2000-2001 THROUGH 2004-2005
EMPLOYER QUESTIONNAIRE
RESULTS FOR THE
CONTINUING EDUCATION
DIVISION

[July, 2005]



P.O. Box 587, Pendleton, SC 29670 (864) 646-8361, TDD/Voice 1-800-735-2905



## PREPARED BY CHRIS MARINO AND LISA SAXON

## The FREQ Procedure

# Reporting Cycles Covered

Frequency	Percent	Cumulative Frequency	Cumulative Percent
5	3.27	5	3.27
32	20.92	37	24.18
40	26.14	77	50.33
40	26.14	117	76.47
36	23.53	153	100.00
	5 32 40 40	5 3.27 32 20.92 40 26.14 40 26.14	Frequency         Percent         Frequency           5         3.27         5           32         20.92         37           40         26.14         77           40         26.14         117

# Continuing Education Departments Surveyed

DEPT	Frequency	Frequency Percent		Cumulative Percent
втс	42	27.45	42	27.45
LR	61	39.87	103	67.32
WTC	50	32.68	153	100.00

# Employers Response Rate

STATUS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Complete	117	76.47	117	76.47
Incomplete	2	1.31	119	77.78
No Response	34	22.22	153	100.00

# Methods of Responding

RESPONSE	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1st Mailing	73	47.71	73	47.71
2nd Mailing	35	22.88	108	70.59
3rd Mailing	9	5.88	117	76.47
Followup Phone	2	1.31	119	77.78
No Response	34	22.22	153	100.00

# EMPLOYERS SURVEYED

# The FREQ Procedure

EMPLOYER	Frequency	Percent	Cumulative Frequency	Cumulative Percent
AFC0	5	3.27	5	3.27
Alice Manufacturing Company	3	1.96	8	5.23
Anderson County Water	3	1.96	11	7.19
BASF Corporation	4	2.61	15	9.80
BP-Seneca Plant	3	1.96	18	11.76
Basic Concepts, Inc.	1	0.65	19	12.42
Belton Industries	2	1.31	21	13.73
Blue Ridge Electric Co-Op	1	0.65	22	14.38
Caring Dentistry, PA	1	0.65	23	15.03
Carolina Mold and Tool	1	0.65	24	15.69
City of Anderson	1	0.65	25	16.34
Clarion Technologies	1	0.65	26	16.99
Clemson University	2	1.31	28	18.30
Community First Bank	1	0.65	29	18.95
Cornell Dubilier Marketing, Inc.	1	0.65	30	19.61
Courtesy Corporation	1	0.65	31	20.26
Dayco/Mark IV Automotive	1	0.65	32	20.92
Duke Energy	2	1.31	34	22.22
Dunlop Slazenger Manufacturing	2	1.31	36	23.53
Electrolux	1	0.65	37	24.18
Engelhard Corporation	1	0.65	38	24.84
Federal Mogul Aviation Products	1	0.65	39	25.49
Frankische, USA	1	0.65	40	26.14
Friedrichs and Rath	1	0.65	41	26.80
General Machine of Easley	1	0.65	42	27.45
Geschmay Corporation	1	0.65	43	28.10
Goodman Conveyor	1	0.65	44	28.76
ILPEA Incorporated	1	0.65	45	29.41
Ideal Steel	1	0.65	46	30.07
Inergy Automotive	2	1.31	48	31.37
Itron	1	0.65	49	32.03
Jacobs Chuck Manufacturing Company	5	3.27	54	35.29
Kendall Company	1	0.65	55	35.95
Kroger Baking Company	1	0.65	56	36.60
La France Industries	1	0.65	57	37.25
MST Concrete Products	1	0.65	58	37.23 37.91
	1	0.65	59	38.56
MST Concrete Products Incorporated  Mark IV Automotive-Dayco Products				
Martin Grading Incorporated	2	1.31 0.65	61 62	39.87
	1	0.65	63	40.52
Maxxim Medical Incorporated McKechnie Plastic Components	1		64	41.18
•	4	0.65		41.83
Mergon Corporation	1	2.61 0.65	68	44.44
Michelin-Sandy Springs			69	45.10
Milliken Mt Vernon Mills	1	0.65	70 71	45.75
	1	0.65	71	46.41
Nason	1 1	0.65	72 70	47.06
Northside Center		0.65	73	47.71
Oconee County Solid Waste	1	0.65	74 75	48.37
Ohion Gear-Richmond Gear	1	0.65	75 77	49.02
Orian Rugs, Inc.	2	1.31	77	50.33
Owens-Corning	6	3.92	83	54.25
Pine River Plastics	1	0.65	84	54.90
Plastic Omnium	2	1.31	86	56.21
Pressure Devices Incorporated	2	1.31	88	57.52

