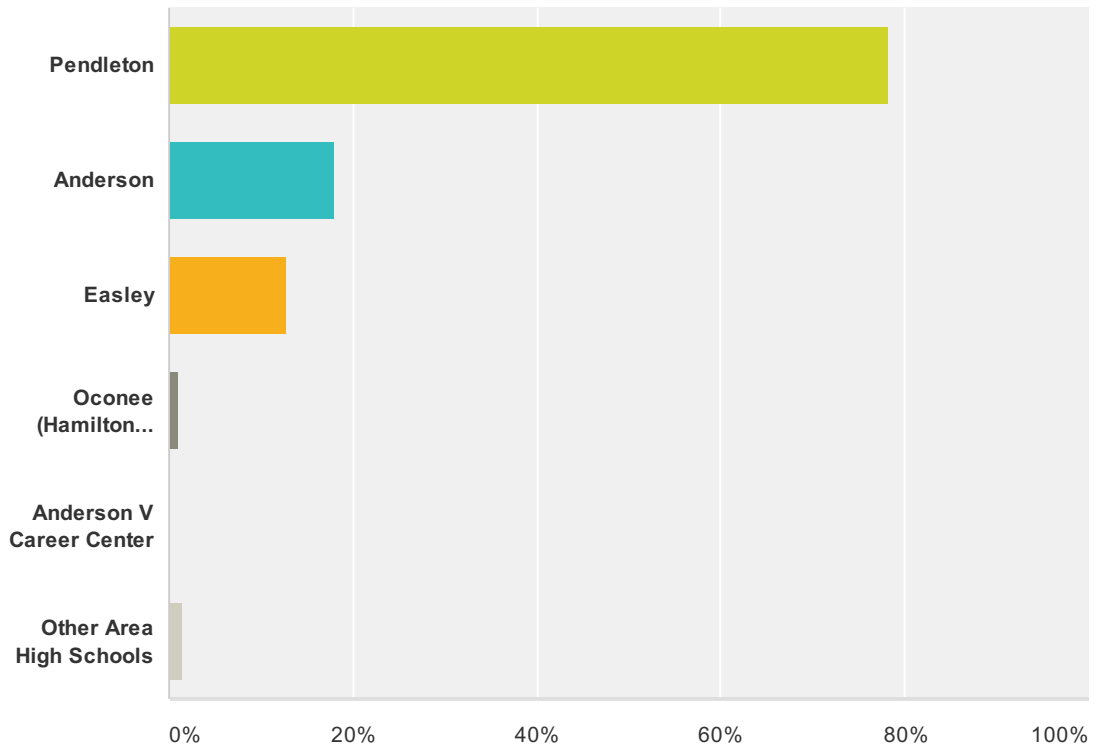


Q1 Which location(s) are you taking courses this semester? (Check all that apply)

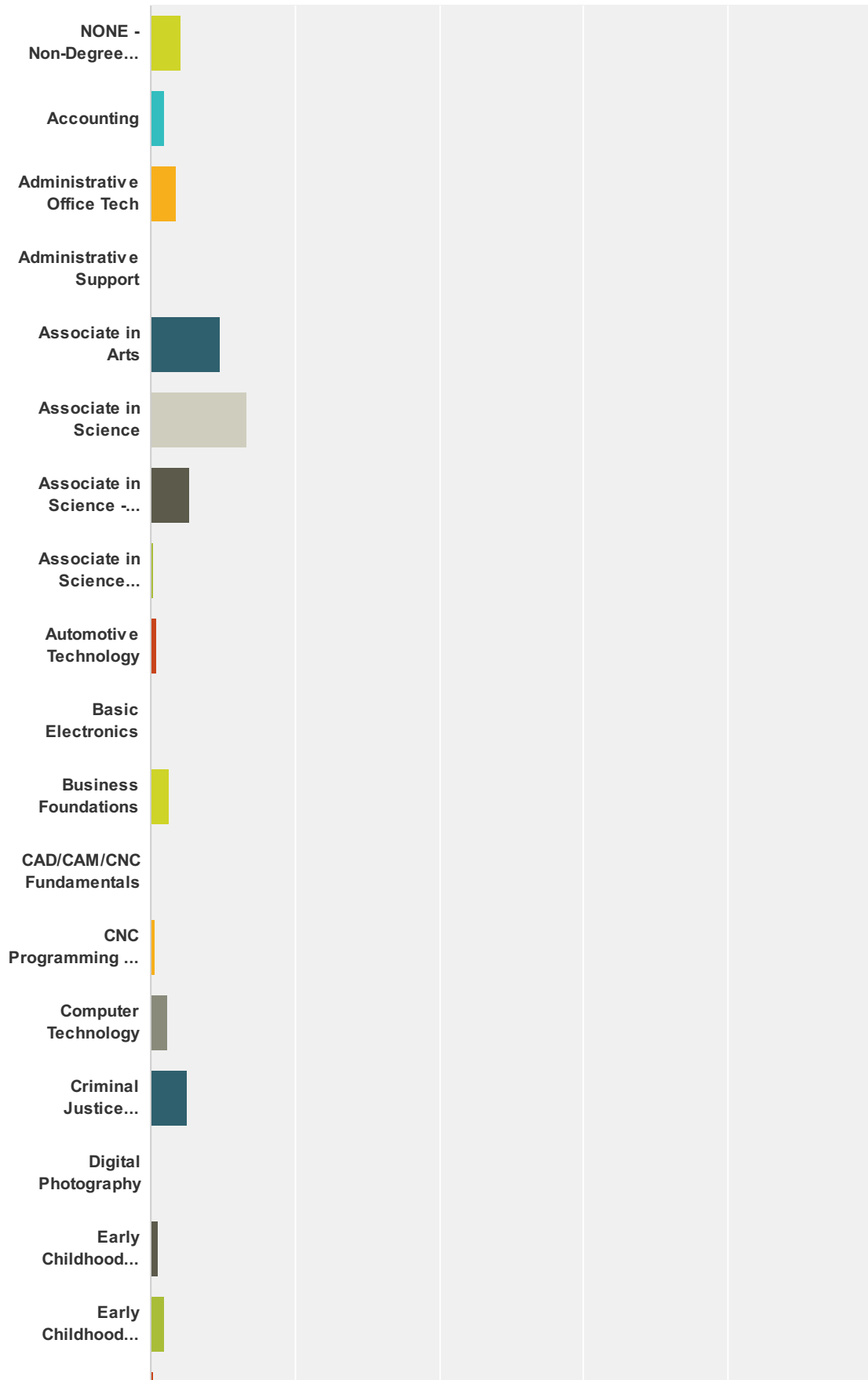
Answered: 1,298 Skipped: 16



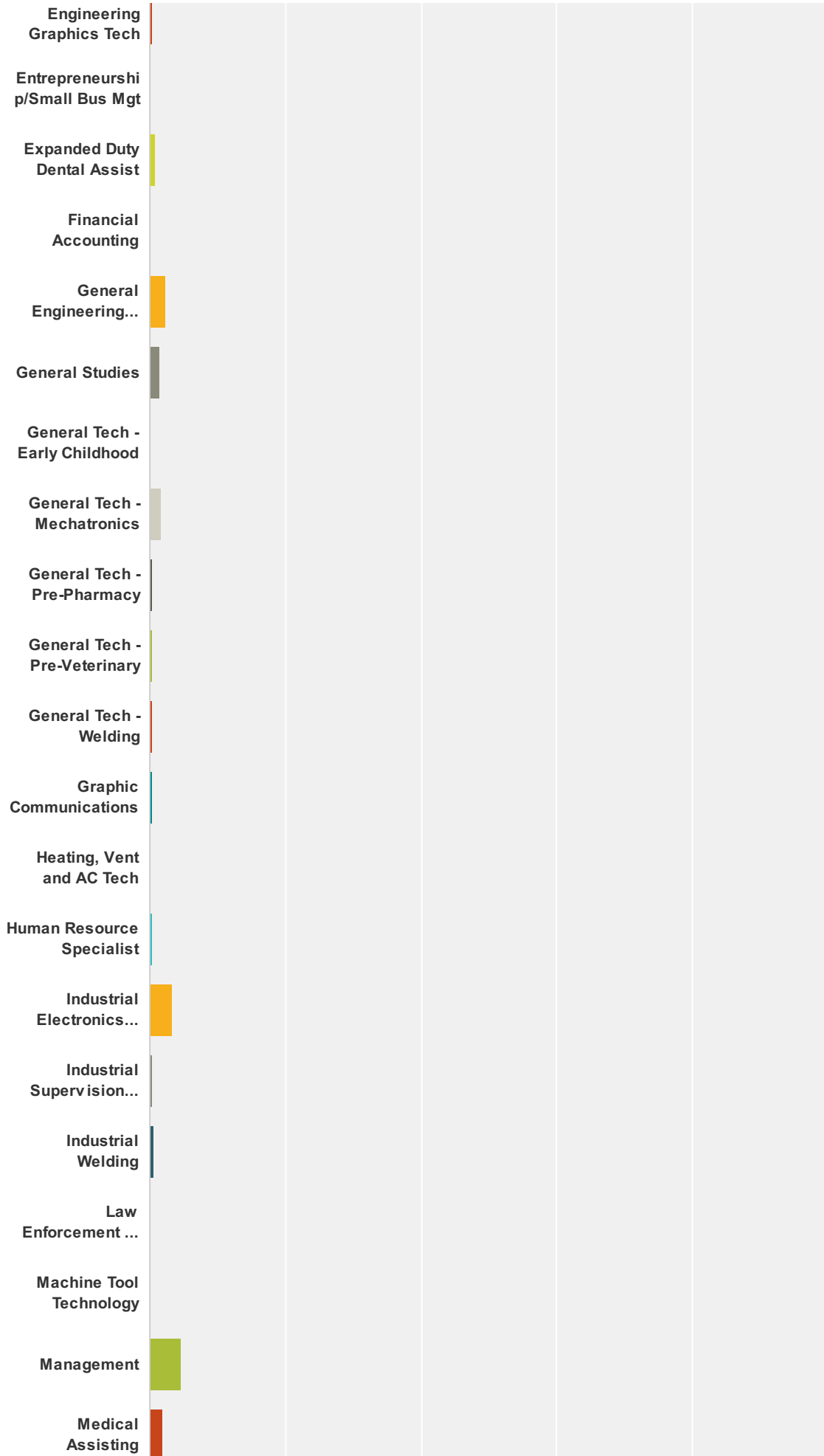
Answer Choices	Responses	Count
Pendleton	78.20%	1,015
Anderson	17.95%	233
Easley	12.71%	165
Oconee (Hamilton Career Center)	1.00%	13
Anderson V Career Center	0.23%	3
Other Area High Schools	1.54%	20
Total Respondents: 1,298		

Q2 Please check your current major at Tri-County Technical College.

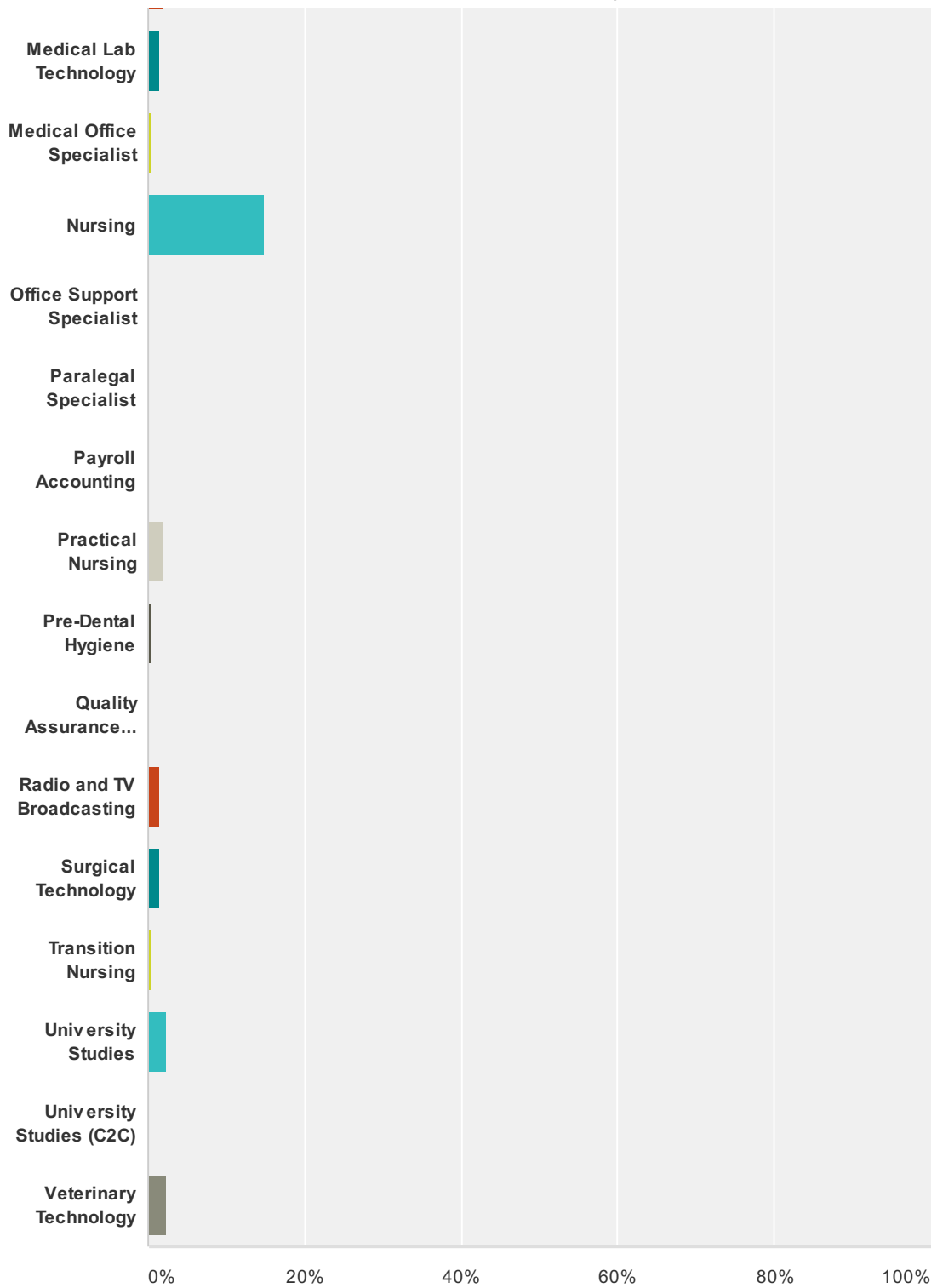
Answered: 1,221 Skipped: 93



2013-14 Fall Student Survey



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Answer Choices	Responses
NONE - Non-Degree Seeking	4.26% 52
Accounting	1.88% 23
Administrative Office Tech	3.52% 43
Administrative Support	0.08% 1
Associate in Arts	9.66% 118

2013-14 Fall Student Survey

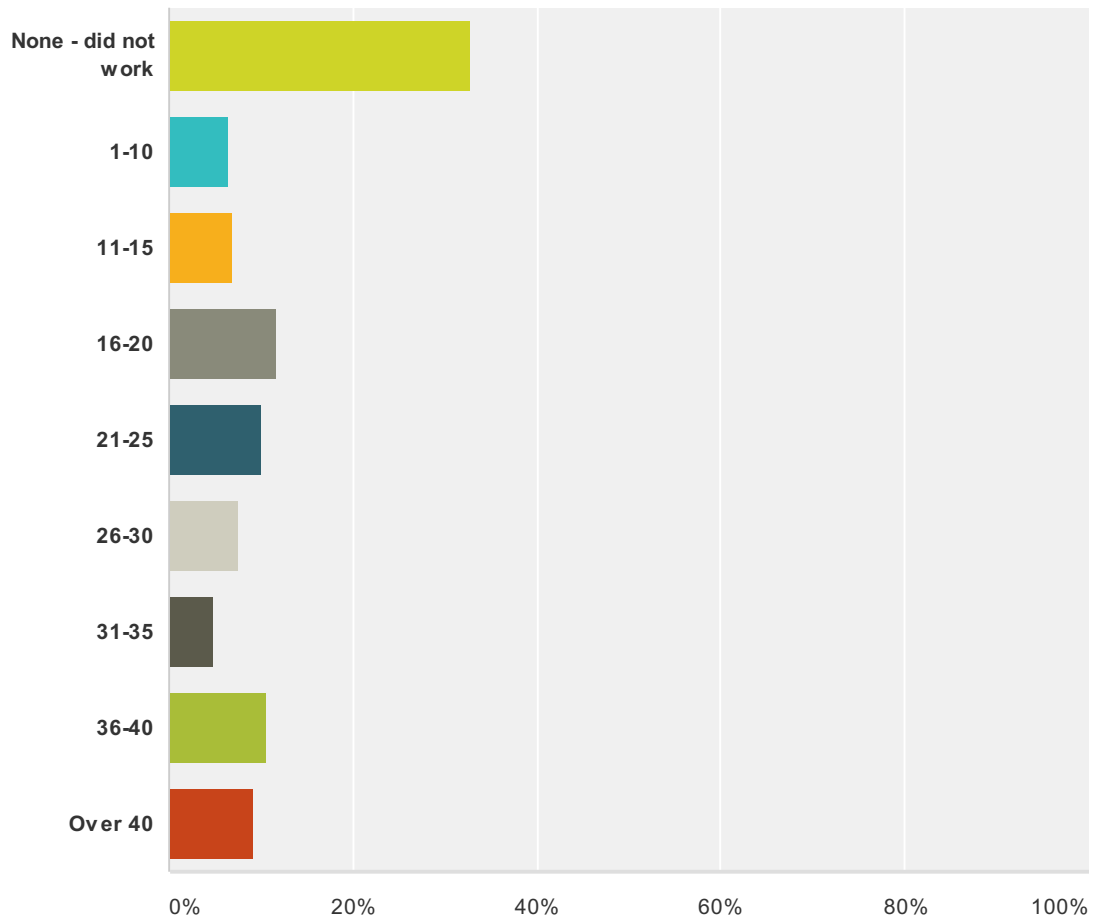
Associate in Science	13.43%	164
Associate in Science - Nursing Track	5.41%	66
Associate in Science -Practical Nursing Track	0.41%	5
Automotive Technology	0.82%	10
Basic Electronics	0%	0
Business Foundations	2.54%	31
CAD/CAM/CNC Fundamentals	0%	0
CNC Programming and Operations	0.57%	7
Computer Technology	2.38%	29
Criminal Justice Technology	4.91%	60
Digital Photography	0%	0
Early Childhood Development Certificate	0.98%	12
Early Childhood Development Diploma	1.80%	22
Engineering Graphics Tech	0.49%	6
Entrepreneurship/Small Bus Mgt	0.16%	2
Expanded Duty Dental Assist	0.82%	10
Financial Accounting	0%	0
General Engineering Tech	2.21%	27
General Studies	1.47%	18
General Tech - Early Childhood	0.16%	2
General Tech - Mechatronics	1.72%	21
General Tech - Pre-Pharmacy	0.33%	4
General Tech - Pre-Veterinary	0.33%	4
General Tech - Welding	0.33%	4
Graphic Communications	0.49%	6
Heating, Vent and AC Tech	0.08%	1
Human Resource Specialist	0.33%	4
Industrial Electronics Tech	3.44%	42
Industrial Supervision Tech	0.49%	6
Industrial Welding	0.57%	7
Law Enforcement and Corr Svcs	0.16%	2
Machine Tool Technology	0.25%	3
Management	4.59%	56
Medical Assisting	1.80%	22

