2004-2005 CONTINUING EDUCATION COURSE EVALUATION RESULTS FOR JULY THROUGH JUNE

[August, 2005]



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Tri-County Technical College does not discriminate in admission or employment on the basis of race, color, religion, sex, qualifying disability, veteran's status, age, or national origin.

Prepared by Chris Marino and Lisa Saxon

The FREQ Procedure

Departments Analyzed

DEPT	Frequency	Percent	Cumulative Frequency	Cumulative Percent
BTC	176	30.72	176	30.72
CD	116	20.24	292	50.96
HC	79	13.79	371	64.75
LR	35	6.11	406	70.86
WTC	167	29.14	573	100.00

Reporting Cycles Based on Ending Dates

CYCLE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
2004-3 July-Sept	136	23.73	136	23.73
2004-4 Oct-Dec	150	26.18	286	49.91
2005-1 Jan-Mar	159	27.75	445	77.66
2005-2 Apr-June	128	22.34	573	100.00

Number of Unduplicated Courses

REPORTED	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Unduplicated Courses	573	100.00	573	100.00

Locations of Unduplicated Courses

PLACE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Anderson Mall	106	18.50	106	18.50
Industrial and Business Development Center	212	37.00	318	55.50
Off-Campus	206	35.95	524	91.45
Tri-County Technical College	49	8.55	573	100.00

Some courses have multiple instructors and results for each instructor are included in some sections of the report. These are labeled as duplicated courses. Unduplicated courses exclude multiple listings for courses with multiple instructors.

The FREQ Procedure

Location of Unduplicated Courses

LOCATION	Frequency	Percent	Cumulative Frequency	Cumulative Percent
4 Kilts Stained Glass	1	0.17	1	0.17
AFCO	2	0.35	3	0.52
Alice Manufacturing Company	2	0.35	5	0.87
Anderson County DDSN	2	0.35	7	1.22
Anderson Mall	106	18.50	113	19.72
BJ Skelton Center	3	0.52	116	20.24
BP-Seneca	1	0.17	117	20.42
Belton EMS	1	0.17	118	20.59
Belton Industries	2	0.35	120	20.94
Blue Ridge Electric	1	0.17	121	21.12
Bobbie Dan Plant-Anderson	18	3.14	139	24.26
Bosch	45	7.85	184	32.11
Champion Aerospace	1	0.17	185	32.29
City of Anderson	1	0.17	186	32.46
Clarion Technologies-Anderson	1	0.17	187	32.64
Clemson Range	1	0.17	188	32.81
Compact Air	2	0.35	190	33.16
Drive Automotive	1	0.17	191	33.33
Dunlop	2	0.35	193	33.68
Electric City Printing	2	0.35	195	34.03
Ellenburg NCF	8	1.40	203	35.43
Englehard	2	0.35	205	35.78
Expressions Unlimited	- 1	0.17	206	35.95
Frankische-Anderson	3	0.52	200	36.47
Glen Baven	1	0.17	209	36.65
Imperial Die Casting	1	0.17	210	36.82
Industrial and Business Development Center	212	37.00	423	73.82
Itron	4	0.70	427	74.52
Jacobs Chuck	3	0.52	430	75.04
Judson Mills-Milliken	1	0.17	431	75.22
Kendall-Seneca	3	0.52	434	75.74
Kennametal-Clemson	1	0.32	434	75.92
LaQuinta Inn-Anderson	1	0.17	436	76.09
Madren Center-Clemson		0.17		76.09
	1 3	0.17	437	76.27
Mariner Health Care			440	
Mergon Corporation	6	1.05	446	77.84 78.01
Michelin Millikan Defense Blant	1	0.17	447	
Milliken-Defore Plant	2	0.35	449	78.36
NHC of Anderson	8	1.40	457	79.76
O'Henry's-Sandy Springs	5	0.87	462	80.63
Oconee Memorial Hospital	2	0.35	464	80.98
Oconee Nuclear Station	1	0.17	465	81.15
Opperman Webbing	1	0.17	466	81.33
Orian Rugs	4	0.70	470	82.02
Owens-Corning Manufacturing Solutions	7	1.22	477	83.25
Partners in Textiles	1	0.17	478	83.42
Perrigo	1	0.17	479	83.60
Powdersville Water District	1	0.17	480	83.77
Ross Valve	1	0.17	481	83.94
Ryobi	3	0.52	484	84.47
SC Vocational Rehabilitation Department-Anderson	5	0.87	489	85.34
Santens of America	1	0.17	490	85.51
Sekido	1	0.17	491	85.69
St. Jude Medical	3	0.52	494	86.21