# EMPLOYERS SURVEYED

# The FREQ Procedure

EMPLOYER	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Robert Bosch Corporation	33	21.57	121	79.08
SC Vocational Rehabilitation Department	6	3.92	127	83.01
Saddleman	2	1.31	129	84.31
Schlumberger	6	3.92	135	88.24
Sekido Technology Corporation	1	0.65	136	88.89
Southern Home Accents	1	0.65	137	89.54
Springs Industries	2	1.31	139	90.85
St Jude Medical	3	1.96	142	92.81
Stanco Metal Products	1	0.65	143	93.46
Sulzer Pumps	1	0.65	144	94.12
TTI North America	1	0.65	145	94.77
Taffer Textile Machinery	1	0.65	146	95.42
Teleflex	1	0.65	147	96.08
Temco	1	0.65	148	96.73
Torrington	1	0.65	149	97.39
US Army Corp of Engineers	1	0.65	150	98.04
US Engine Valve	2	1.31	152	99.35
Yoder Brothers Incorporated	1	0.65	153	100.00

# RESPONSE RATE OF EMPLOYERS SURVEYED BY REPORTING CYCLE

CYCLE	STATUS			Cum.		Cum.
			Freq	Freq	Percent	Percent
7/2000-6/2001	Complete Incomplete	**********	4	4	80.00	80.00 80.00
	No Response	*****	1	5	20.00	100.00
	·					
7/2001-6/2002	Complete	******	18	18	56.25	56.25
	Incomplete		0	18	0.00	56.25
	No Response	*******	14	32	43.75	100.00
7/2002-6/2003	Complete	**********	34	34	85.00	85.00
7/2002 0/2000	Incomplete	***	2	36	5.00	90.00
	No Response	****	4	40	10.00	100.00
7/2003-6/2004	Complete	*********	30	30 30	75.00 0.00	75.00 75.00
	Incomplete No Response	******	0 10	40	25.00	100.00
	No nesponse		10	40	25.00	100.00
7/2004-6/2005	Complete	********	31	31	86.11	86.11
	Incomplete		0	31	0.00	86.11
	No Response	*****	5	36	13.89	100.00
ALL EMPLOYERS	Complete	*******	117	117	76.47	76.47
	Incomplete	*	2	119	1.31	77.78
	No Response	******	34	153	22.22	100.00
		10 20 30 40 50 60 70 80				

## LEARNED OF CONTINUING EDUCATION TRAINING AND SERVICES

Question: How did you learn of the Continuing Education training/services? [Responses equal Tri-County Brochure, Tri-County Catalog, Tri-County Schedule Booklet, Newspaper, Billboards, Tri-County Faculty or Staff, Tri-County Student or Participant, Employer, and Other. Excludes No Response.]