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Medical Lab Technology	1.47%	18
Medical Office Specialist	0.41%	5
Nursing	14.74%	180
Office Support Specialist	0%	0
Paralegal Specialist	0.16%	2
Payroll Accounting	0%	0
Practical Nursing	1.80%	22
Pre-Dental Hygiene	0.41%	5
Quality Assurance Introduction	0.08%	1
Radio and TV Broadcasting	1.56%	19
Surgical Technology	1.39%	17
Transition Nursing	0.33%	4
University Studies	2.29%	28
University Studies (C2C)	0.25%	3
Veterinary Technology	2.21%	27
Total		1,221

Q3 Approximately how many hours a week have you usually spent working at a job for pay?

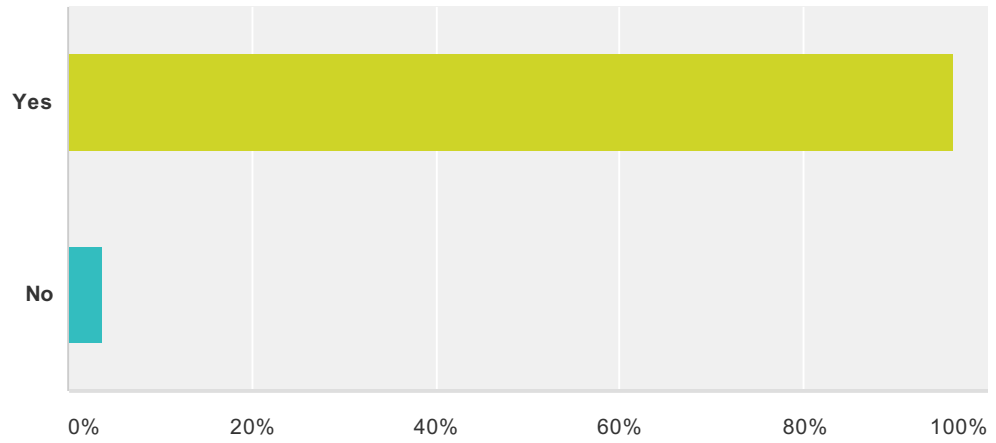
Answered: 1,308 Skipped: 6



Answer Choices	Responses
None - did not work	32.72% 428
1-10	6.57% 86
11-15	6.96% 91
16-20	11.70% 153
21-25	9.94% 130
26-30	7.57% 99
31-35	4.74% 62
36-40	10.70% 140
Over 40	9.10% 119
Total	1,308

Q4 Do you have access to a computer at home?

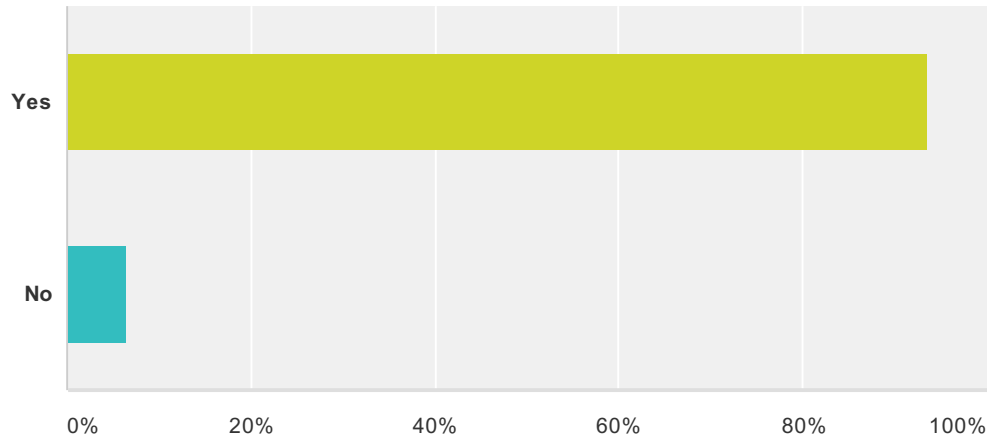
Answered: 1,306 Skipped: 8



Answer Choices	Responses
Yes	96.32% 1,258
No	3.68% 48
Total	1,306

Q5 Do you have Internet access at home?

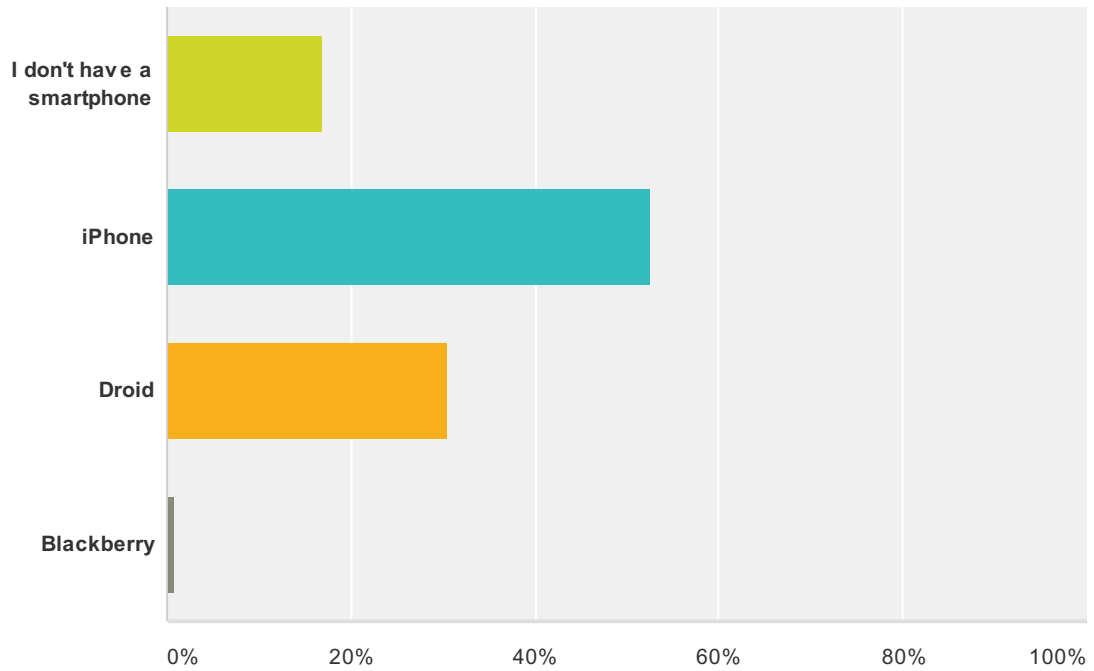
Answered: 1,307 Skipped: 7



Answer Choices	Responses	
Yes	93.57%	1,223
No	6.43%	84
Total		1,307

Q6 What type of smartphone do you use? [Check all that apply.]

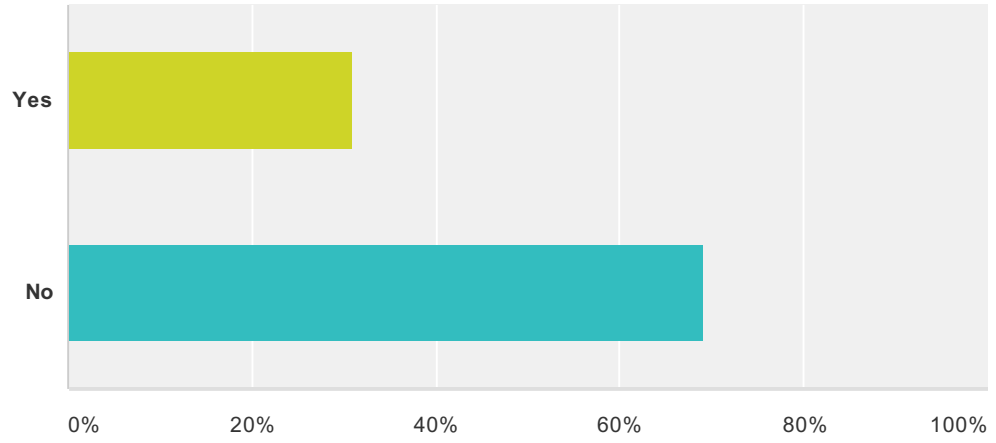
Answered: 1,225 Skipped: 89



Answer Choices	Responses
I don't have a smartphone	16.90% 207
iPhone	52.57% 644
Droid	30.45% 373
Blackberry	0.90% 11
Total Respondents: 1,225	

Q7 Are you the first person in your immediate family to attend college?

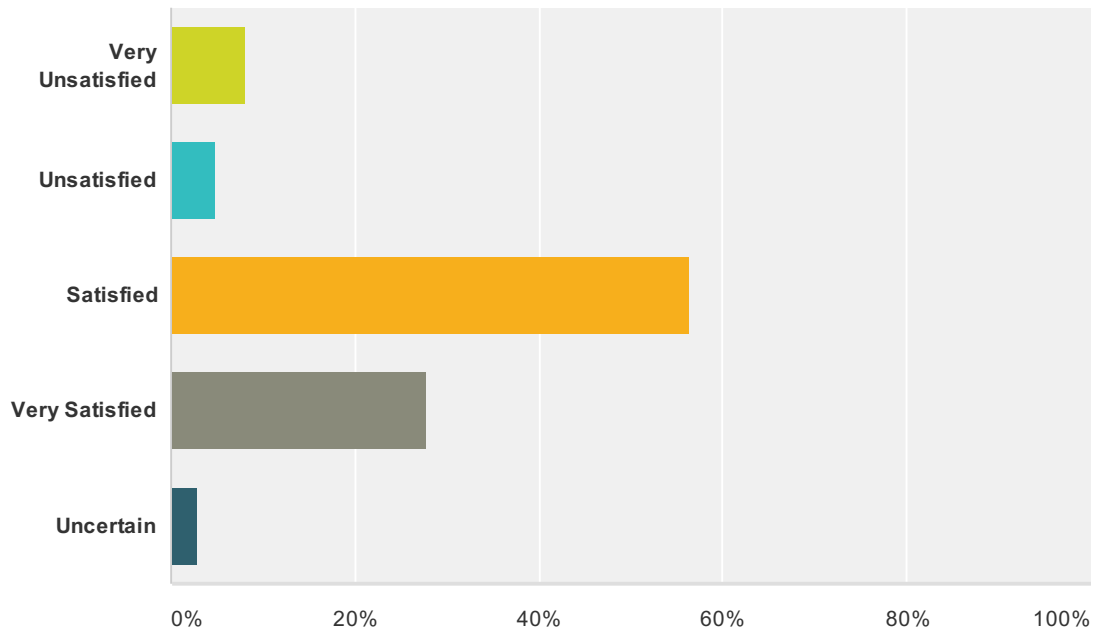
Answered: 1,305 Skipped: 9



Answer Choices	Responses
Yes	30.80% 402
No	69.20% 903
Total	1,305

Q8 How satisfied are you with your overall educational experience at Tri-County Technical College?

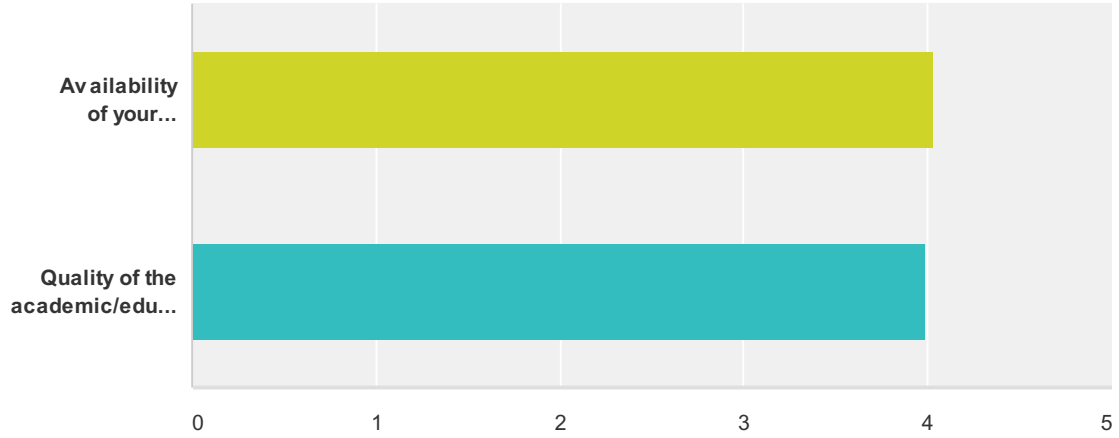
Answered: 1,275 Skipped: 39



Answer Choices	Responses
Very Unsatisfied	8.16% 104
Unsatisfied	4.86% 62
Satisfied	56.39% 719
Very Satisfied	27.69% 353
Uncertain	2.90% 37
Total	1,275

Q9 Please rate the following items on academic advising in your major. Check DK (Don't Know) for any item you feel you cannot rate.

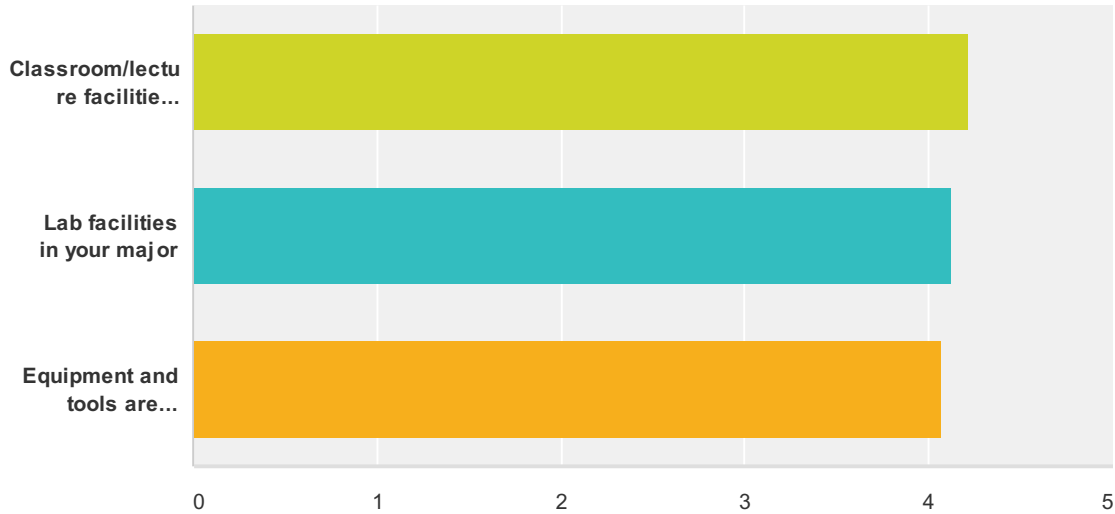
Answered: 1,278 Skipped: 36



	Very Poor	Poor	Neutral	Good	Very Good	DK	Total	Average Rating
Availability of your adviser(s) to you	2.67% 33	7.52% 93	14.64% 181	31.63% 391	40.61% 502	2.91% 36	1,236	4.03
Quality of the academic/educational advising	2.47% 30	8.05% 98	16.11% 196	31.88% 388	38.46% 468	3.04% 37	1,217	3.99

Q10 Please rate the following items on the facilities and equipment in your major. Check DK (Don't Know) for any item you feel you cannot rate.