The FREQ Procedure

Location of Unduplicated Courses

LOCATION	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Timken Company	19	3.32	513	89.53
Tri-County Technical College	49	8.55	562	98.08
US Engine Valve	2	0.35	564	98.43
USDA-Clemson	1	0.17	565	98.60
Valenite	2	0.35	567	98.95
Watkins Elementary School-Honea Path	2	0.35	569	99.30
Westside Community Center	4	0.70	573	100.00

DATA ON STUDENTS IN DUPLICATED COURSES AND DEFINITION OF TERMS USED IN REPORT

Number of Students, Number Responding, and Response Rate

Total	Total	Response
Students	Responding	Rate
8422	7460	88.6

Mean Rating and Average Mean Rating of 1.0 up to 2.0 = Very Ineffective; 2.0 up to 3.0 = Ineffective; 3.0 up to 4.0 = Effective; 4.0 to 5.0 = Very Effective.

Rating of 1 or 2 = Ineffective Rating; Rating of 3, 4, or 5 = Effective Rating.

Percent Effective Ratings = Total ratings on all questions of 3, 4, or 5 from all participants divided by total number of total ratings on all questions from all participants.

Percent Ineffective Ratings = Total ratings on all questions of 1 or 2 from all participants divided by total number of ratings on all questions from all participants.

RESULTS BY DIVISION

Summary of Continuing Education Course Evaluation Questions

	 DIVISION=Total Duplicate 	d Courses
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	7442	4.5
(b) The training materials were clear and well organized	7423	4.5
(c) The program was the right length	7374	4.4
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.47

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	7438	4.6
(e) The instructor had a good knowledge of the subject matter	7426	4.7
(f) Problems, concerns and questions were handled effectively	7386	4.6
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.63

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Av	erage of Mean Ratings)	623	4.55
Number and Percent Effective Ratings (Ratings of 3, 4, o	r 5)	44000	98.9

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	41	0.6
Unsatisfied	38	0.5
Satisfied	2538	34.1
Very Satisfied	4817	64.8
Very Unsatisfied or Unsatisfied	79	1.1
Satisfied or Very Satisfied	7355	98.9

Listing of Evaluation Results by Department

Department	Number of Duplicated Courses	Average Mean Rating Content	Average Mean Rating Instructor	Average Mean Rating Course	Percent Effective Ratings	Percent Satisfied-Very Satisfied
BTC	219	4.50	4.70	4.60	98.7	96.4
CD	122	4.67	4.77	4.72	99.2	99.6
НС	79	4.53	4.70	4.62	98.5	98.7
LR	35	4.63	4.77	4.70	98.9	99.7
WTC	168	4.33	4.50	4.42	98.9	99.5

623

Summary of Continuing Education Course Evaluation Questions

DEPARTMENT=BTC

COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	1146	4.6
(b) The training materials were clear and well organized	1141	4.5
(c) The program was the right length	1141	4.4
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.50

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1146	4.6
(e) The instructor had a good knowledge of the subject matter	1148	4.8
(f) Problems, concerns and questions were handled effectively	1141	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.70

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	219	4.60
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	6771	98.7

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	29	2.6
Unsatisfied	12	1.1
Satisfied	295	26.1
Very Satisfied	796	70.3
Very Unsatisfied or Unsatisfied	41	3.6
Satisfied or Very Satisfied	1091	96.4

Summary of Continuing Education Course Evaluation Questions

		DEPARTMENT=CD)
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	1211	4.7
(b) The training materials were clear and well organized	1211	4.7
(c) The program was the right length	1209	4.6
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.67