CYCLE	LEARNED		Freq	Cum. Freq	Percent	Cum. Percent
			·	·		
7/2000-6/2001	TCTC Brochure		0	0	0.00	0.00
	TCTC Catalog		0	0	0.00	0.00
	Schedule Booklet	*****	0	0	0.00	0.00
	TCTC Personnel	*******	1	1	25.00	25.00
	TCTC Student	*****	0	1	0.00	25.00
	Employer	******	2	3	50.00	75.00
	Other	*****	1	4	25.00	100.00
7/2001-6/2002	TCTC Brochure	***	1	1	5.56	5.56
, ,	TCTC Catalog	***	1	2	5.56	11.11
	Schedule Booklet		0	2	0.00	11.11
	TCTC Personnel	*****	7	9	38.89	50.00
	TCTC Student		0	9	0.00	50.00
	Employer	*****	6	15	33.33	83.33
	Other	*****	3	18	16.67	100.00
7/2002-6/2003	TCTC Brochure	***	2	2	6 05	6 05
7/2002-0/2003	TCTC Brochare	***	2	4	6.25 6.25	6.25 12.50
	ū	**	1	=		
	Schedule Booklet	*****	14	5	3.13	15.63
	TCTC Personnel	**		19	43.75	59.38
	TCTC Student	*****	1	20	3.13	62.50
	Employer	*****	4	24	12.50	75.00
	Other	*****	8	32	25.00	100.00
7/2003-6/2004	TCTC Brochure	****	3	3	11.54	11.54
	TCTC Catalog	**	1	4	3.85	15.38
	Schedule Booklet		0	4	0.00	15.38
	TCTC Personnel	******	7	11	26.92	42.31
	TCTC Student		0	11	0.00	42.31
	Employer	******	8	19	30.77	73.08
	Other	******	7	26	26.92	100.00
7/2004-6/2005	TCTC Brochure		0	0	0.00	0.00
, ,	TCTC Catalog		0	0	0.00	0.00
	Schedule Booklet		0	0	0.00	0.00
	TCTC Personnel	******	8	8	26.67	26.67
	TCTC Student		0	8	0.00	26.67
	Employer	*******	20	28	66.67	93.33
	Other .	***	2	30	6.67	100.00
ALL EMPLOYERS	TCTC Brochure	***	6	6	5.45	5.45
ALL LIMI LOTLITO	TCTC Catalog	**	4	10	3.64	9.09
	Schedule Booklet		1	11	0.91	10.00
	TCTC Personnel	*****	37	48	33.64	43.64
	TCTC Student		1	49	0.91	44.55
	Employer	*****	40	89	36.36	80.91
	Other	*****	21	110	19.09	100.00
	2 - 1101	10 20 30 40 50 60	<b>-</b> 1	. 10	.5103	.55100

Percentage

Question: How satisfied were you with the Continuing Education training/services? [Responses equal Very Satisfied, Satisfied, Unsatisfied, Very Unsatisfied, Uncertain, and No Response.]

----- GROUP=ALL EMPLOYERS ------

CYCLE	SATISFACTION		Freq	Cum. Freq	Percent	Cum. Percent
			rreq	rreq	reiteiit	rercent
7/2000-6/2001	Very Satisfied	******	2	2	40.00	40.00
.,	Satisfied	******	2	4	40.00	80.00
	Unsatisfied		0	4	0.00	80.00
	No Response	*****	1	5	20.00	100.00
7/2001-6/2002	Very Satisfied	******	15	15	46.88	46.88
	Satisfied	***	2	17	6.25	53.13
	Unsatisfied	**	1	18	3.13	56.25
	No Response	******	14	32	43.75	100.00
7/2002-6/2003	Very Satisfied	*******	24	24	60.00	60.00
	Satisfied	******	9	33	22.50	82.50
	Unsatisfied	*	1	34	2.50	85.00
	No Response	*****	6	40	15.00	100.00
7/2003-6/2004	Very Satisfied	******	22	22	55.00	55.00
7/2000 0/2004	Satisfied	*****	6	28	15.00	70.00
	Unsatisfied	*	1	29	2.50	72.50
	No Response	******	11	40	27.50	100.00
	no nooponee				27.100	100100
7/2004-6/2005	Very Satisfied	********	25	25	69.44	69.44
	Satisfied	*****	6	31	16.67	86.11
	Unsatisfied		0	31	0.00	86.11
	No Response	*****	5	36	13.89	100.00
ALL EMPLOYERS	Very Satisfied	*******	88	88	57.52	57.52
	Satisfied	*****	25	113	16.34	73.86
	Unsatisfied	*	3	116	1.96	75.82
	No Response	******	37	153	24.18	100.00
		10 20 30 40 50 60 70	1			

Percentage

Question: How satisfied were you with the Continuing Education training/services? [Excludes Uncertain and No Response.]

