

*Institutional Evaluation*

**2002-2003 CONTINUING  
EDUCATION  
COURSE EVALUATION  
RESULTS FOR JULY  
THROUGH JUNE  
[July, 2003]**



P.O. Box 587, Pendleton, SC 29670  
(864) 646-8361, TDD/Voice 1-800-735-2905

Tri-County Technical College does not discriminate in admission or employment on the basis of race, color, religion, sex, qualifying disability, veteran's status, age, or national origin.

CONTINUING EDUCATION COURSE EVALUATION RESULTS

Prepared by Ann Libby, Chris Marino, and Lisa Saxon

The FREQ Procedure

Total Courses Surveyed

DIVISION	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Total Courses	521	100.00	521	100.00

Courses Analyzed by Departments

DEPT	Frequency	Percent	Cumulative Frequency	Cumulative Percent
BTC	161	30.90	161	30.90
CD	111	21.31	272	52.21
HC	62	11.90	334	64.11
LR	80	15.36	414	79.46
WTC	107	20.54	521	100.00

Courses Analyzed by Reporting Cycles

CYCLE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
2002-3 July-Sept	93	17.85	93	17.85
2002-4 Oct-Dec	126	24.18	219	42.03
2003-1 Jan-Mar	151	28.98	370	71.02
2003-2 Apr-June	151	28.98	521	100.00

CYCLE	DEPT	Frequency	Percent	Cumulative Frequency	Cumulative Percent
2002-3 July-Sept	BTC	24	4.61	24	4.61
2002-3 July-Sept	CD	23	4.41	47	9.02
2002-3 July-Sept	HC	9	1.73	56	10.75
2002-3 July-Sept	LR	17	3.26	73	14.01
2002-3 July-Sept	WTC	20	3.84	93	17.85
2002-4 Oct-Dec	BTC	40	7.68	133	25.53
2002-4 Oct-Dec	CD	25	4.80	158	30.33
2002-4 Oct-Dec	HC	14	2.69	172	33.01
2002-4 Oct-Dec	LR	16	3.07	188	36.08
2002-4 Oct-Dec	WTC	31	5.95	219	42.03
2003-1 Jan-Mar	BTC	52	9.98	271	52.02
2003-1 Jan-Mar	CD	41	7.87	312	59.88
2003-1 Jan-Mar	HC	14	2.69	326	62.57
2003-1 Jan-Mar	LR	16	3.07	342	65.64
2003-1 Jan-Mar	WTC	28	5.37	370	71.02
2003-2 Apr-June	BTC	45	8.64	415	79.65
2003-2 Apr-June	CD	22	4.22	437	83.88
2003-2 Apr-June	HC	25	4.80	462	88.68
2003-2 Apr-June	LR	31	5.95	493	94.63
2003-2 Apr-June	WTC	28	5.37	521	100.00

CONTINUING EDUCATION COURSE EVALUATION RESULTS

Prepared by Ann Libby, Chris Marino, and Lisa Saxon

The FREQ Procedure

Locations of Courses

PLACE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Anderson Mall	123	23.61	123	23.61
Industrial and Business Development Center	180	34.55	303	58.16
Off-Campus	169	32.44	472	90.60
Tri-County Technical College	49	9.40	521	100.00