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1211	4.7
(e) The instructor had a good knowledge of the subject matter	1211	4.8
(f) Problems, concerns and questions were handled effectively	1209	4.8
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.77

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Me	an Ratings) 122	4.72
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	7206	99.2

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	1	0.1
Unsatisfied	4	0.3
Satisfied	285	23.5
Very Satisfied	921	76.1
Very Unsatisfied or Unsatisfied	5	0.4
Satisfied or Very Satisfied	1206	99.6

Summary of Continuing Education Course Evaluation Questions

		DEPARTMENT=HC		
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	732	4.6
(b) The training materials were clear and well organized	736	4.5
(c) The program was the right length	732	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.53

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	733	4.6
(e) The instructor had a good knowledge of the subject matter	733	4.8
(f) Problems, concerns and questions were handled effectively	732	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.70

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	79	4.62
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	4334	98.5

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	7	0.9
Unsatisfied	3	0.4
Satisfied	238	32.0
Very Satisfied	495	66.6
Very Unsatisfied or Unsatisfied	10	1.3
Satisfied or Very Satisfied	733	98.7

Summary of Continuing Education Course Evaluation Questions

		DEPARTMENT=LR		
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	305	4.7
(b) The training materials were clear and well organized	305	4.6
(c) The program was the right length	302	4.6
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.63

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	305	4.7
(e) The instructor had a good knowledge of the subject matter	305	4.8
(f) Problems, concerns and questions were handled effectively	305	4.8
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.77

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	35	4.70
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	1807	98.9

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	0	0.0
Unsatisfied	1	0.3
Satisfied	67	21.9
Very Satisfied	238	77.8
Very Unsatisfied or Unsatisfied	1	0.3
Satisfied or Very Satisfied	305	99.7

Summary of Continuing Education Course Evaluation Questions

D	DEPARTMENT=WTC	
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	4048	4.3
(b) The training materials were clear and well organized	4030	4.4
(c) The program was the right length	3990	4.3
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.33

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	4043	4.5
(e) The instructor had a good knowledge of the subject matter	4029	4.5
(f) Problems, concerns and questions were handled effectively	3999	4.5
Average Mean Rating for Presenter/Instructor (Average of Mean	Ratings)	4.50

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mea	an Rating (Average of Mean Ratings)	168	4.42
Number and Percent Effective Ratings (Rating	gs of 3, 4, or 5)	23882	98.9

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	4	0.1
Unsatisfied	18	0.4
Satisfied	1653	40.9
Very Satisfied	2367	58.6
Very Unsatisfied or Unsatisfied	22	0.5
Satisfied or Very Satisfied	4020	99.5

RESULTS BY REPORTING CYCLE

Listing of Evaluation Results by Reporting Cycle

Reporting Cycle	Number of Duplicated Courses	Average Mean Rating Content	Average Mean Rating Instructor	Average Mean Rating Course	Percent Effective Ratings	Percent Satisfied-Very Satisfied
2004-3 July-Sept	144	4.43	4.60	4.52	98.8	99.1
2004-4 Oct-Dec	170	4.47	4.57	4.52	99.1	98.9
2005-1 Jan-Mar	170	4.40	4.53	4.47	98.8	98.8
2005-2 Apr-June	139	4.57	4.73	4.65	99.0	98.9

623

RESULTS BY REPORTING CYCLE

Summary of Continuing Education Course Evaluation Questions

CYCLE=2004-3 July-Sept -	
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	1970	4.5
(b) The training materials were clear and well organized	1960	4.5
(c) The program was the right length	1944	4.3
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.43

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1969	4.5
(e) The instructor had a good knowledge of the subject matter	1959	4.7
(f) Problems, concerns and questions were handled effectively	1947	4.6
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.60

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	144	4.52
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	11607	98.8

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	8	0.4
Unsatisfied	10	0.5
Satisfied	694	35.3
Very Satisfied	1252	63.7
Very Unsatisfied or Unsatisfied	18	0.9
Satisfied or Very Satisfied	1946	99.1