CYCLE SATISFACTION Cum. Cum. Freq Freq Percent Percent Very Satisfied 7/2000-6/2001 2 50.00 50.00 \*\*\*\*\*\*\* Satisfied 2 4 50.00 100.00 Unsatisfied 0 4 0.00 100.00 7/2001-6/2002 Very Satisfied 15 15 83.33 83.33 Satisfied 2 17 11.11 94.44 \*\*\* Unsatisfied 1 18 5.56 100.00 Very Satisfied 24 24 70.59 70.59 7/2002-6/2003 Satisfied \*\*\*\*\* 33 26.47 97.06 9 Unsatisfied 34 2.94 100.00 7/2003-6/2004 Very Satisfied \*\*\*\*\*\*\*\*\*\* 22 22 75.86 75.86 Satisfied 6 28 20.69 96.55 Unsatisfied 100.00 1 29 3.45 7/2004-6/2005 Very Satisfied \*\*\*\*\*\*\*\*\* 25 25 80.65 80.65 Satisfied 31 19.35 100.00 6 Unsatisfied 100.00 0.00 0 31 ALL EMPLOYERS Very Satisfied 88 88 75.86 75.86 Satisfied \*\*\*\*\* 21.55 97.41 25 113 Unsatisfied 2.59 100.00 3 116

Percentage

40

50

60

70

80

10

20

30

Question: How satisfied were you with the Continuing Education training/services? [Responses equal Very Satisfied, Satisfied, Unsatisfied, Very Unsatisfied, Uncertain, and No Response.]

CYCLE SATISFACTION Cum. Cum. Freq Freq Percent Percent \*\*\*\*\* Very Satisfied 7/2001-6/2002 2 2 28.57 28.57 Satisfied 0 2 0.00 28.57 No Response 5 7 71.43 100.00 \*\*\*\*\*\*\*\*\* 7/2002-6/2003 Very Satisfied 7 7 70.00 70.00 Satisfied 1 8 10.00 80.00 \*\*\*\*\* No Response 2 10 20.00 100.00 7/2003-6/2004 Very Satisfied 6 6 66.67 66.67 Satisfied \*\*\*\*\* 33.33 100.00 3 9 No Response 0 9 0.00 100.00 7/2004-6/2005 Very Satisfied 13 13 81.25 81.25 Satisfied 2 15 12.50 93.75 No Response 1 16 6.25 100.00 \*\*\*\*\*\*\*\*\* ALL EMPLOYERS Very Satisfied 28 28 66.67 66.67 Satisfied 14.29 80.95 6 34 No Response 19.05 100.00 8 42 10 20 30 40 50 60 70 80

Percentage

Question: How satisfied were you with the Continuing Education training/services? [Excludes Uncertain and No Response.]

 ·DEPARTMENT=BTC								
CYCLE	SATISFACTION		- Fnor	Cum.	Dancont	Cum.		
		I	Freq	Freq	Percent	Percent		
7/2001-6/2002	Very Satisfied	**********	2	2	100.00	100.00		
	Satisfied		0	2	0.00	100.00		
7/2002-6/2003	Very Satisfied	********	7	7	87.50	87.50		
	Satisfied	****	1	8	12.50	100.00		
7/2003-6/2004	Very Satisfied	*******	6	6	66.67	66.67		
	Satisfied	******	3	9	33.33	100.00		
7/2004-6/2005	Very Satisfied	********	13	13	86.67	86.67		
	Satisfied	****	2	15	13.33	100.00		
ALL EMPLOYERS	Very Satisfied	*******	28	28	82.35	82.35		
	Satisfied	*****	6	34	17.65	100.00		
		10 20 30 40 50 60 70 80 90 100						

Percentage

Question: How satisfied were you with the Continuing Education training/services? [Responses equal Very Satisfied, Satisfied, Unsatisfied, Very Unsatisfied, Uncertain, and No Response.]