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## The FREQ Procedure

## Locations of Courses

LOCATION	Frequency	Percent	Cumulative Frequency	Cumulative Percent
AFCO	20	3.84	20	3.84
Alice Manufacturing-Easley	4	0.77	24	4.61
Anderson Mall	123	23.61	147	28.21
Anderson Tobacco	1	0.19	148	28.41
BASF-Anderson	1	0.19	149	28.60
BASF-Clemson	1	0.19	150	28.79
BJ Skelton Career Center	7	1.34	157	30.13
BP-Seneca Plant	11	2.11	168	32.25
Blue Ridge Electric	4	0.77	172	33.01
Bosch	9	1.73	181	34.74
Clarion Technologies-Anderson	1	0.19	182	34.93
Clemson University	7	1.34	189	36.28
Dayco	2	0.38	191	36.66
Distance Learning	3	0.58	194	37.24
Drive Automotive	1	0.19	195	37.43
Dunlop	2	0.38	197	37.81
Dupont State Park	1	0.19	198	38.00
Eaton Aerospace	1	0.19	199	38.20
Electric City Printing	1	0.19	200	38.39
Ellenburg NCF	5	0.96	205	39.35
Fafard-Anderson	1	0.19	206	39.54
First Baptist Church-Pendleton	2	0.38	208	39.92
Fort Hill Natural Gas Authority	2	0.38	210	40.31
General Machine-Easley	1	0.19	211	40.50
Glen Raven Mills	1	0.19	212	40.69
Griffin Thermal Products-Piedmont	1	0.19	213	40.88
ILPEA, Incorporated	1	0.19	214	41.07
Industrial and Business Development Center	180	34.55	394	75.62
Inergy Automotive	2	0.38	396	76.01
Jacobs Chuck	1	0.19	397	76.20
Jantzen-Seneca	1	0.19	398	76.39
Johnson Controls	1	0.19	399	76.58
Kendall-Seneca	2	0.38	401	76.97
Kennametal-Clemson	1	0.19	402	77.16
Kroger Bakery	1	0.19	403	77.35
Laurel Hill NCF-Pickens	2	0.38	405	77.74
Mariner Health Center	1	0.19	406	77.93
Mergon Corporation	1	0.19	407	78.12
NHC of Anderson	10	1.92	417	80.04
Nason	1	0.19	418	80.23
Nutricia	1	0.19	419	80.42
O'Henry's-Sandy Springs	4	0.77	423	81.19
OCF	5	0.96	428	82.15
Oconee County Solid Waste	1	0.19	429	82.34
Oconee Memorial Hospital	3	0.58	432	82.92
Ohio Gear/Richmond Gear	1	0.19	433	83.11
Ohio Richmond Gear-Liberty	2	0.38	435	83.49
Owens-Corning Mfg. Solutions-Anderson	1	0.19	436	83.69
Palmetto Health Baptist Hospital	1	0.19	437	83.88
Palmetto Health Baptist-Easley	2	0.38	439	84.26
Plastic Omnium Industries-Anderson	3	0.58	442	84.84
Plastic Omnium Industries-Norcross	1	0.19	443	85.03

## CONTINUING EDUCATION COURSE EVALUATION RESULTS

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Prepared by Ann Libby, Chris Marino, and Lisa Saxon

## The FREQ Procedure

## Locations of Courses

LOCATION	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Quality Inn-Hydro Aluminum	1	0.19	444	85.22
SC Vocational Rehabilitation Department-Anderson	4	0.77	448	85.99
Sandy Springs Water Company	6	1.15	454	87.14
Schlumberger	4	0.77	458	87.91
St. Jude Medical	3	0.58	461	88.48
Teleflex	1	0.19	462	88.68
Temco-Anderson	1	0.19	463	88.87
Timken	1	0.19	464	89.06
Torrington-Honea Path	2	0.38	466	89.44
Tri-County Technical College	49	9.40	515	98.85
US Engine Valve	1	0.19	516	99.04
Watkins Elementary School-Honea Path	2	0.38	518	99.42
Westside Community Center	1	0.19	519	99.62
Yoder Brothers Incorporated	2	0.38	521	100.00

## RESULTS BY DIVISION

## Summary of Continuing Education Course Evaluation Questions

----- DIVISION=Total Courses -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	4819	4.5
(b) The training materials were clear and well organized	4815	4.5
(c) The program was the right length	4787	4.4
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.47

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	4825	4.6
(e) The instructor had a good knowledge of the subject matter	4819	4.7
(f) Problems, concerns and questions were handled effectively	4796	4.6
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.63

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	521	4.55
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	28521	98.8

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	42	0.9
Unsatisfied	41	0.9
Satisfied	1489	31.3
Very Satisfied	3190	67.0
Very Unsatisfied or Unsatisfied	83	1.7
Satisfied or Very Satisfied	4679	98.3