CONTINUING EDUCATION COURSE EVALUATION RESULTS

RESULTS BY REPORTING CYCLE

Summary of Continuing Education Course Evaluation Questions

COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	2145	4.5
(b) The training materials were clear and well organized	2137	4.5
(c) The program was the right length	2124	4.4
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.47

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	2143	4.5
(e) The instructor had a good knowledge of the subject matter	2141	4.6
(f) Problems, concerns and questions were handled effectively	2127	4.6
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.57

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	170	4.52
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	12698	99.1

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	15	0.7
Unsatisfied	8	0.4
Satisfied	749	34.9
Very Satisfied	1373	64.0
Very Unsatisfied or Unsatisfied	23	1.1
Satisfied or Very Satisfied	2122	98.9

CONTINUING EDUCATION COURSE EVALUATION RESULTS

RESULTS BY REPORTING CYCLE

Summary of Continuing Education Course Evaluation Questions

CYCLE=2005-1 Jan-Mar	
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	2245	4.4
(b) The training materials were clear and well organized	2241	4.5
(c) The program was the right length	2229	4.3
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.40

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	2244	4.5
(e) The instructor had a good knowledge of the subject matter	2242	4.6
(f) Problems, concerns and questions were handled effectively	2236	4.5
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.53

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	170	4.47
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	13272	98.8

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	12	0.5
Unsatisfied	14	0.6
Satisfied	792	35.4
Very Satisfied	1422	63.5
Very Unsatisfied or Unsatisfied	26	1.2
Satisfied or Very Satisfied	2214	98.8

RESULTS BY REPORTING CYCLE

Summary of Continuing Education Course Evaluation Questions

	CYCLE=2005-2 Apr-June
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COURSE EVALUATION RATING QUESTIONS

Ratings for Questions (a) through (f) range from 1 (Very Little), 2, 3, 4,	Number	Mean
to 5 (Great Extent).	Rating	Rating

CONTENT/MATERIALS

(a) The session met the stated objectives	1082	4.6
(b) The training materials were clear and well organized	1085	4.6
(c) The program was the right length	1077	4.5
Average Mean Rating for Content/Materials (Average of Mean Ratings)		4.57

PRESENTER/INSTRUCTOR

(d) Information was presented in a clear and concise manner	1082	4.7
(e) The instructor had a good knowledge of the subject matter	1084	4.8
(f) Problems, concerns and questions were handled effectively	1076	4.7
Average Mean Rating for Presenter/Instructor (Average of Mean Ratings)		4.73

COURSE RATING RESULTS

Number of Duplicated Courses and Average Mean Rating (Average of Mean Ratings)	139	4.65
Number and Percent Effective Ratings (Ratings of 3, 4, or 5)	6423	99.0

SATISFACTION WITH TRAINING

How satisfied are you with the training you received in this course? [Responses equal Very Unsatisfied, Unsatisfied, Satisfied, and Very Satisfied.]	Number Rating	Percent Rating
Very Unsatisfied	6	0.6
Unsatisfied	6	0.6
Satisfied	303	27.9
Very Satisfied	770	71.0
Very Unsatisfied or Unsatisfied	12	1.1
Satisfied or Very Satisfied	1073	98.9

NUMBER AND PERCENT OF AVERAGE DUPLICATED COURSE MEAN RATINGS

Scores Grouped by Increments of .25 from 1.00 (Very Ineffective) to 5.00 (Very Effective)

----- DIVISION=Total Duplicated Courses -----

The FREQ Procedure

	5	SCORE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
4.75 tl	hru	5.00	306	49.12	306	49.12
4.50 u	p to	4.75	182	29.21	488	78.33
4.25 u	p to	4.50	63	10.11	551	88.44
4.00 u	p to	4.25	52	8.35	603	96.79
3.75 u	p to	4.00	11	1.77	614	98.56
3.50 u	p to	3.75	4	0.64	618	99.20
3.25 u	p to	3.50	4	0.64	622	99.84
3.00 u	p to	3.25	1	0.16	623	100.00