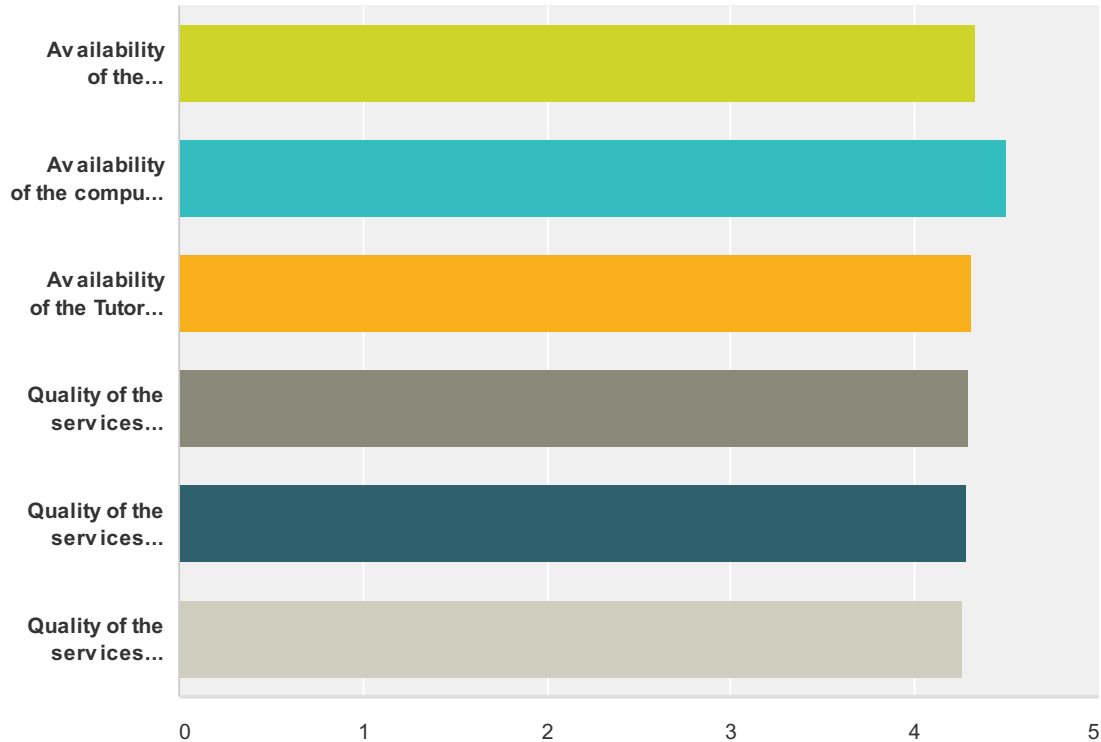
Answered: 1,281 Skipped: 33



	Very Poor	Poor	Neutral	Good	Very Good	DK	Total	Average Rating
Classroom/lecture facilities in your major	0.55% 7	2.27% 29	10.09% 129	44.64% 571	37.06% 474	5.39% 69	1,279	4.22
Lab facilities in your major	1.02% 13	3.06% 39	11.86% 151	31.81% 405	30.87% 393	21.37% 272	1,273	4.12
Equipment and tools are up-to-date/state-of-the-art in your major	1.65% 21	3.30% 42	13.45% 171	35.88% 456	31.24% 397	14.48% 184	1,271	4.07

Q11 Please rate the following items on instructional support services. Check DK (Don't Know) for any item you feel you cannot rate.

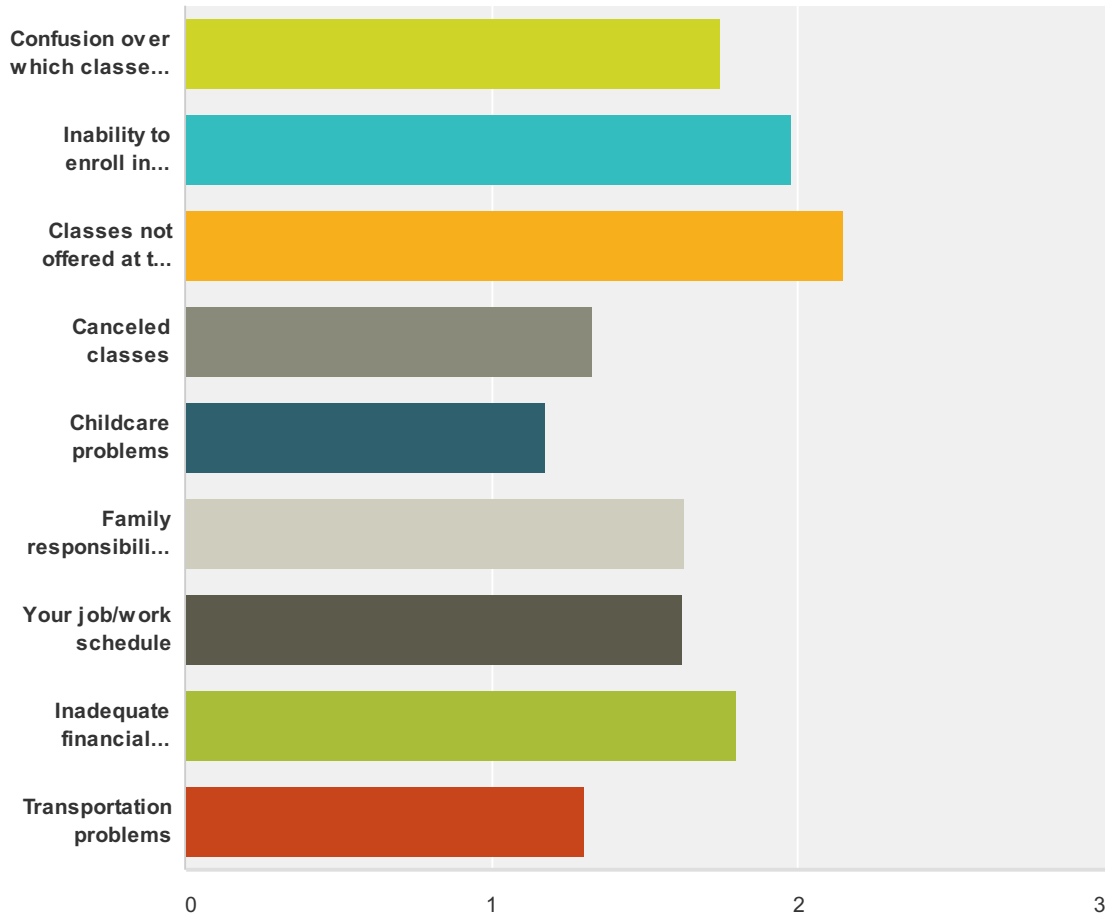
Answered: 1,281 Skipped: 33



	Very Poor	Poor	Neutral	Good	Very Good	DK	Total	Average Rating
Availability of the Assessment Center to students	0.47% 6	0.70% 9	8.52% 109	31.04% 397	36.98% 473	22.28% 285	1,279	4.33
Availability of the computer labs to students	0.31% 4	1.33% 17	5.63% 72	29.55% 378	55.90% 715	7.27% 93	1,279	4.50
Availability of the Tutoring Center to students	1.10% 14	1.96% 25	7.98% 102	25.98% 332	38.81% 496	24.18% 309	1,278	4.31
Quality of the services provided to students in the Assessment Center	0.47% 6	0.86% 11	9.10% 116	27.61% 352	33.18% 423	28.78% 367	1,275	4.29
Quality of the services provided to students in the computer labs	0.63% 8	1.80% 23	11.03% 141	32.55% 416	40.45% 517	13.54% 173	1,278	4.28
Quality of the services provided to students in the Tutoring Center	0.94% 12	1.72% 22	8.61% 110	24.49% 313	33.02% 422	31.22% 399	1,278	4.26

Q12 Have any of the following caused you problems or interfered with your studies at Tri-County Technical College?

Answered: 1,282 Skipped: 32



	Never	Sometimes	Frequently	Always	Total	Average Rating
Confusion over which classes you needed to take	40.16% 514	47.50% 608	9.38% 120	2.97% 38	1,280	1.75
Inability to enroll in classes because they were full	33.07% 422	41.22% 526	20.06% 256	5.64% 72	1,276	1.98
Classes not offered at the times you needed	25.12% 321	43.19% 552	23.63% 302	8.06% 103	1,278	2.15
Canceled classes	73.42% 939	21.66% 277	3.60% 46	1.33% 17	1,279	1.33
Childcare problems	87.05% 1,109	8.87% 113	2.83% 36	1.26% 16	1,274	1.18
Family responsibilities	54.26% 694	32.92% 421	8.76% 112	4.07% 52	1,279	1.63
Your job/work schedule	57.39% 734	27.60% 353	10.40% 133	4.61% 59	1,279	1.62
Inadequate financial resources	47.93% 614	32.01% 410	12.10% 155	7.96% 102	1,281	1.80
Transportation problems	76.19% 977	19.50% 250	2.66% 34	1.64% 21	1,282	1.33

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transportation problems

10.15 %
973

13.99 %
249

2.99 %
34

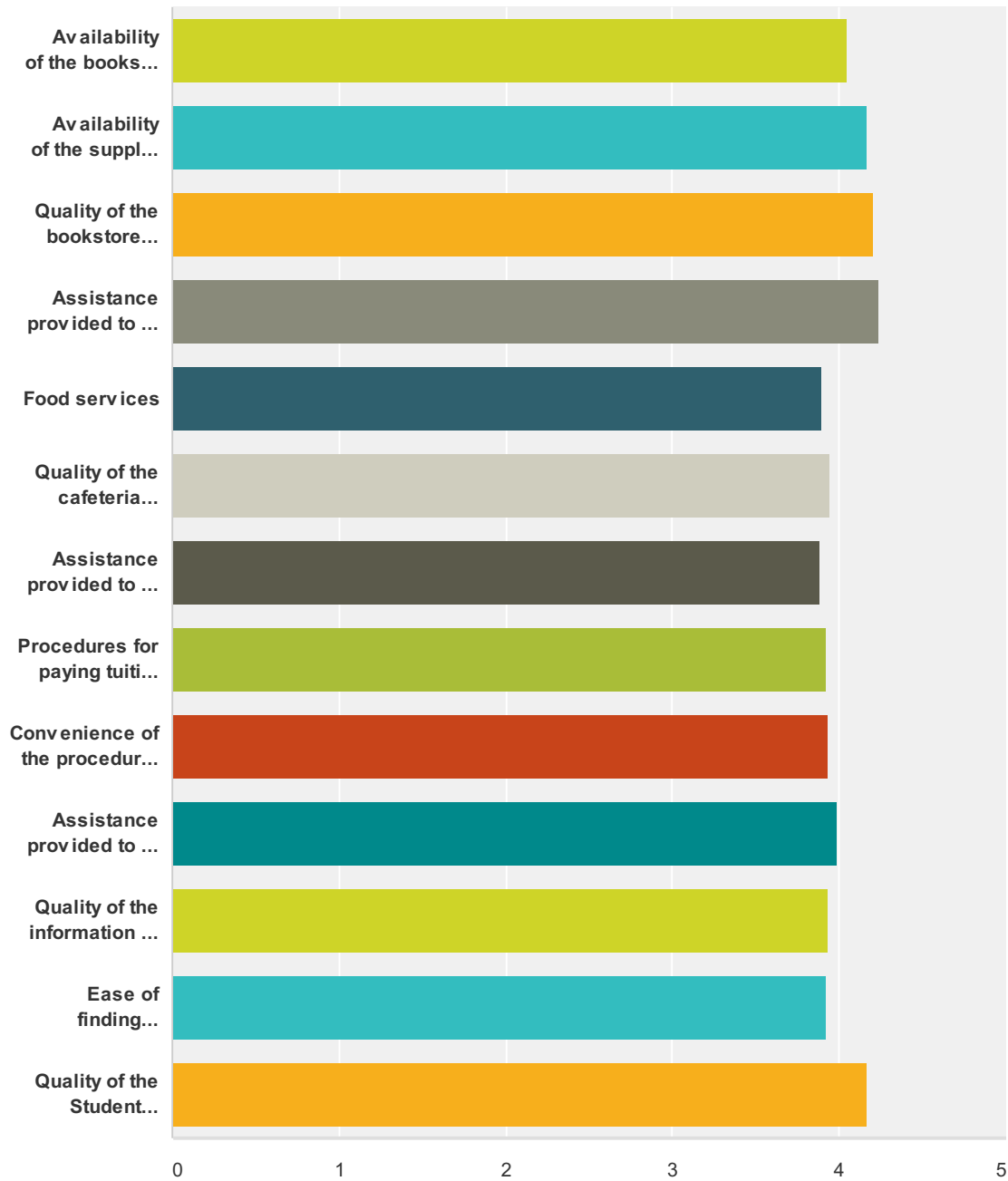
1.97 %
21

1,277

1.30

Q13 Please rate the following College services. Check DK (Don't Know) for any item you feel you cannot rate.

Answered: 1,241 Skipped: 73



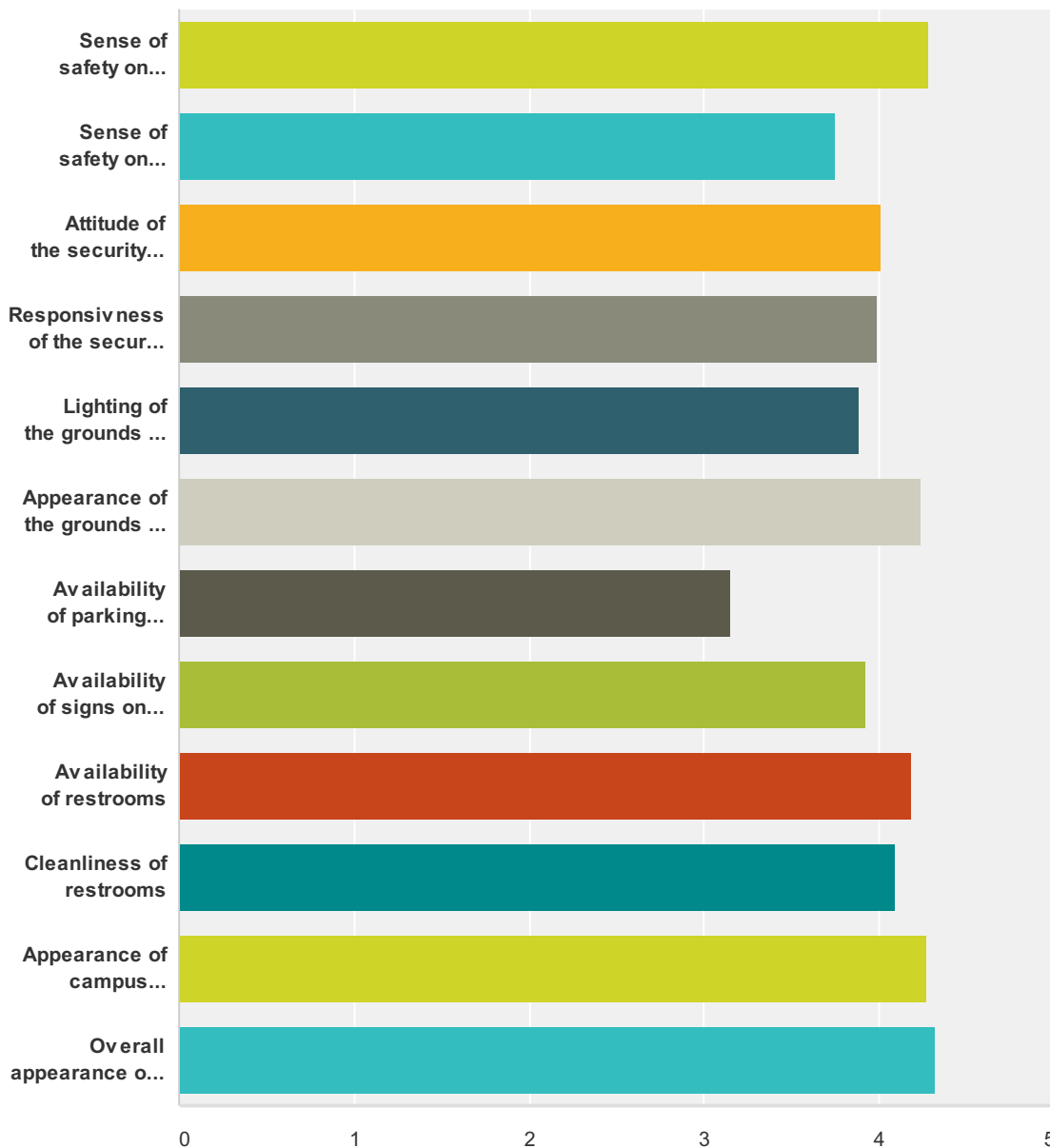
	Very Inadequate	Inadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Availability of the books you need in the bookstore	0.97% 12	3.63% 45	16.37% 203	43.06% 534	31.61% 392	4.35% 54	1,240	4.05
Availability of the supplies you need in the bookstore	0.73% 9	1.54% 19	13.83% 171	42.88% 530	34.39% 425	6.63% 82	1,236	4.16
Quality of the bookstore facilities	0.57% 7	1.78% 22	12.53% 155	42.68% 528	37.83% 468	4.61% 57	1,237	4.21

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Assistance provided to you by the bookstore staff	0.48% 6	1.78% 22	13.40% 166	38.66% 479	41.65% 516	4.04% 50	1,239	4.24
Food services	2.35% 29	3.32% 41	13.67% 169	31.23% 386	19.82% 245	29.61% 366	1,236	3.89
Quality of the cafeteria facilities	1.69% 21	2.66% 33	13.56% 168	30.99% 384	20.50% 254	30.59% 379	1,239	3.95
Assistance provided to you by the cafeteria staff	1.46% 18	4.21% 52	15.88% 196	26.50% 327	20.50% 253	31.44% 388	1,234	3.88
Procedures for paying tuition and fees	2.51% 31	5.27% 65	18.56% 229	39.87% 492	28.85% 356	4.94% 61	1,234	3.92
Convenience of the procedures for paying tuition and fees	3.07% 38	3.96% 49	17.93% 222	40.87% 506	29.32% 363	4.85% 60	1,238	3.94
Assistance provided to you by the cashiers/business office staff	2.03% 25	3.73% 46	16.77% 207	37.68% 465	29.17% 360	10.62% 131	1,234	3.99
Quality of the information you receive from cashiers/business office staff	2.26% 28	4.04% 50	18.11% 224	37.75% 467	27.97% 346	9.86% 122	1,237	3.94
Ease of finding information on the website and student portal (e.g. tuition rates, payment plan options, and payment deadlines)	2.02% 25	6.77% 84	19.03% 236	39.35% 488	31.13% 386	1.69% 21	1,240	3.92
Quality of the Student bill/schedule	1.05% 13	2.03% 25	15.65% 193	39.98% 493	38.93% 480	2.35% 29	1,233	4.16

Q14 Please rate the following items on the security and facilities at the College. Check DK (Don't Know) for any item you feel you cannot rate.