----- DEPARTMENT=LR

CYCLE	SATISFACTION		Freq	Cum. Freq	Percent	Cum. Percent
		1				
7/2001-6/2002	Very Satisfied	******	3	3	37.50	37.50
	Satisfied		0	3	0.00	37.50
	Unsatisfied	****	1	4	12.50	50.00
	No Response	******	4	8	50.00	100.00
7/2002-6/2003	Very Satisfied	********	13	13	65.00	65.00
	Satisfied	******	4	17	20.00	85.00
	Unsatisfied		0	17	0.00	85.00
	No Response	*****	3	20	15.00	100.00
7/2003-6/2004	Very Satisfied	******	8	8	47.06	47.06
	Satisfied	*****	3	11	17.65	64.71
	Unsatisfied		0	11	0.00	64.71
	No Response	******	6	17	35.29	100.00
7/2004-6/2005	Very Satisfied	*******	10	10	62.50	62.50
	Satisfied	*****	3	13	18.75	81.25
	Unsatisfied		0	13	0.00	81.25
	No Response	******	3	16	18.75	100.00
ALL EMPLOYERS	Very Satisfied	*******	34	34	55.74	55.74
	Satisfied	*****	10	44	16.39	72.13
	Unsatisfied	*	1	45	1.64	73.77
	No Response	******	16	61	26.23	100.00
		10 20 30 40 50 60				

22.22

2.22

10

1

44

45

97.78

100.00

### SATISFACTION WITH TRAINING AND SERVICES

Question: How satisfied were you with the Continuing Education training/services? [Excludes Uncertain and No Response.]

CYCLE SATISFACTION Cum. Cum. Freq Freq Percent Percent Very Satisfied 7/2001-6/2002 3 75.00 75.00 Satisfied 0 3 0.00 75.00 Unsatisfied 1 4 25.00 100.00 7/2002-6/2003 Very Satisfied 13 13 76.47 76.47 Satisfied 4 17 23.53 100.00 Unsatisfied 0 17 0.00 100.00 Very Satisfied 8 8 72.73 72.73 7/2003-6/2004 Satisfied \*\*\*\*\* 27.27 3 11 100.00 Unsatisfied 0 11 0.00 100.00 7/2004-6/2005 Very Satisfied 10 10 76.92 76.92 Satisfied 3 13 23.08 100.00 Unsatisfied 0 13 0.00 100.00 ALL EMPLOYERS Very Satisfied \*\*\*\*\*\*\*\*\* 34 34 75.56 75.56

Percentage

40

50

60

30

10

20

Satisfied

Unsatisfied

Question: How satisfied were you with the Continuing Education training/services? [Responses equal Very Satisfied, Satisfied, Unsatisfied, Very Unsatisfied, Uncertain, and No Response.]