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY DEPARTMENT

## Listing of Evaluation Results by Department

Department	Number of Courses	Average Mean Rating Content	Average Mean Rating Presenter	Average Mean Rating Course	Percent Effective Ratings	Percent Satisfied-Very Satisfied
BTC	161	4.57	4.70	4.63	98.7	96.9
CD	111	4.67	4.83	4.75	98.9	98.4
HC	62	4.57	4.73	4.65	98.9	97.4
LR	80	4.57	4.70	4.63	99.0	99.6
WTC	107	4.30	4.50	4.40	98.7	99.3

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521

N = 5



## RESULTS BY DEPARTMENT

## Summary of Continuing Education Course Evaluation Questions

----- DEPARTMENT=BTC -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	1283	4.6
(b) The training materials were clear and well organized	1283	4.6
(c) The program was the right length	1273	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.57

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1288	4.6
(e) The instructor had a good knowledge of the subject matter	1285	4.8
(f) Problems, concerns and questions were handled effectively	1276	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.70

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	161	4.63
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	7590	98.7

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	26	2.0
Unsatisfied	14	1.1
Satisfied	317	24.9
Very Satisfied	914	71.9
Very Unsatisfied or Unsatisfied	40	3.1
Satisfied or Very Satisfied	1231	96.9

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY DEPARTMENT

## Summary of Continuing Education Course Evaluation Questions

----- DEPARTMENT=CD -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
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## CONTENT/MATERIALS

(a) The session met the stated objectives	836	4.7
(b) The training materials were clear and well organized	833	4.7
(c) The program was the right length	830	4.6
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.67

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	837	4.8
(e) The instructor had a good knowledge of the subject matter	835	4.9
(f) Problems, concerns and questions were handled effectively	832	4.8
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.83

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	111	4.75
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	4950	98.9

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	3	0.4
Unsatisfied	10	1.2
Satisfied	167	20.0
Very Satisfied	657	78.5
Very Unsatisfied or Unsatisfied	13	1.6
Satisfied or Very Satisfied	824	98.4

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY DEPARTMENT

## Summary of Continuing Education Course Evaluation Questions

----- DEPARTMENT=HC -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	672	4.6
(b) The training materials were clear and well organized	672	4.6
(c) The program was the right length	672	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.57

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	672	4.7
(e) The instructor had a good knowledge of the subject matter	672	4.8
(f) Problems, concerns and questions were handled effectively	672	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.73

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	62	4.65
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	3986	98.9

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	11	1.7
Unsatisfied	6	0.9
Satisfied	183	28.2
Very Satisfied	448	69.1
Very Unsatisfied or Unsatisfied	17	2.6
Satisfied or Very Satisfied	631	97.4

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY DEPARTMENT

## Summary of Continuing Education Course Evaluation Questions

----- DEPARTMENT=LR -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	518	4.6
(b) The training materials were clear and well organized	518	4.6
(c) The program was the right length	516	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.57

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	519	4.7
(e) The instructor had a good knowledge of the subject matter	519	4.7
(f) Problems, concerns and questions were handled effectively	519	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.70

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	80	4.63
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	3079	99.0

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	0	0.0
Unsatisfied	2	0.4
Satisfied	123	23.7
Very Satisfied	394	75.9
Very Unsatisfied or Unsatisfied	2	0.4
Satisfied or Very Satisfied	517	99.6

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY DEPARTMENT

## Summary of Continuing Education Course Evaluation Questions

----- DEPARTMENT=WTC -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	1510	4.3
(b) The training materials were clear and well organized	1509	4.4
(c) The program was the right length	1496	4.2
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.30

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1509	4.4
(e) The instructor had a good knowledge of the subject matter	1508	4.6
(f) Problems, concerns and questions were handled effectively	1497	4.5
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.50

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	107	4.40
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	8916	98.7

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	2	0.1
Unsatisfied	9	0.6
Satisfied	699	47.0
Very Satisfied	777	52.3
Very Unsatisfied or Unsatisfied	11	0.7
Satisfied or Very Satisfied	1476	99.3