Answered: 1,240 Skipped: 74



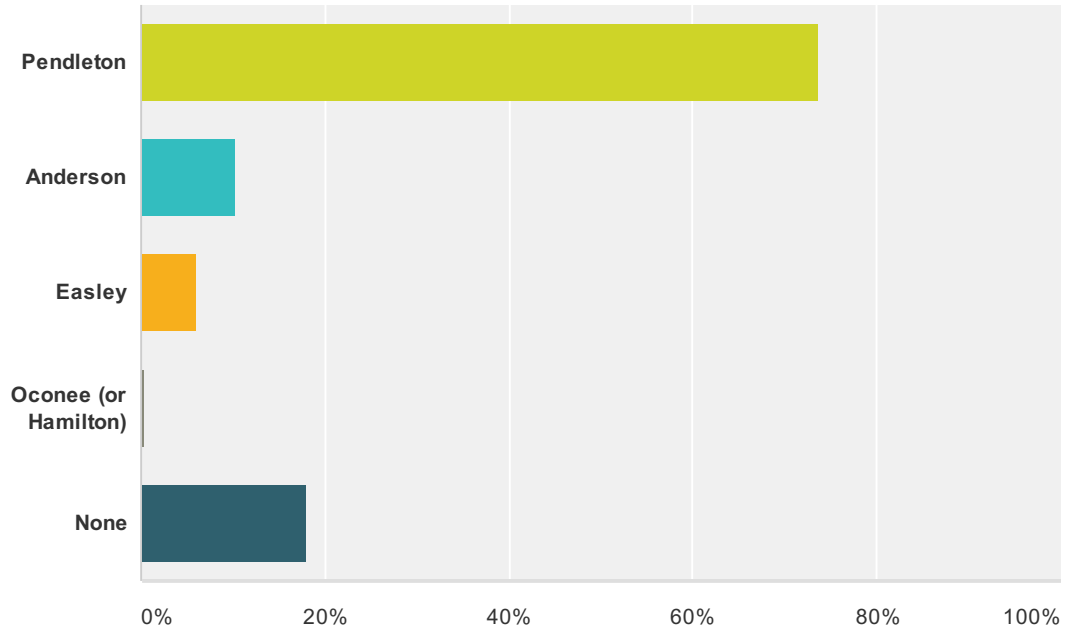
	Very Inadequate	Inadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Sense of safety on campus during the day	0.57% 7	2.02% 25	12.20% 151	35.70% 442	44.18% 547	5.33% 66	1,238	4.28
Sense of safety on campus at night	2.43% 30	6.39% 79	16.17% 200	25.22% 312	19.16% 237	30.64% 379	1,237	3.75
Attitude of the security staff when helping you	2.02% 25	3.56% 44	13.68% 169	25.75% 318	27.37% 338	27.61% 341	1,235	4.01

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Responsivness of the security staff	1.37% 17	2.50% 31	14.70% 182	23.83% 295	23.34% 289	34.25% 424	1,238	3.99
Lighting of the grounds and walkways	2.59% 32	7.52% 93	15.04% 186	34.44% 426	27.08% 335	13.34% 165	1,237	3.88
Appearance of the grounds and walkways	0.73% 9	1.78% 22	11.86% 147	41.89% 519	41.00% 508	2.74% 34	1,239	4.24
Availability of parking spaces on campus	15.11% 187	17.93% 222	18.58% 230	27.22% 337	17.85% 221	3.31% 41	1,238	3.15
Availability of signs on campus	1.62% 20	3.48% 43	20.99% 259	40.84% 504	26.42% 326	6.65% 82	1,234	3.93
Availability of restrooms	0.57% 7	2.99% 37	12.85% 159	42.28% 523	38.64% 478	2.67% 33	1,237	4.19
Cleanliness of restrooms	1.61% 20	4.84% 60	13.72% 170	39.63% 491	36.97% 458	3.23% 40	1,239	4.09
Appearance of campus buildings	0.24% 3	0.98% 12	12.93% 159	41.95% 516	42.20% 519	1.71% 21	1,230	4.27
Overall appearance of the campus	0.16% 2	1.13% 14	10.42% 129	41.60% 515	45.07% 558	1.62% 20	1,238	4.32

Q15 Which TCTC Library do you use? [Check all that apply.]

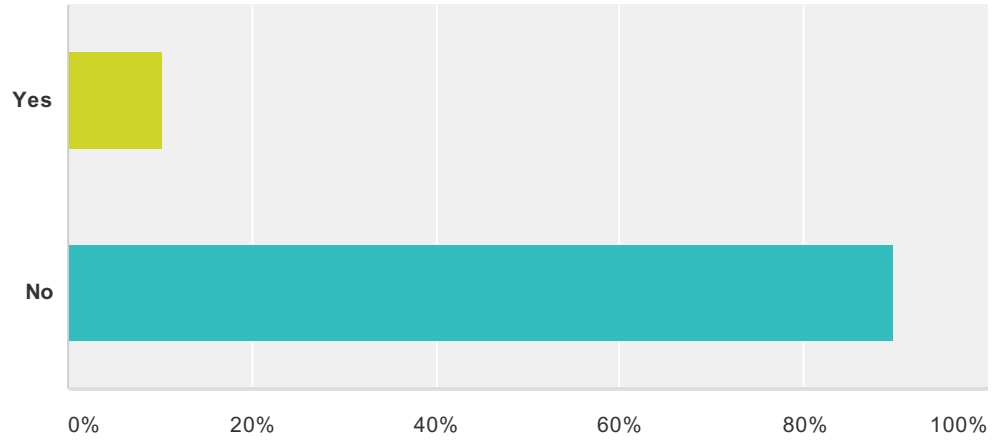
Answered: 1,238 Skipped: 76



Answer Choices	Responses	
Pendleton	73.67%	912
Anderson	10.26%	127
Easley	6.06%	75
Oconee (or Hamilton)	0.40%	5
None	18.01%	223
Total Respondents: 1,238		

Q16 Have you had to request books from one of the other campus libraries?

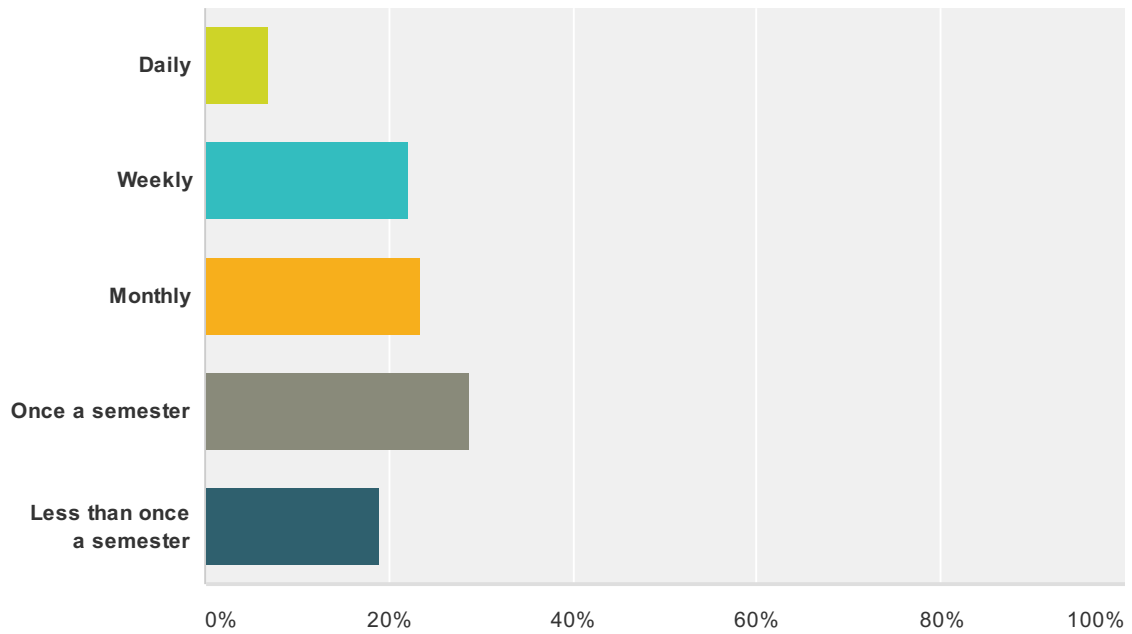
Answered: 991 Skipped: 323



Answer Choices	Responses	
Yes	10.19%	101
No	89.81%	890
Total		991

Q17 How often do you use the Library?

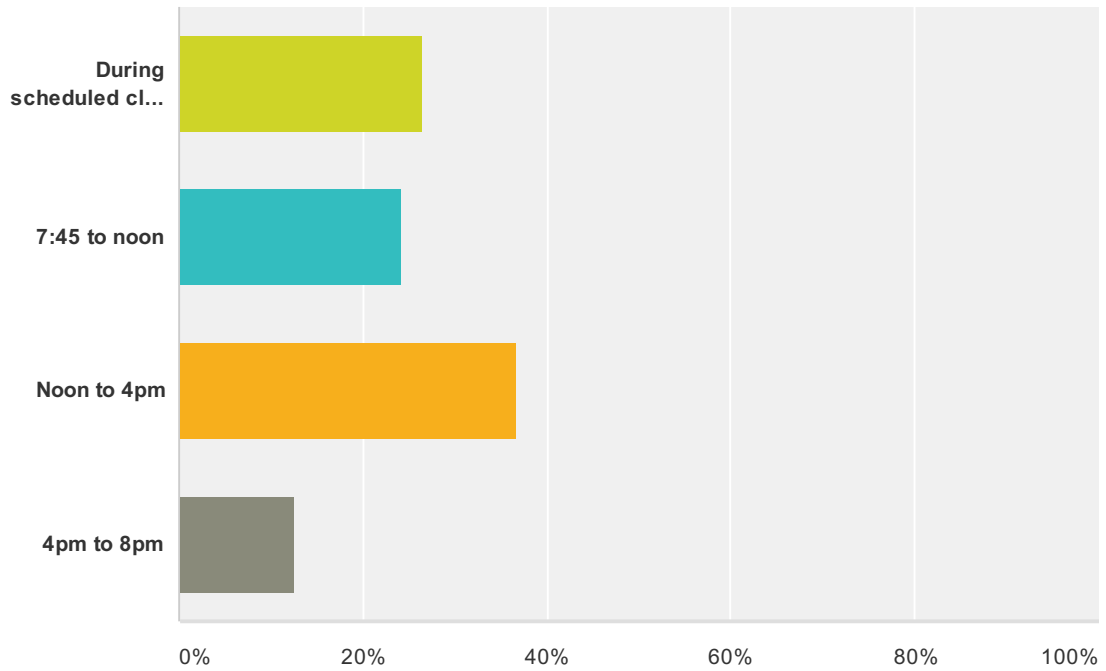
Answered: 1,002 Skipped: 312



Answer Choices	Responses	
Daily	6.79%	68
Weekly	22.16%	222
Monthly	23.35%	234
Once a semester	28.74%	288
Less than once a semester	18.96%	190
Total		1,002

Q18 When do you primarily use the Library?

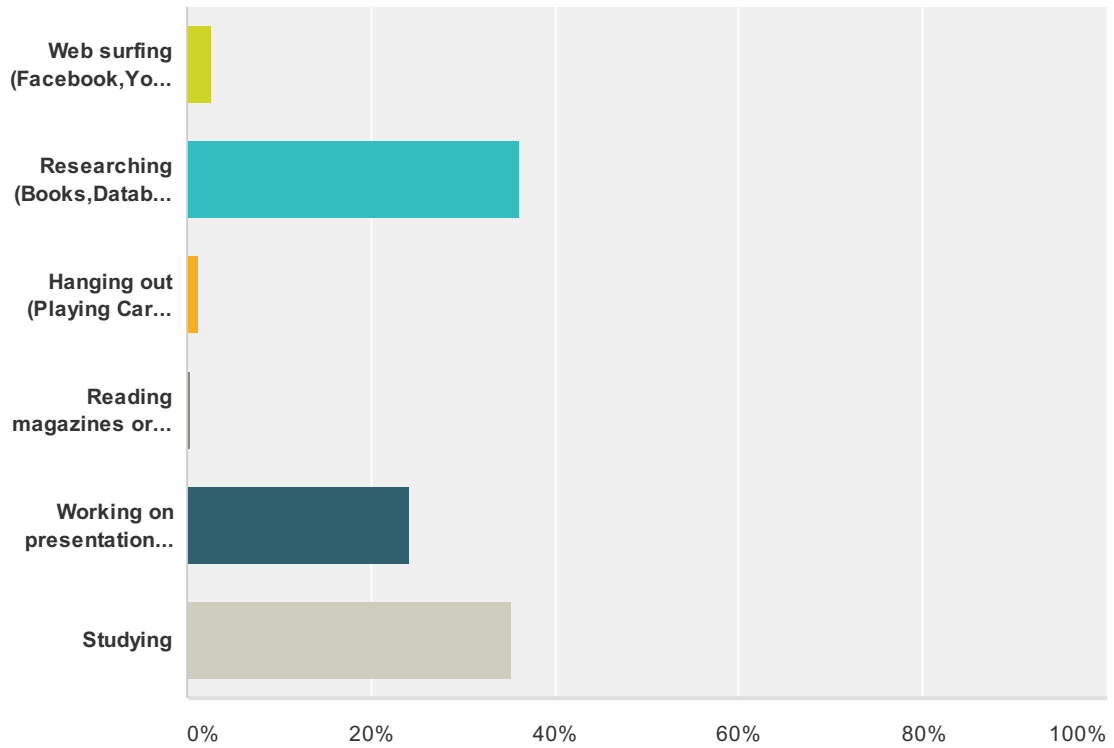
Answered: 988 Skipped: 326



Answer Choices	Responses	Count
During scheduled class time only	26.42%	261
7:45 to noon	24.29%	240
Noon to 4pm	36.74%	363
4pm to 8pm	12.55%	124
Total		988

Q19 What do you spend the most time on when you are physically in the Library?

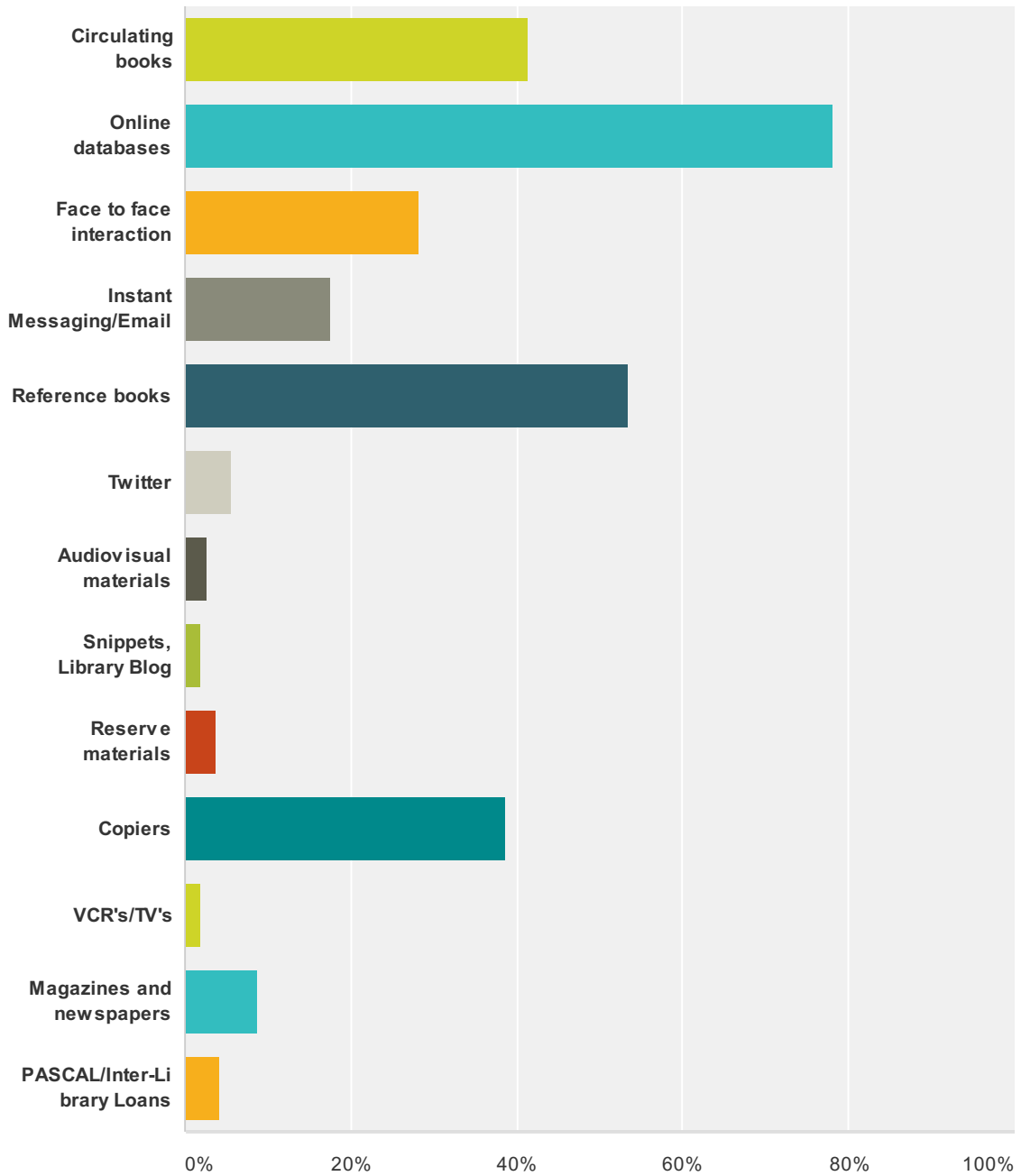
Answered: 996 Skipped: 318



Answer Choices	Responses
Web surfing (Facebook, YouTube, Shopping, Email)	2.61% 26
Researching (Books, Databases, Watching Class Videos)	36.14% 360
Hanging out (Playing Cards, Puzzles, Games)	1.31% 13
Reading magazines or newspapers	0.50% 5
Working on presentations or class projects	24.20% 241
Studying	35.24% 351
Total	996

Q20 Please indicate if you have used the following Library materials and services.