OIGEE	0/11/01/10/1			o a iii i		o a iii i
		1	Freq	Freq	Percent	Percent
7/2000-6/2001	Very Satisfied	*****	2	2	40.00	40.00
	Satisfied	*****	2	4	40.00	80.00
	Unsatisfied		0	4	0.00	80.00
	No Response	******	1	5	20.00	100.00
7/2001-6/2002	Very Satisfied	*********	10	10	58.82	58.82
	Satisfied	*****	2	12	11.76	70.59
	Unsatisfied		0	12	0.00	70.59
	No Response	*******	5	17	29.41	100.00
7/2002-6/2003	Very Satisfied	******	4	4	40.00	40.00
	Satisfied	*****	4	8	40.00	80.00
	Unsatisfied	****	1	9	10.00	90.00
	No Response	****	1	10	10.00	100.00
7/2003-6/2004	Very Satisfied	*********	8	8	57.14	57.14
	Satisfied		0	8	0.00	57.14
	Unsatisfied	***	1	9	7.14	64.29
	No Response	********	5	14	35.71	100.00
7/2004-6/2005	Very Satisfied	******	2	2	50.00	50.00
	Satisfied	******	1	3	25.00	75.00
	Unsatisfied		0	3	0.00	75.00
	No Response	*******	1	4	25.00	100.00
ALL EMPLOYERS	Very Satisfied	******	26	26	52.00	52.00
	Satisfied	*****	9	35	18.00	70.00
	Unsatisfied	**	2	37	4.00	74.00
	No Response	*******	13	50	26.00	100.00

Percentage

30

50

10

Question: How satisfied were you with the Continuing Education training/services? [Excludes Uncertain and No Response.]

CYCLE SATISFACTION Cum. Cum. Freq Freq Percent Percent 7/2000-6/2001 Very Satisfied 2 2 50.00 50.00 Satisfied 2 4 50.00 100.00 Unsatisfied 0 4 0.00 100.00 7/2001-6/2002 Very Satisfied 10 10 83.33 83.33 Satisfied 2 12 16.67 100.00 Unsatisfied 0 12 0.00 100.00 Very Satisfied 4 4 44.44 44.44 7/2002-6/2003 Satisfied 4 8 44.44 88.89 Unsatisfied 11.11 100.00 7/2003-6/2004 Very Satisfied 8 8 88.89 88.89 Satisfied 0 8 0.00 88.89 Unsatisfied \*\*\*\*\* 1 9 11.11 100.00 7/2004-6/2005 Very Satisfied \*\*\*\*\*\*\*\* 2 2 66.67 66.67 Satisfied 33.33 100.00 1 3 Unsatisfied 0.00 3 100.00 0 ALL EMPLOYERS Very Satisfied 26 26 70.27 70.27 Satisfied 35 94.59 9 24.32 Unsatisfied 2 37 5.41 100.00 10 20 30 40 50 60 70 80

Question: How effective was the Continuing Education training/services in meeting your needs? [Responses equal Very Effective, Effective, Ineffective, Very Ineffective, Uncertain, and No Response.]

------ GROUP=ALL EMPLOYERS ------

CYCLE	EFFECTIVENESS			Cum.		Cum.
		1	Freq	Freq	Percent	Percent
7/2000-6/2001	Very Effective	*******	3	3	60.00	60.00
	Effective	*****	1	4	20.00	80.00
	Ineffective		0	4	0.00	80.00
	Uncertain		0	4	0.00	80.00
	No Response	*****	1	5	20.00	100.00
7/2001-6/2002	Very Effective	******	14	14	43.75	43.75
	Effective	****	3	17	9.38	53.13
	Ineffective	**	1	18	3.13	56.25
	Uncertain		0	18	0.00	56.25
	No Response	******	14	32	43.75	100.00
7/2002-6/2003	Very Effective	*******	24	24	60.00	60.00
	Effective	******	9	33	22.50	82.50
	Ineffective	*	1	34	2.50	85.00
	Uncertain		0	34	0.00	85.00
	No Response	*****	6	40	15.00	100.00
7/2003-6/2004	Very Effective	******	20	20	50.00	50.00
	Effective	******	8	28	20.00	70.00
	Ineffective	*	1	29	2.50	72.50
	Uncertain		0	29	0.00	72.50
	No Response	******	11	40	27.50	100.00
7/2004-6/2005	Very Effective	********	23	23	63.89	63.89
	Effective	******	7	30	19.44	83.33
	Ineffective		0	30	0.00	83.33
	Uncertain	*	1	31	2.78	86.11
	No Response	*****	5	36	13.89	100.00
ALL EMPLOYERS	Very Effective	******	84	84	54.90	54.90
	Effective	******	28	112	18.30	73.20
	Ineffective	*	3	115	1.96	75.16
	Uncertain		1	116	0.65	75.82
	No Response	******	37	153	24.18	100.00
		10 20 30 40 50 60				

Question: How effective was the Continuing Education training/services in meeting your needs? [Excludes Uncertain and No Response.]