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY REPORTING CYCLE

## Listing of Evaluation Results by Reporting Cycle

Reporting Cycle	Number of Courses	Average Mean Rating Content	Average Mean Rating Presenter	Average Mean Rating Course	Percent Effective Ratings	Percent Satisfied-Very Satisfied
2002-3 July-Sept	93	4.37	4.53	4.45	98.6	98.7
2002-4 Oct-Dec	126	4.47	4.70	4.58	98.5	98.5
2003-1 Jan-Mar	151	4.57	4.73	4.65	99.1	98.9
2003-2 Apr-June	151	4.50	4.63	4.57	98.8	96.5
	=====					
	521					

N = 4

## RESULTS BY REPORTING CYCLE

## Summary of Continuing Education Course Evaluation Questions

----- CYCLE=2002-3 July-Sept -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	1192	4.4
(b) The training materials were clear and well organized	1189	4.4
(c) The program was the right length	1176	4.3
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.37

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1193	4.5
(e) The instructor had a good knowledge of the subject matter	1186	4.6
(f) Problems, concerns and questions were handled effectively	1181	4.5
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.53

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	93	4.45
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	7018	98.6

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	7	0.6
Unsatisfied	8	0.7
Satisfied	484	40.7
Very Satisfied	690	58.0
Very Unsatisfied or Unsatisfied	15	1.3
Satisfied or Very Satisfied	1174	98.7

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY REPORTING CYCLE

## Summary of Continuing Education Course Evaluation Questions

----- CYCLE=2002-4 Oct-Dec -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	908	4.5
(b) The training materials were clear and well organized	903	4.5
(c) The program was the right length	896	4.4
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.47

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	908	4.6
(e) The instructor had a good knowledge of the subject matter	908	4.8
(f) Problems, concerns and questions were handled effectively	900	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.70

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	126	4.58
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	5344	98.5

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	5	0.6
Unsatisfied	8	0.9
Satisfied	255	28.7
Very Satisfied	621	69.9
Very Unsatisfied or Unsatisfied	13	1.5
Satisfied or Very Satisfied	876	98.5

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.



## RESULTS BY REPORTING CYCLE

## Summary of Continuing Education Course Evaluation Questions

----- CYCLE=2003-1 Jan-Mar -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	1610	4.6
(b) The training materials were clear and well organized	1614	4.6
(c) The program was the right length	1610	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.57

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1616	4.7
(e) The instructor had a good knowledge of the subject matter	1617	4.8
(f) Problems, concerns and questions were handled effectively	1609	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.73

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	151	4.65
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	9591	99.1

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
------------------	-------------------

Very Unsatisfied	5	0.3
Unsatisfied	12	0.8
Satisfied	425	26.8
Very Satisfied	1142	72.1
Very Unsatisfied or Unsatisfied	17	1.1
Satisfied or Very Satisfied	1567	98.9

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

## RESULTS BY REPORTING CYCLE

## Summary of Continuing Education Course Evaluation Questions

----- CYCLE=2003-2 Apr-June -----

## COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4, to 5 (Great Extent).

Number Rating	Mean Rating
------------------	----------------

## CONTENT/MATERIALS

(a) The session met the stated objectives	1109	4.5
(b) The training materials were clear and well organized	1109	4.5
(c) The program was the right length	1105	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.50

## PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1108	4.6
(e) The instructor had a good knowledge of the subject matter	1108	4.7
(f) Problems, concerns and questions were handled effectively	1106	4.6
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.63

## COURSE RATING RESULTS

Number of Courses and Average Mean Rating (Average of Mean Ratings)	151	4.57
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	6568	98.8

## SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]

Number Rating	Percent Rating
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Very Unsatisfied	25	2.3
Unsatisfied	13	1.2
Satisfied	325	29.5
Very Satisfied	737	67.0

Very Unsatisfied or Unsatisfied	38	3.5
Satisfied or Very Satisfied	1062	96.5

DEFINITIONS: Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective. Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating. Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.