Answered: 917 Skipped: 397



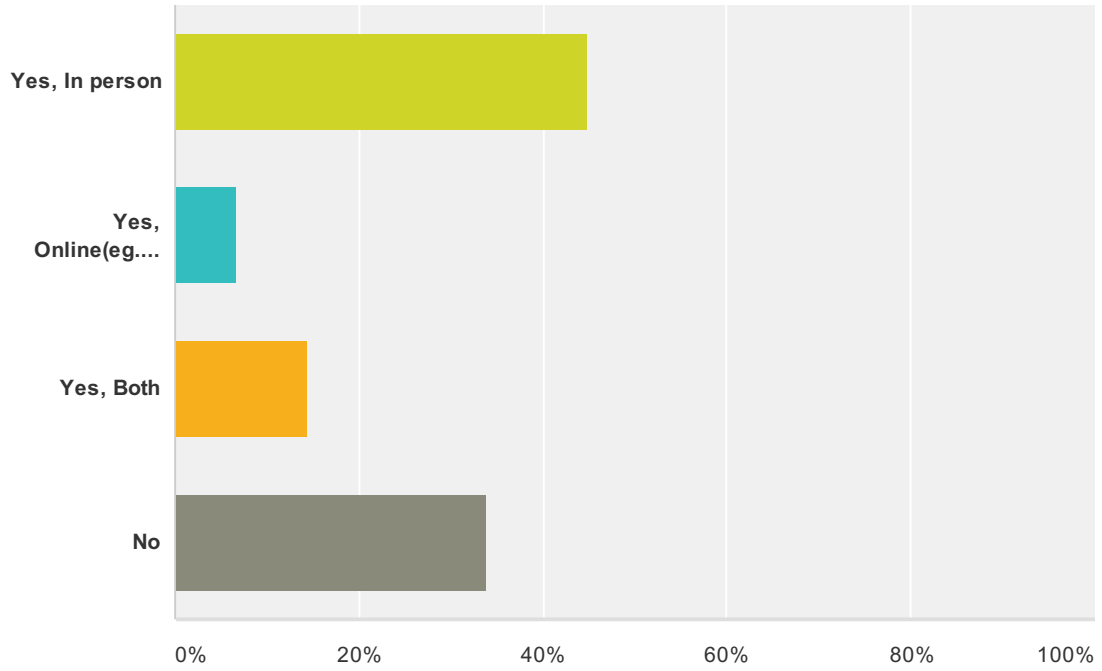
Answer Choices	Responses	Count
Circulating books	41.33%	379
Online databases	78.08%	716
Face to face interaction	28.24%	259
Instant Messaging/Email	17.56%	161
Reference books	53.54%	491

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Twitter	5.56%	51
Audiovisual materials	2.73%	25
Snippets, Library Blog	1.85%	17
Reserve materials	3.71%	34
Copiers	38.60%	354
VCR's/TV's	1.96%	18
Magazines and newspapers	8.83%	81
PASCAL/Inter-Library Loans	4.25%	39
Total Respondents: 917		

Q21 Have you received Library orientation/instruction?

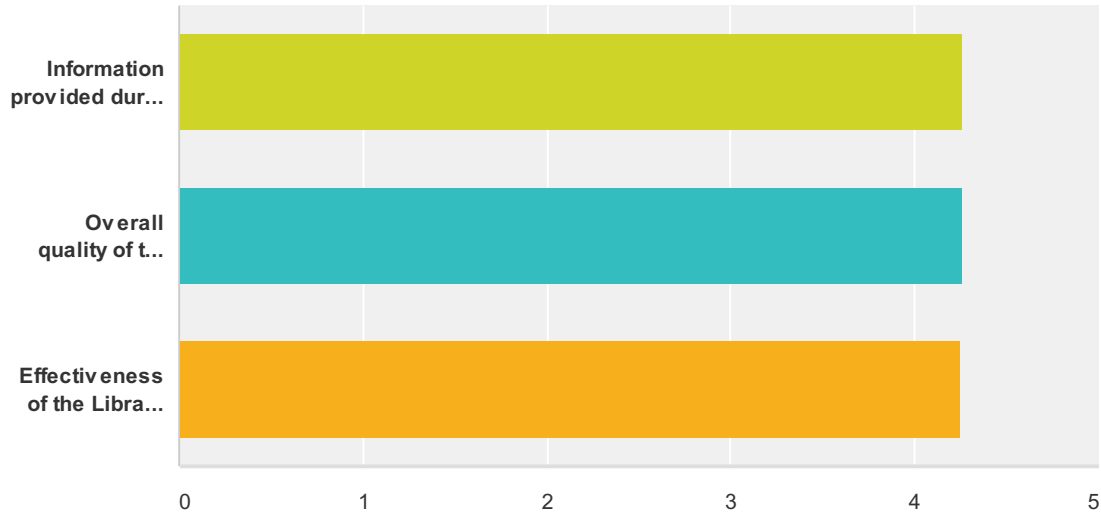
Answered: 987 Skipped: 327



Answer Choices	Responses	
Yes, In person	44.98%	444
Yes, Online(eg. Podcast, English 102 module)	6.69%	66
Yes, Both	14.49%	143
No	33.84%	334
Total		987

Q22 Please rate the following items on the Library orientation/instruction. Check DK (Don't Know) for any item you feel you cannot rate

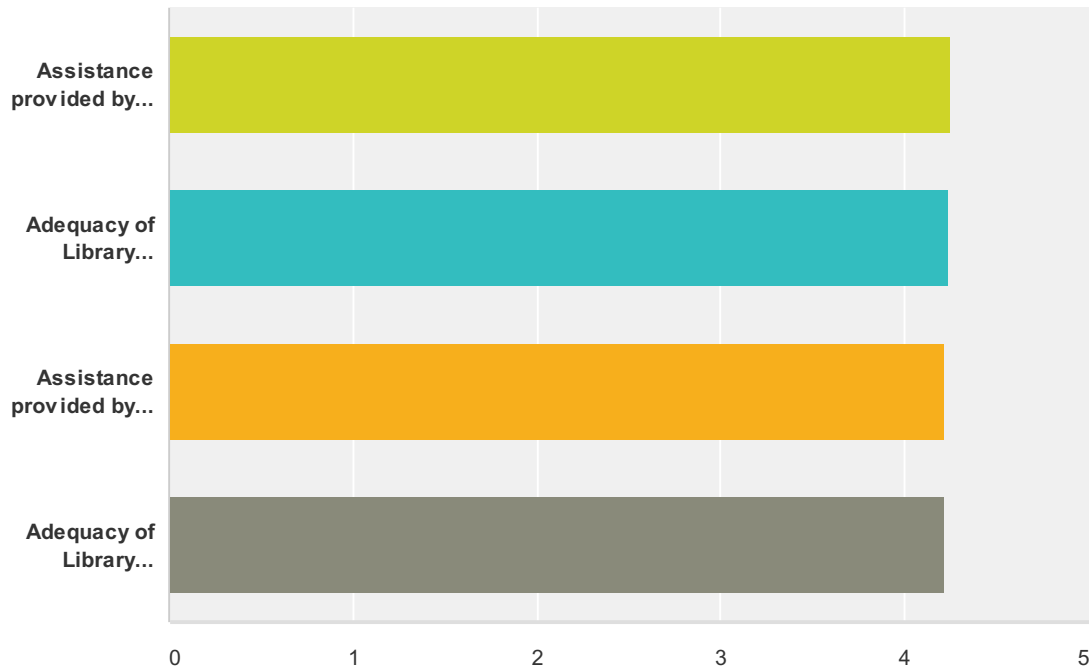
Answered: 992 Skipped: 322



	Very INadequate	INadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Information provided during the Library orientation/instruction	0.51% 5	0.81% 8	9.02% 89	31.41% 310	31.51% 311	26.75% 264	987	4.26
Overall quality of the presentation	0.30% 3	1.01% 10	9.52% 94	31.00% 306	31.51% 311	26.65% 263	987	4.26
Effectiveness of the Library orientation/instruction in meeting your needs	0.41% 4	1.01% 10	10.24% 101	30.63% 302	31.64% 312	26.06% 257	986	4.25

Q23 Please rate the following items on Library staff. Check DK (Don't Know) for any item you feel you cannot rate.

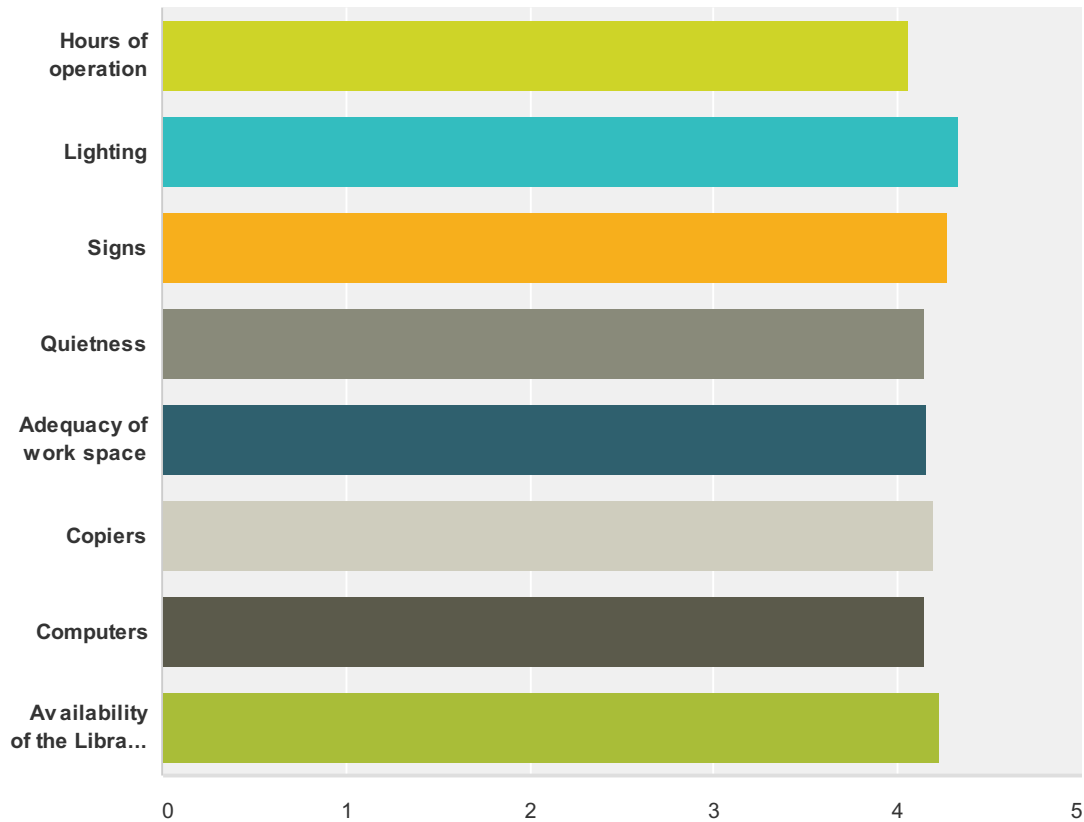
Answered: 998 Skipped: 316



	Very INadequate	INadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Assistance provided by Library staff to access resources to support your academic work in general education course.	0.30% 3	1.20% 12	10.32% 103	32.57% 325	33.17% 331	22.44% 224	998	4.25
Adequacy of Library resources to support your academic work in general education courses.	0.20% 2	0.80% 8	11.03% 110	35.91% 358	32.70% 326	19.36% 193	997	4.24
Assistance provided by Library staff to access resources to support your academic work in your major.	0.30% 3	0.91% 9	11.69% 116	31.65% 314	31.25% 310	24.19% 240	992	4.22
Adequacy of Library resources to support your academic work in your major	0.30% 3	1.42% 14	11.27% 111	33.10% 326	31.98% 315	21.93% 216	985	4.22

Q24 Please rate the following items on the Library facilities and equipment. Check DK (Don't Know) for any item you feel you cannot rate.

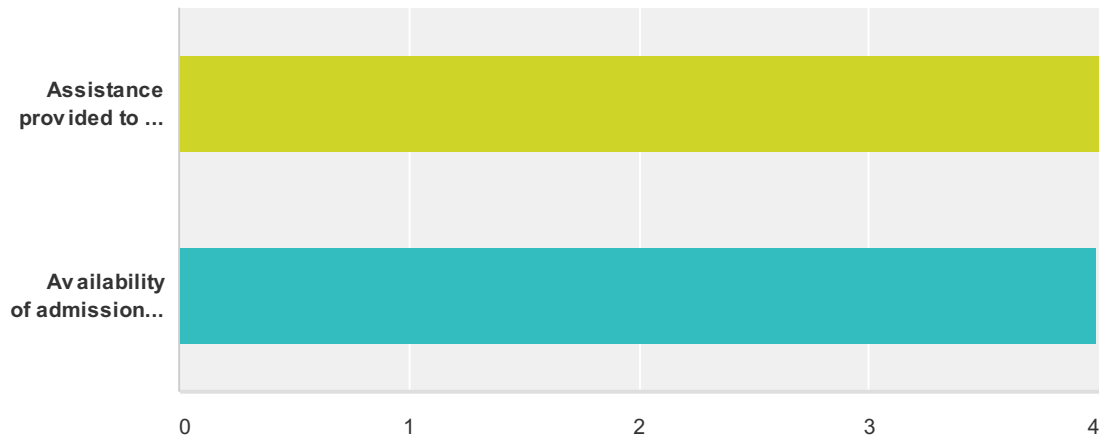
Answered: 1,000 Skipped: 314



	Very INadequate	INadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Hours of operation	1.60% 16	4.20% 42	11.20% 112	40.80% 408	29.60% 296	12.60% 126	1,000	4.06
Lighting	0.20% 2	0.70% 7	8.02% 80	41.52% 414	40.42% 403	9.13% 91	997	4.33
Signs	0% 0	1.10% 11	10.42% 104	41.18% 411	37.07% 370	10.22% 102	998	4.27
Quietness	1.50% 15	2.81% 28	13.23% 132	38.88% 388	35.97% 359	7.62% 76	998	4.14
Adequacy of work space	0.80% 8	3.82% 38	12.26% 122	38.99% 388	36.18% 360	7.94% 79	995	4.15
Copiers	0.30% 3	2.30% 23	10.41% 104	35.94% 359	31.63% 316	19.42% 194	999	4.20
Computers	0.60% 6	3.80% 38	11.51% 115	39.04% 390	33.73% 337	11.31% 113	999	4.14
Availability of the Library staff	0.40% 4	1.31% 13	11.62% 115	38.48% 381	35.35% 350	12.83% 127	990	4.23

Q25 Please rate the following items on the Admissions staff. Check DK (Don't Know) for any item you feel you cannot rate.