CYCLE **EFFECTIVENESS** Cum. Cum. Freq Freq Percent Percent 7/2000-6/2001 Very Effective 3 3 75.00 75.00 Effective 4 25.00 100.00 1 Ineffective 0 4 0.00 100.00 7/2001-6/2002 Very Effective 14 14 77.78 77.78 Effective 3 17 16.67 94.44 \*\*\* Ineffective 1 18 5.56 100.00 Very Effective 24 24 70.59 70.59 7/2002-6/2003 Effective 9 33 26.47 97.06 Ineffective 1 34 2.94 100.00 Very Effective 7/2003-6/2004 20 20 68.97 68.97 Effective 8 28 27.59 96.55 Ineffective 1 29 3.45 100.00 Very Effective \*\*\*\*\*\*\*\*\*\* 23 23 76.67 76.67 7/2004-6/2005 Effective 7 30 23.33 100.00 Ineffective 0.00 100.00 0 30 ALL EMPLOYERS Very Effective 84 84 73.04 73.04 Effective \*\*\*\*\* 24.35 97.39 28 112 Ineffective 2.61 100.00 3 115

Percentage

30

40

50

60

70

20

10

Question: How effective was the Continuing Education training/services in meeting your needs? [Responses equal Very Effective, Effective, Ineffective, Very Ineffective, Uncertain, and No Response.]

CYCLE **EFFECTIVENESS** Cum. Cum. Freq Freq Percent Percent \*\*\*\*\* Very Effective 7/2001-6/2002 2 2 28.57 28.57 **Effective** 0 2 0.00 28.57 No Response 5 7 71.43 100.00 \*\*\*\*\*\*\*\*\* 7/2002-6/2003 Very Effective 7 7 70.00 70.00 \*\*\*\* Effective 1 8 10.00 80.00 \*\*\*\*\* No Response 2 10 20.00 100.00 Very Effective 6 6 66.67 66.67 7/2003-6/2004 Effective \*\*\*\*\* 33.33 100.00 3 9 No Response 0 9 0.00 100.00 7/2004-6/2005 Very Effective 13 13 81.25 81.25 Effective 2 15 12.50 93.75 No Response 1 16 6.25 100.00 \*\*\*\*\*\*\*\*\* ALL EMPLOYERS Very Effective 28 28 66.67 66.67 Effective 14.29 80.95 6 34 19.05 No Response 8 42 100.00 10 20 30 40 50 60 70 80

Percentage

Question: How effective was the Continuing Education training/services in meeting your needs? [Excludes Uncertain and No Response.]

		DEPARTMENT=BTC					
CYCLE	EFFECTIVENESS			Cum.		Cum.	
			Freq	Freq	Percent	Percent	
7/2001-6/2002	Very Effective	********	2	2	100.00	100.00	
, ,	Effective		0	2	0.00	100.00	
7/2002-6/2003	Very Effective	*********	7	7	87.50	87.50	
	Effective	****	1	8	12.50	100.00	
7/2003-6/2004	Very Effective	*******	6	6	66.67	66.67	
	Effective	******	3	9	33.33	100.00	
7/2004-6/2005	Very Effective	*********	13	13	86.67	86.67	
	Effective	****	2	15	13.33	100.00	
ALL EMPLOYERS	Very Effective	********	28	28	82.35	82.35	
	Effective	*****	6	34	17.65	100.00	
		10 20 30 40 50 60 70 80 90 100					

Percentage

Question: How effective was the Continuing Education training/services in meeting your needs? [Responses equal Very Effective, Effective, Ineffective, Very Ineffective, Uncertain, and No Response.]