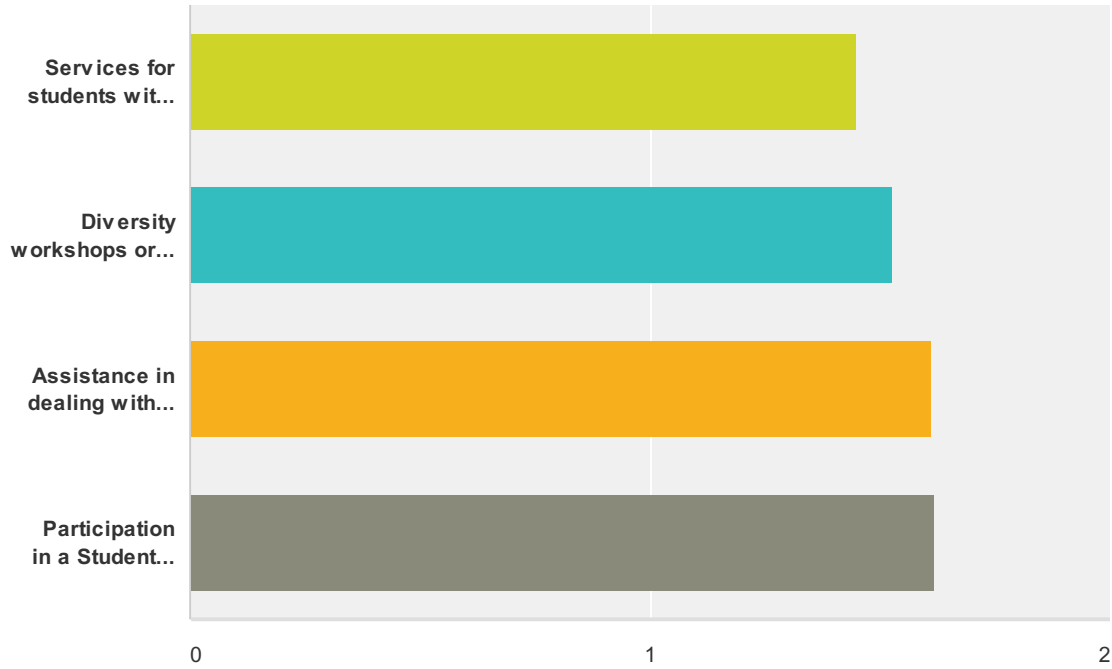
Answered: 1,194 Skipped: 120



	Very INadequate	INadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Assistance provided to you by the Admissions staff	2.01% 23	3.66% 42	15.26% 175	39.76% 456	29.03% 333	10.29% 118	1,147	4.00
Availability of admission services to students	2.21% 26	3.40% 40	16.40% 193	38.83% 457	28.80% 339	10.37% 122	1,177	3.99

Q26 Please rate how often you have utilized the following services.

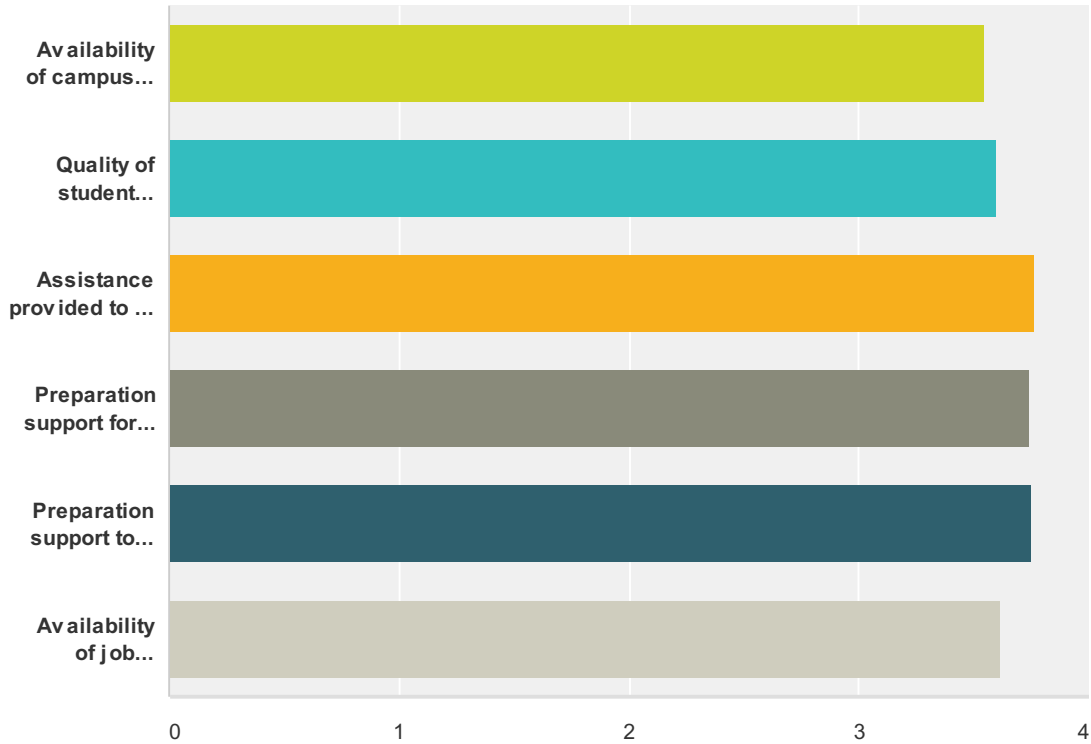
Answered: 1,195 Skipped: 119



	Never	Rarely	Occasionally	Frequently	Very Frequently	Total	Average Rating
Services for students with disabilities or special needs	81.14% 968	4.78% 57	5.95% 71	4.11% 49	4.02% 48	1,193	1.45
Diversity workshops or activities	74.62% 891	8.96% 107	8.63% 103	4.77% 57	3.02% 36	1,194	1.53
Assistance in dealing with challenges interfering with academic performance	70.90% 843	9.08% 108	11.44% 136	5.30% 63	3.28% 39	1,189	1.61
Participation in a Student Activities/Student Government Association campus activities, meetings or workshops	70.53% 840	9.57% 114	10.92% 130	5.04% 60	3.95% 47	1,191	1.62

Q27 Please rate the following items on student engagement. Check DK (Don't Know) for any item you feel you cannot rate.

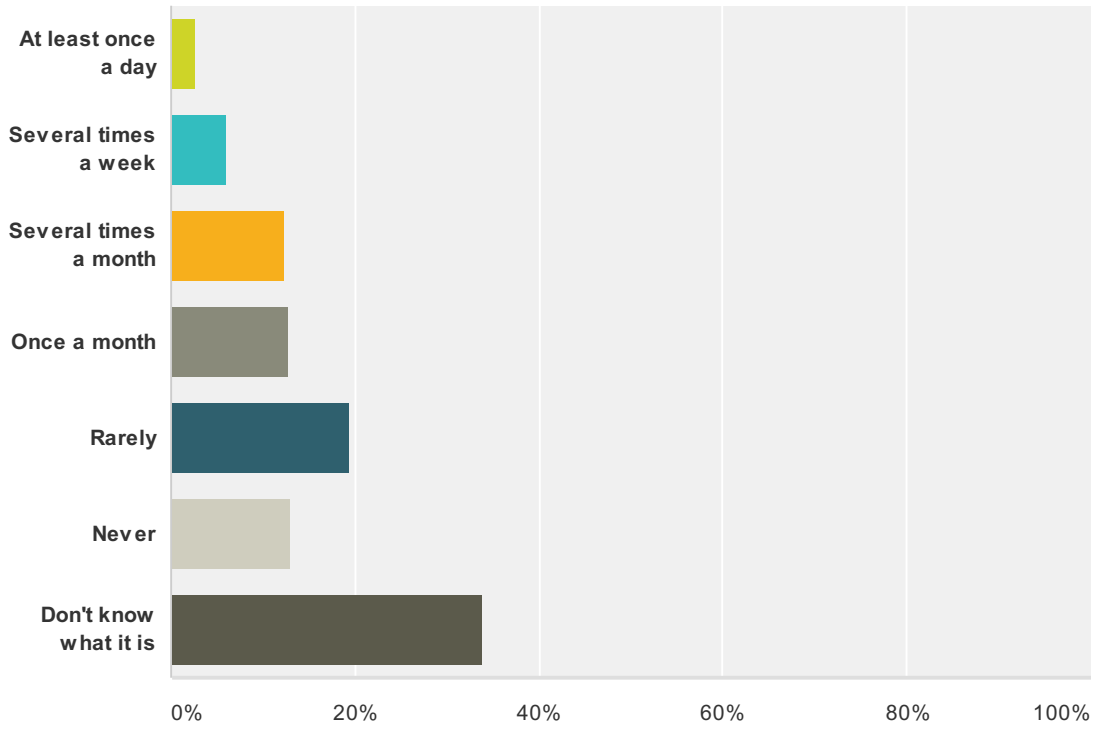
Answered: 1,197 Skipped: 117



	Very Inadequate	Inadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Availability of campus activities and events	2.76% 33	4.93% 59	20.99% 251	22.41% 268	11.04% 132	37.88% 453	1,196	3.55
Quality of student activities/events provided for students	2.51% 30	3.77% 45	20.52% 245	21.86% 261	11.64% 139	39.70% 474	1,194	3.60
Assistance provided to you by the career services staff	1.93% 23	2.27% 27	17.23% 205	20.67% 246	14.71% 175	43.19% 514	1,190	3.77
Preparation support for entering the workforce provided to you by the career services staff	1.93% 23	2.10% 25	16.88% 201	17.97% 214	13.43% 160	47.69% 568	1,191	3.74
Preparation support to develop effective job interviewing skills provided to you by the career services staff	1.84% 22	2.42% 29	16.97% 203	16.14% 193	14.30% 171	48.33% 578	1,196	3.75
Availability of job placement services to student	2.61% 31	3.04% 36	16.44% 195	15.94% 189	11.47% 136	50.51% 599	1,186	3.62

Q28 On average, over any three month period, how often do you log into Degree Works?

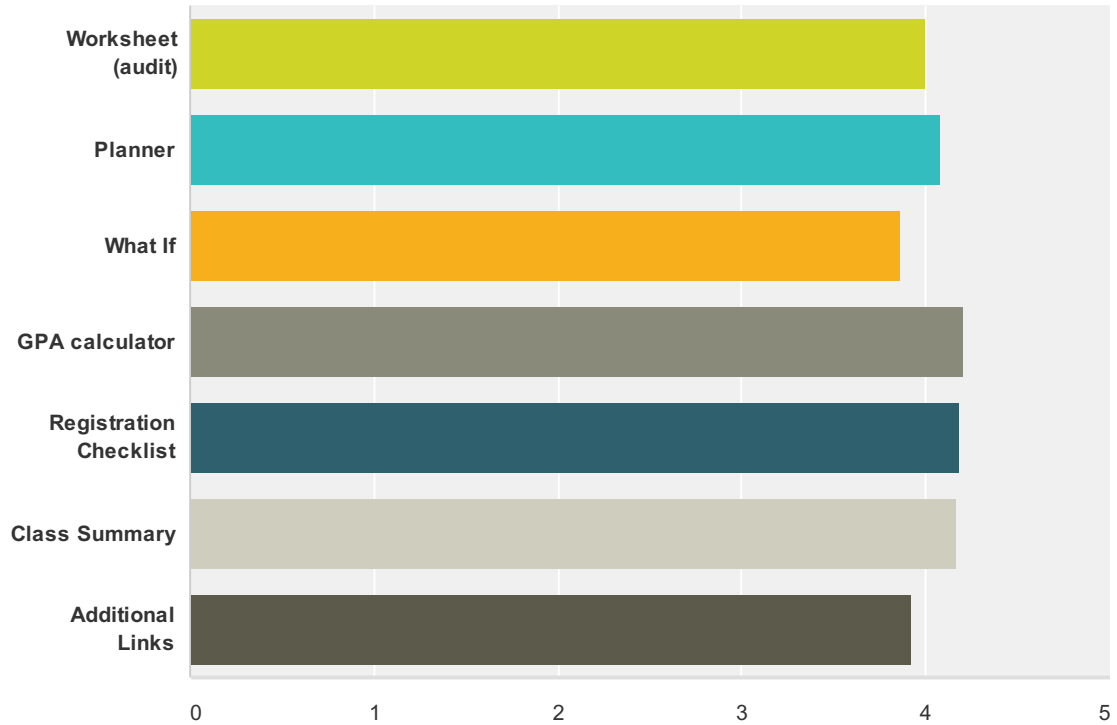
Answered: 1,186 Skipped: 128



Answer Choices	Responses
At least once a day	2.61% 31
Several times a week	6.07% 72
Several times a month	12.39% 147
Once a month	12.65% 150
Rarely	19.48% 231
Never	12.90% 153
Don't know what it is	33.90% 402
Total	1,186

Q29 Please rate the usefulness of each of these Degree Works features. Check DK (Don't Know) for any item you feel you cannot rate.

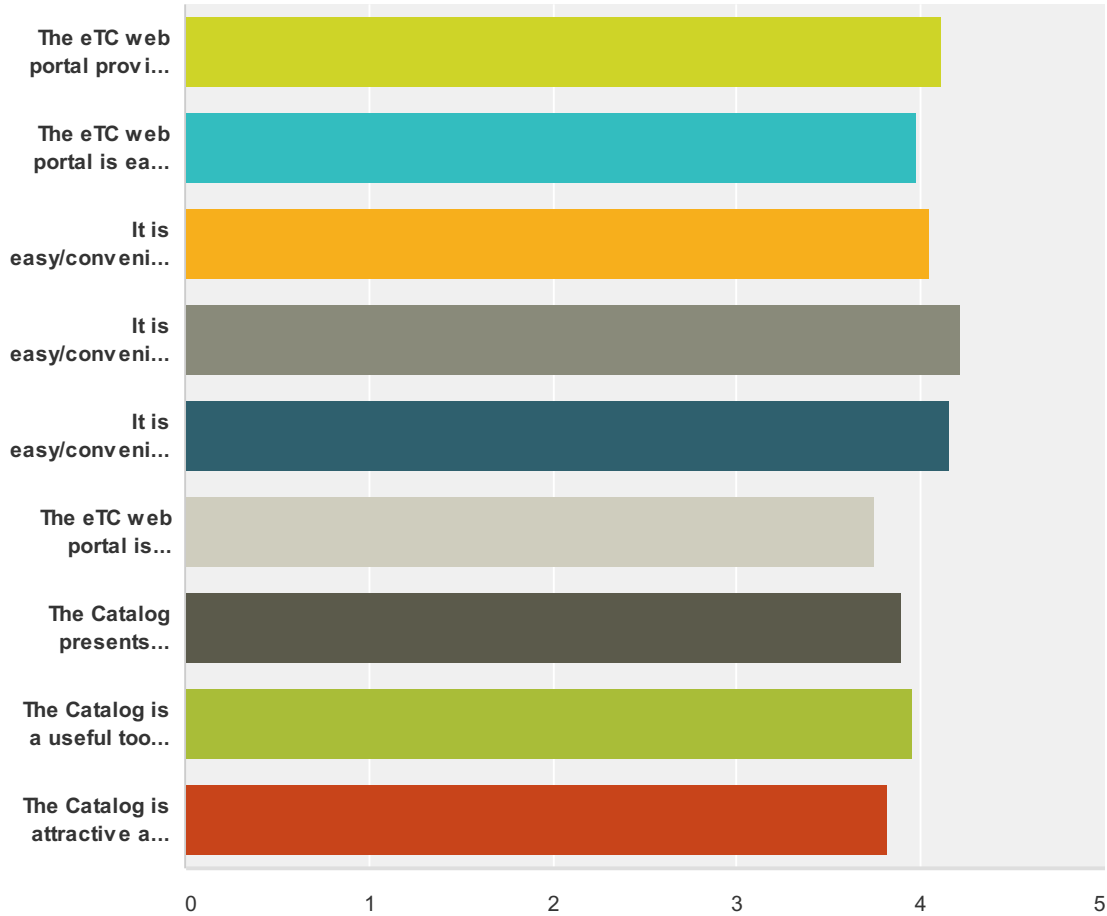
Answered: 1,195 Skipped: 119



	Very Useful	Somewhat Useful	Neutral	Not Very Useful	Not At All Useful	DK	Total	Average Rating
Worksheet (audit)	16.72% 199	12.52% 149	12.27% 146	1.26% 15	0.67% 8	56.55% 673	1,190	4.00
Planner	21.12% 252	11.65% 139	12.07% 144	1.51% 18	0.75% 9	52.89% 631	1,193	4.08
What If	14.10% 167	10.05% 119	13.34% 158	1.35% 16	1.27% 15	59.88% 709	1,184	3.86
GPA calculator	24.06% 287	11.90% 142	9.81% 117	1.09% 13	0.75% 9	52.39% 625	1,193	4.21
Registration Checklist	25% 297	12.96% 154	10.44% 124	1.43% 17	0.76% 9	49.41% 587	1,188	4.19
Class Summary	23.87% 284	14.03% 167	10.25% 122	1.51% 18	0.67% 8	49.66% 591	1,190	4.17
Additional Links	14.63% 174	9.76% 116	13.46% 160	1.18% 14	0.67% 8	60.30% 717	1,189	3.92

Q30 Please indicate the extent to which you agree with the following statements about methods we use to communicate with students. Check DK (Don't Know) for any item you feel you cannot rate.

Answered: 1,184 Skipped: 130



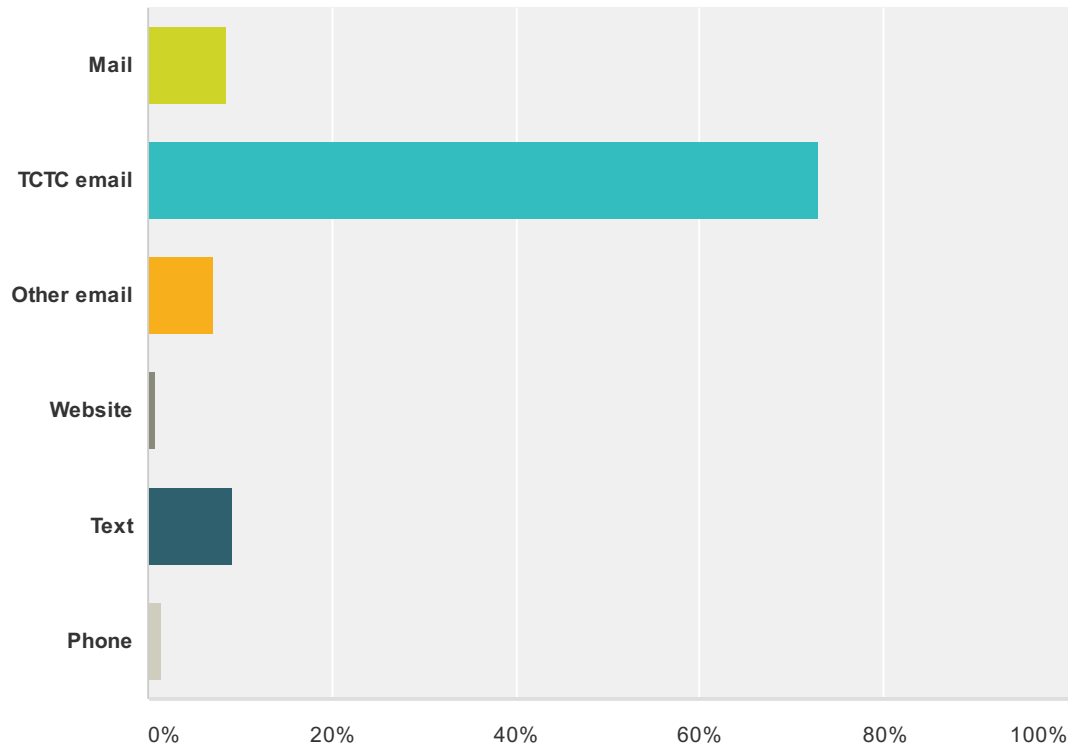
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	DK	Total	Average Rating
The eTC web portal provides the information you need as a student	1.35% 16	2.20% 26	13.27% 157	48.44% 573	32.29% 382	2.45% 29	1,183	4.11
The eTC web portal is easy to navigate	2.03% 24	5.49% 65	15.30% 181	44.89% 531	30.26% 358	2.03% 24	1,183	3.98
It is easy/convenient for you to register for classes using the eTC web portal	2.21% 26	4.50% 53	13.83% 163	43.00% 507	34.27% 404	2.21% 26	1,179	4.05
It is easy/convenient for you to check your bill and schedule using the eTC web portal	1.52% 18	1.52% 18	10.33% 122	44.79% 529	39.54% 467	2.29% 27	1,181	4.22
It is easy/convenient for you to check your financial aid status using the eTC web portal	1.61% 19	2.72% 32	12.39% 146	42.36% 499	37.01% 436	3.90% 46	1,178	4.15
The eTC web portal is attractive and appealing	3.48% 41	5.68% 67	25.78% 304	38.85% 458	23.58% 278	2.63% 31	1,179	3.75

2013-14 Fall Student Survey

The Catalog presents information in an easy-to-understand manner	1.70% 20	6.11% 72	18.15% 214	41.65% 491	25.61% 302	6.79% 80	1,179	3.89
The Catalog is a useful tool for planning and managing your education	1.61% 19	3.99% 47	18.32% 216	41.73% 492	27.31% 322	7.04% 83	1,179	3.96
The Catalog is attractive and appealing	2.13% 25	5.53% 65	23.23% 273	37.87% 445	24.09% 283	7.15% 84	1,175	3.82

Q31 When the College needs to send information what is your preferred method for receiving information?

Answered: 1,178 Skipped: 136



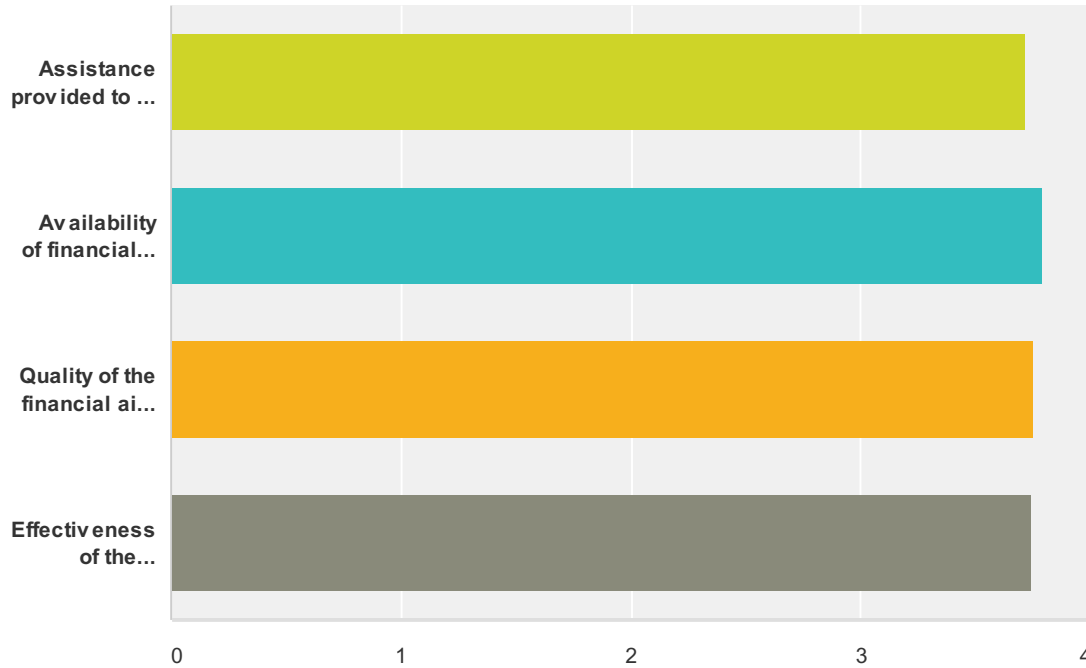
Answer Choices	Responses
Mail	8.49% 100
TCTC email	72.92% 859
Other email	7.05% 83
Website	0.85% 10
Text	9.25% 109
Phone	1.44% 17
Total	1,178

**Q32 What suggestions do you have for
improving the effectiveness of the
methods the College uses to communicate
with students?**

Answered: 515 Skipped: 799

Q33 Please rate the following items on the Financial Aid services and staff. Check DK (Don't Know) for any item you feel you cannot rate.

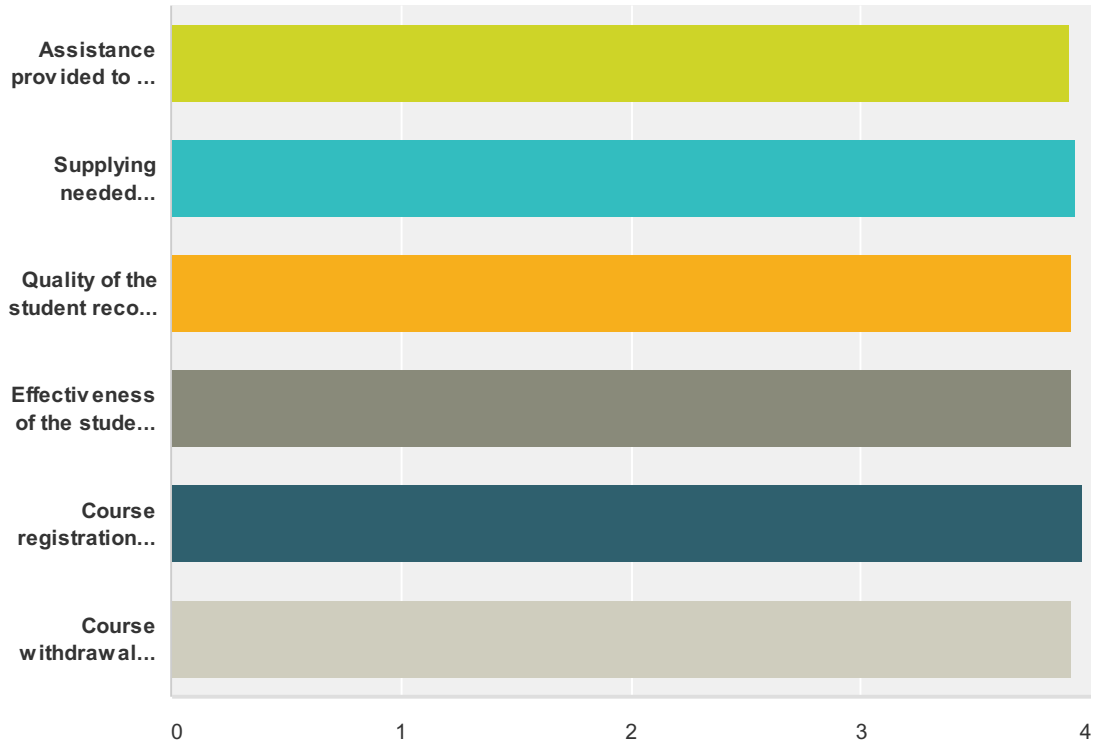
Answered: 1,183 Skipped: 131



	Very Inadequate	Inadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Assistance provided to you by the Financial Aid staff	4.73% 56	7.35% 87	18.51% 219	32.80% 388	23.25% 275	13.36% 158	1,183	3.72
Availability of financial aid services to students	3.90% 46	6.69% 79	17.88% 211	33.90% 400	24.83% 293	12.80% 151	1,180	3.79
Quality of the financial aid services provided to students	4.91% 58	6.10% 72	18.29% 216	33.45% 395	23.96% 283	13.29% 157	1,181	3.75
Effectiveness of the financial aid services in meeting the needs of students	5.02% 59	6.55% 77	19.39% 228	31.38% 369	24.66% 290	13.01% 153	1,176	3.74

Q34 Please rate the following items on Student Records services and staff. Check DK (Don't Know) for any item you feel you cannot rate.

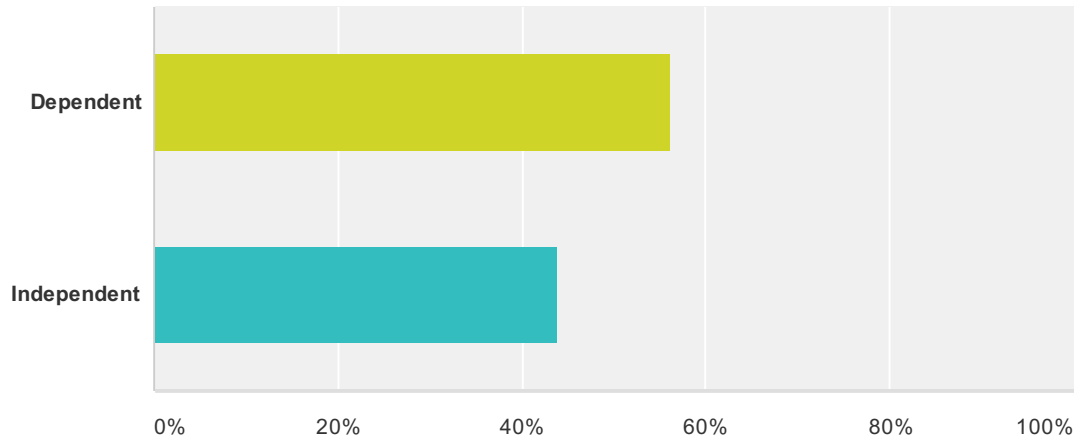
Answered: 1,185 Skipped: 129



	Very INadequate	INadequate	Neutral	Adequate	Very Adequate	DK	Total	Average Rating
Assistance provided to you by the Student Records staff	1.78% 21	2.71% 32	17.43% 206	31.22% 369	21.24% 251	25.63% 303	1,182	3.91
Supplying needed documents (i.e. transcripts, enrollment verifications to students)	1.27% 15	2.20% 26	17.75% 210	31.95% 378	20.96% 248	25.87% 306	1,183	3.93
Quality of the student records services provided to students	1.69% 20	2.03% 24	17.68% 209	31.30% 370	21.15% 250	26.14% 309	1,182	3.92
Effectiveness of the student records services in meeting the needs of students	1.78% 21	2.03% 24	17.88% 211	31.10% 367	21.10% 249	26.10% 308	1,180	3.92
Course registration procedures	1.60% 19	2.78% 33	18.40% 218	34.68% 411	25.99% 308	16.54% 196	1,185	3.97
Course withdrawal procedures	1.52% 18	1.94% 23	16.81% 199	28.89% 342	20.02% 237	30.83% 365	1,184	3.92

Q35 According to the federal financial aid definition, I am

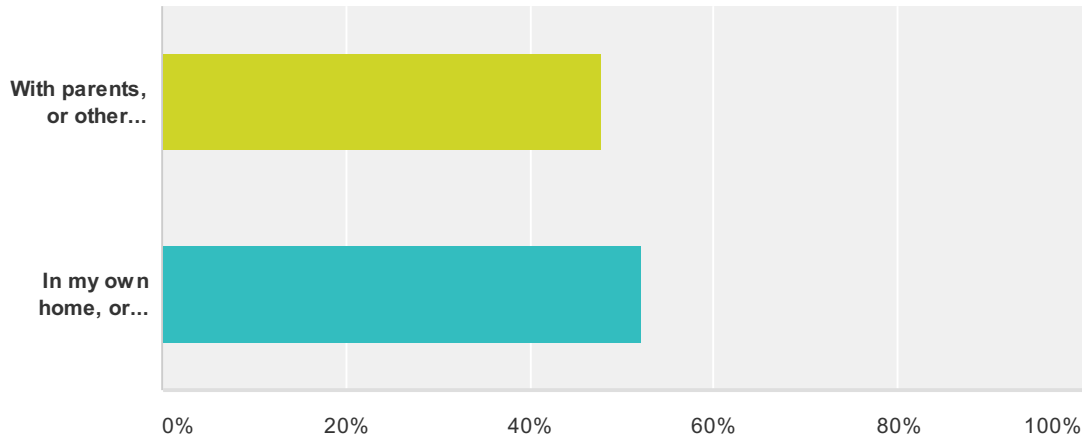
Answered: 1,167 Skipped: 147



Answer Choices	Responses
Dependent	56.13% 655
Independent	43.87% 512
Total	1,167

Q36 I live:

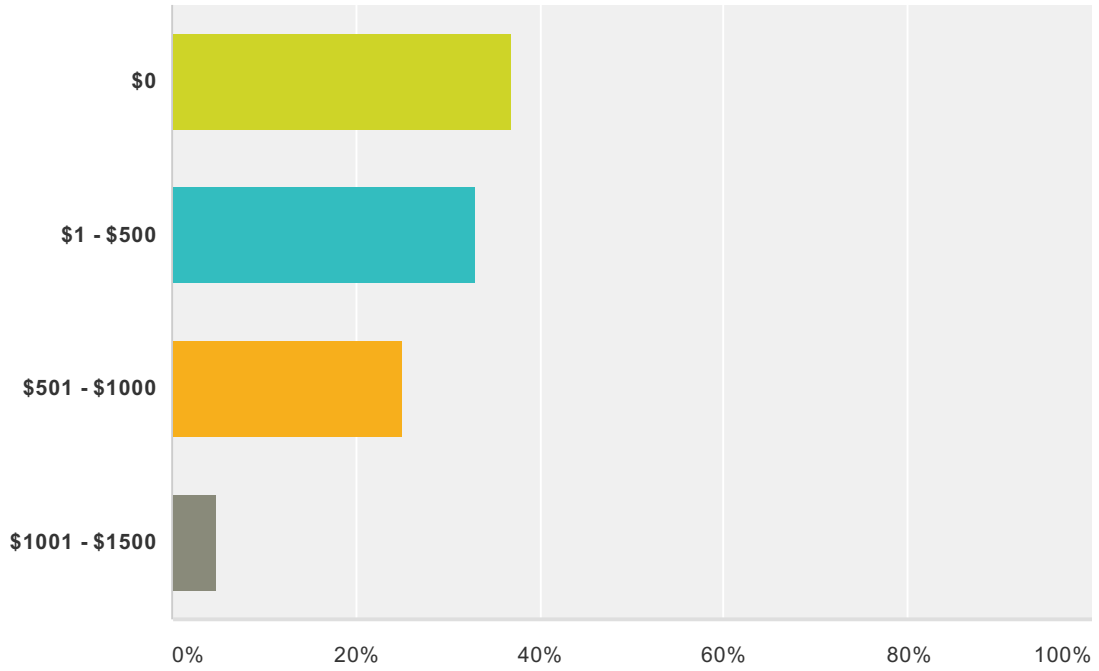
Answered: 1,171 Skipped: 143



Answer Choices	Responses
With parents, or other relatives	47.74% 559
In my own home, or dwelling	52.26% 612
Total	1,171

Q37 My monthly rent, or mortgage payment is

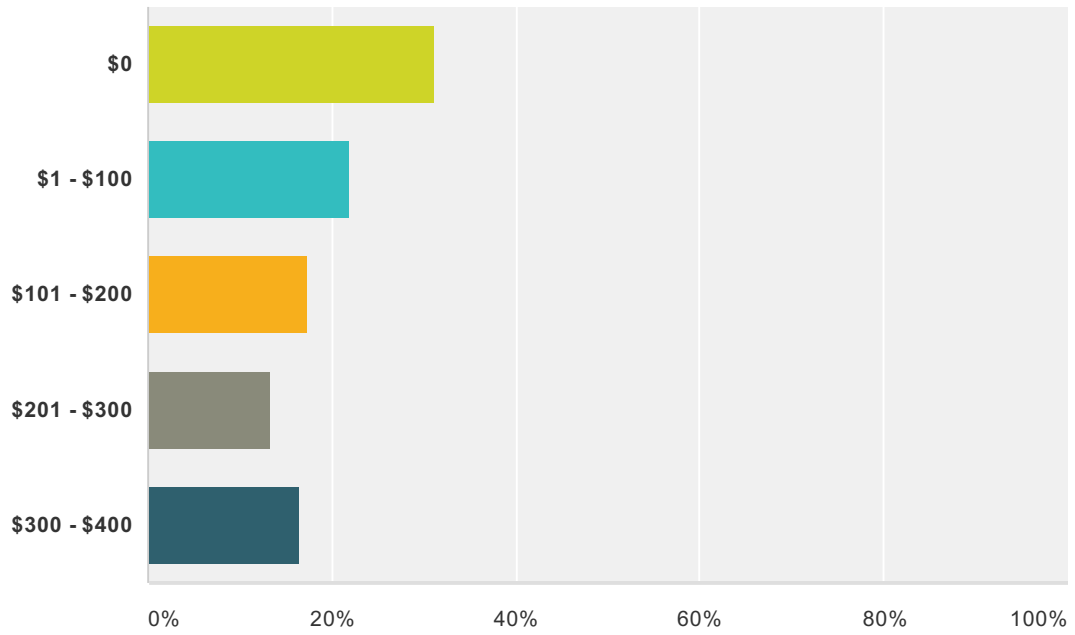
Answered: 1,162 Skipped: 152



Answer Choices	Responses
\$0	36.92% 429
\$1 - \$500	33.05% 384
\$501 - \$1000	25.13% 292
\$1001 - \$1500	4.91% 57
Total	1,162

Q38 My average monthly utility (water, electricity, phone, internet) cost is:

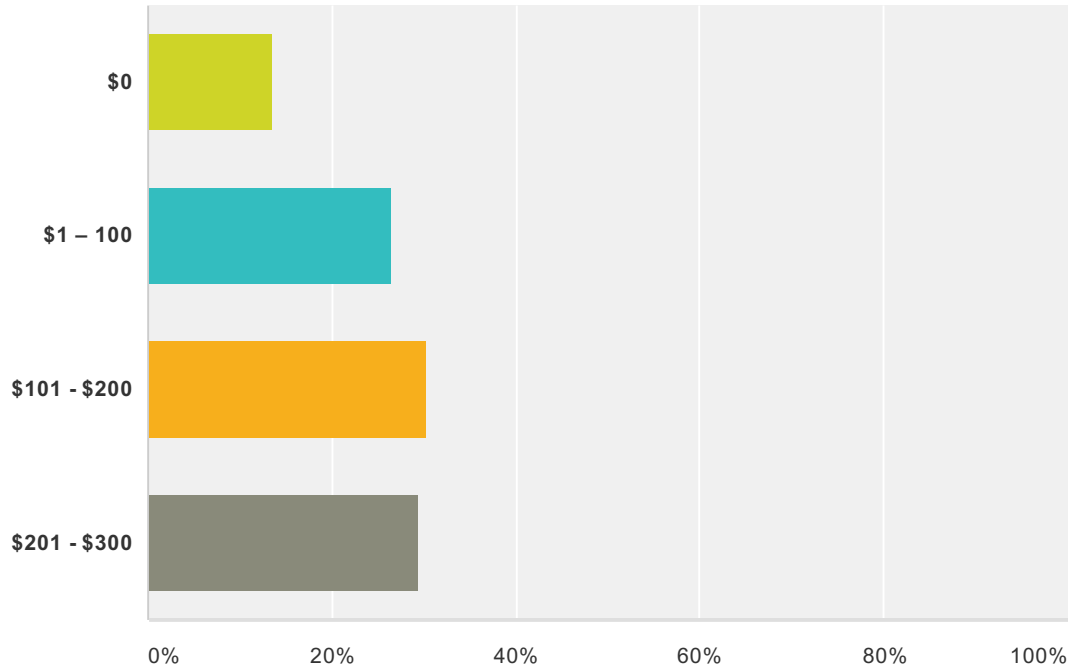
Answered: 1,161 Skipped: 153



Answer Choices	Responses	
\$0	31.09%	361
\$1 - \$100	21.96%	255
\$101 - \$200	17.23%	200
\$201 - \$300	13.26%	154
\$300 - \$400	16.45%	191
Total		1,161

**Q39 My average monthly food cost is
(Please enter the amount you spend, do
not include food given to or purchased for
you (WIC, Food Stamps, etc)).**

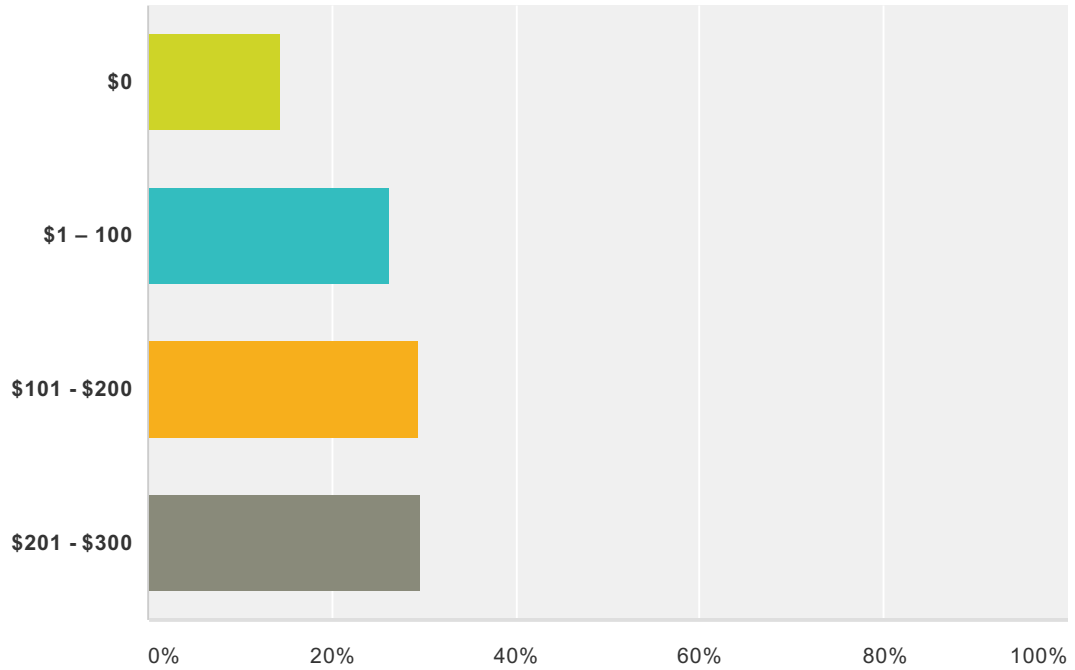
Answered: 1,159 Skipped: 155



Answer Choices	Responses	
\$0	13.63%	158
\$1 - 100	26.49%	307
\$101 - \$200	30.37%	352
\$201 - \$300	29.51%	342
Total		1,159

**Q40 My average monthly food cost is
(Please enter the amount you spend, do
not include food given to or purchased for
you (WIC, Food Stamps, etc)).**

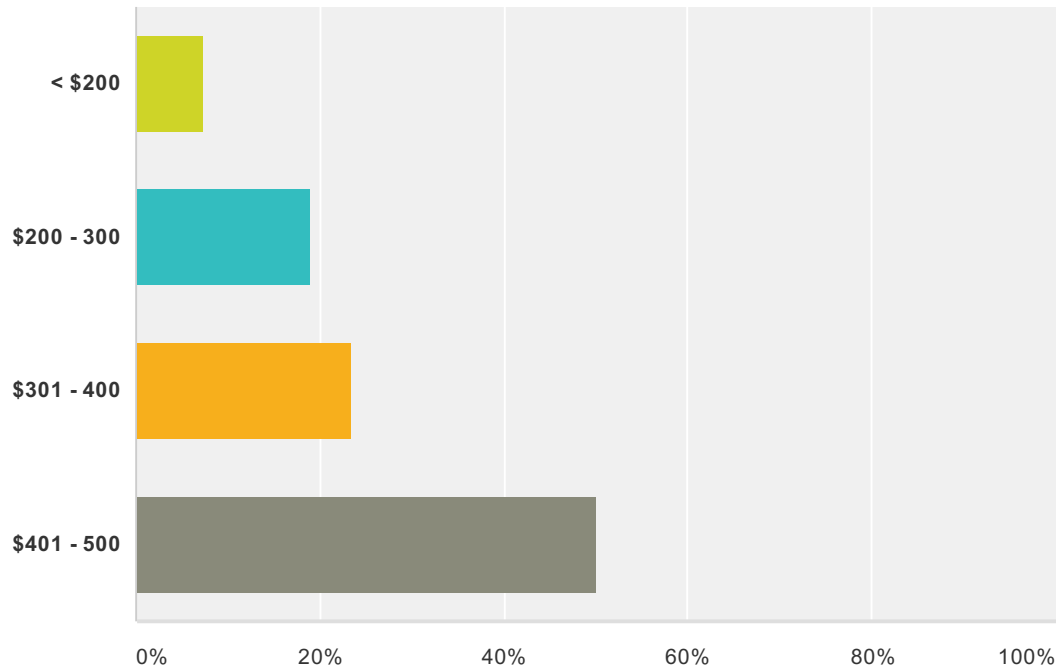
Answered: 1,154 Skipped: 160



Answer Choices	Responses	
\$0	14.47%	167
\$1 - 100	26.34%	304
\$101 - \$200	29.46%	340
\$201 - \$300	29.72%	343
Total		1,154

Q41 The average cost of my books and supplies for one semester is:

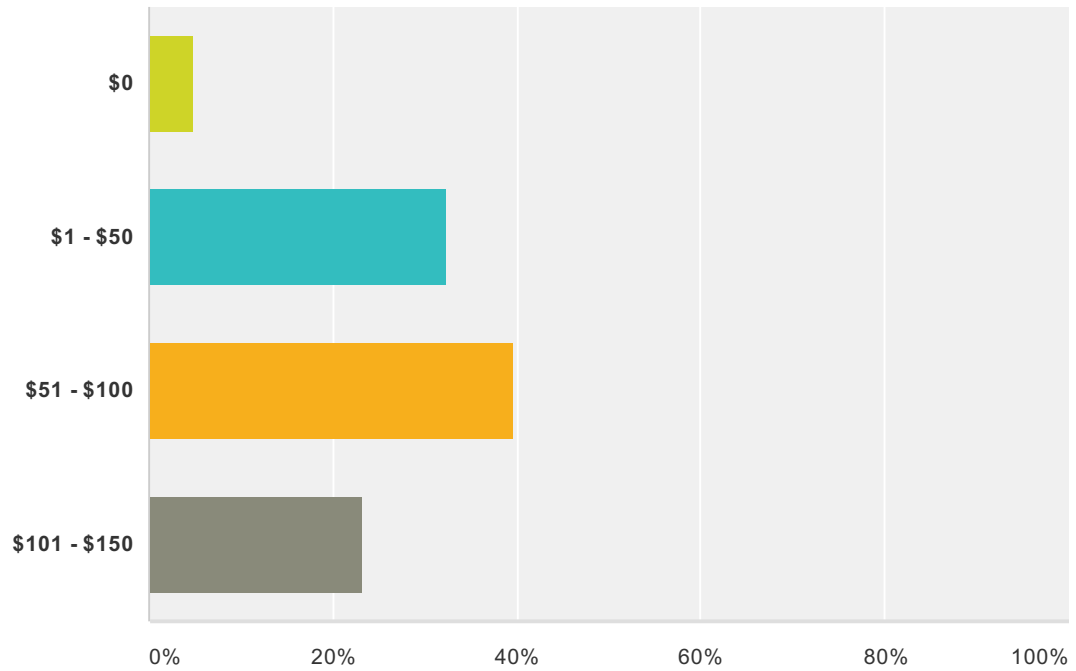
Answered: 1,159 Skipped: 155



Answer Choices	Responses
< \$200	7.33% 85
\$200 - 300	19.07% 221
\$301 - 400	23.47% 272
\$401 - 500	50.13% 581
Total	1,159

Q42 My average monthly cost for personal (clothing, hygiene, etc.) expenses is:

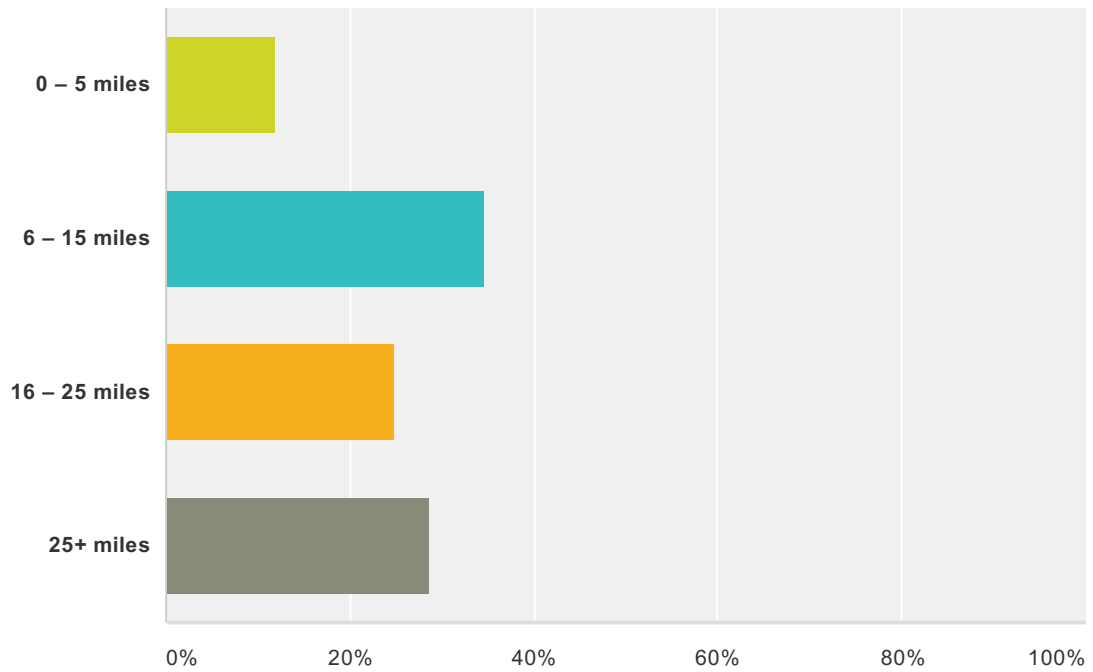
Answered: 1,164 Skipped: 150



Answer Choices	Responses
\$0	4.90% 57
\$1 - \$50	32.39% 377
\$51 - \$100	39.60% 461
\$101 - \$150	23.11% 269
Total	1,164

Q43 The round trip travel for me to class is:

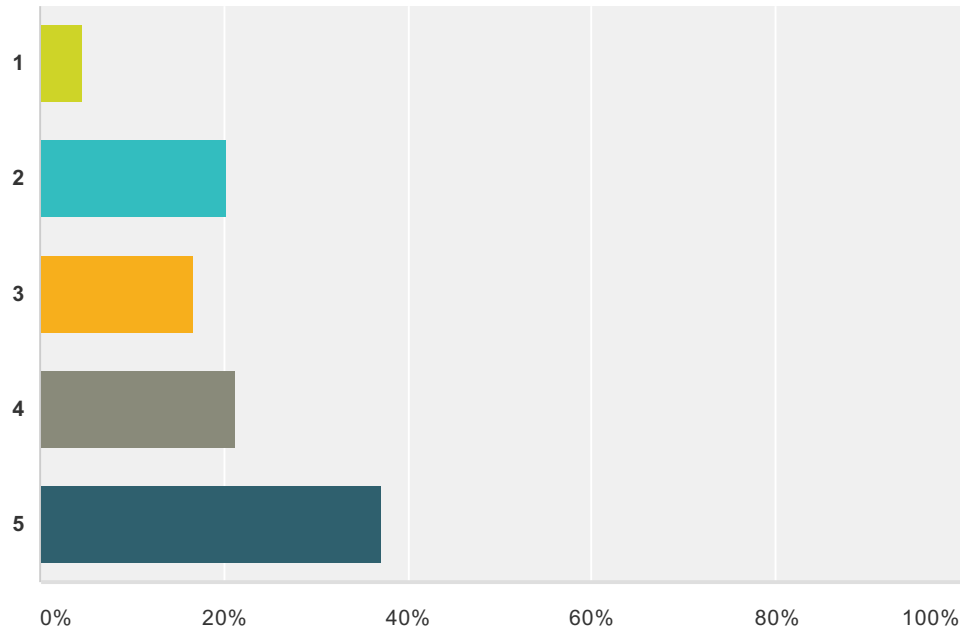
Answered: 1,175 Skipped: 139



Answer Choices	Responses	
0 – 5 miles	12%	141
6 – 15 miles	34.55%	406
16 – 25 miles	24.85%	292
25+ miles	28.60%	336
Total		1,175

Q44 I travel to class ___ days per week

Answered: 1,165 Skipped: 149



Answer Choices	Responses
1	4.55% 53
2	20.26% 236
3	16.65% 194
4	21.37% 249
5	37.17% 433
Total	1,165

Q45 What was the best experience you have had at Tri-County? For example, an interaction with a particular person, a particular course that was engaging, a new friendship, etc.

Answered: 777 Skipped: 537

Q46 General comments

Answered: 411 Skipped: 903