------ DEPARTMENT=LR CYCLE **EFFECTIVENESS** Cum. Cum. Freq Freq Percent Percent 7/2001-6/2002 Very Effective 3 37.50 37.50 Effective 0 3 0.00 37.50 Ineffective 1 4 12.50 50.00 Uncertain 0 4 0.00 50.00 No Response 4 8 50.00 100.00 7/2002-6/2003 Very Effective \*\*\*\*\*\*\*\*\* 13 13 65.00 65.00 Effective 4 17 20.00 85.00 Ineffective 0 17 0.00 85.00 0 0.00 Uncertain 17 85.00 No Response \*\*\*\*\* 3 20 15.00 100.00 7/2003-6/2004 Very Effective 7 7 41.18 41.18 Effective 4 11 23.53 64.71 Ineffective 0 11 0.00 64.71 Uncertain 0 11 0.00 64.71 \*\*\*\*\*\* 6 35.29 No Response 17 100.00 7/2004-6/2005 Very Effective 8 8 50.00 50.00 \*\*\*\*\* Effective 25.00 4 12 75.00 Ineffective 0 12 0.00 75.00 Uncertain 1 13 6.25 81.25 3 No Response 16 18.75 100.00 ALL EMPLOYERS Very Effective 31 31 50.82 50.82 Effective 12 43 19.67 70.49 72.13 Ineffective 1 44 1.64 1.64 73.77 Uncertain 1 45

Percentage

30

40

10

20

16

60

61

26.23

100.00

No Response

Question: How effective was the Continuing Education training/services in meeting your needs? [Excludes Uncertain and No Response.]

CYCLE	EFFECTIVENESS			Cum.		Cum.
			Freq	Freq	Percent	Percent
7/2001-6/2002	Very Effective	*******	3	3	75.00	75.00
	Effective		0	3	0.00	75.00
	Ineffective	******	1	4	25.00	100.00
7/2002-6/2003	Very Effective	********	13	13	76.47	76.47
	Effective	******	4	17	23.53	100.00
	Ineffective		0	17	0.00	100.00
7/2003-6/2004	Very Effective ************************************		7	7	63.64	63.64
	Effective	*******	4	11	36.36	100.00
	Ineffective		0	11	0.00	100.00
7/2004-6/2005	Very Effective	*******	8	8	66.67	66.67
	Effective	*******	4	12	33.33	100.00
	Ineffective		0	12	0.00	100.00
ALL EMPLOYERS	Very Effective	*******	31	31	70.45	70.45
	Effective	*******	12	43	27.27	97.73
	Ineffective	*	1	44	2.27	100.00
		10 20 30 40 50 60 70				

Percentage

Question: How effective was the Continuing Education training/services in meeting your needs? [Responses equal Very Effective, Effective, Ineffective, Very Ineffective, Uncertain, and No Response.]

----- DEPARTMENT=WTC

CYCLE	EFFECTIVENESS		Freq	Cum. Freq	Percent	Cum. Percent
		I	rreq	i i eq	rercent	rercent
7/2000-6/2001	Very Effective	********	3	3	60.00	60.00
.,	Effective	*****	1	4	20.00	80.00
	Ineffective		0	4	0.00	80.00
	No Response	******	1	5	20.00	100.00
7/0001 6/0000	Van. 544.44	******	0	0	50.04	52.94
7/2001-6/2002	Very Effective Effective	*****	9 3	9 12	52.94 17.65	70.59
	Ineffective		0	12	0.00	70.59
	No Response	*****	5	17	29.41	100.00
7/2002-6/2003	Very Effective	*****	4	4	40.00	40.00
	Effective	******	4	8	40.00	80.00
	Ineffective	****	1	9	10.00	90.00
	No Response	****	1	10	10.00	100.00
7/2003-6/2004	Very Effective	******	7	7	50.00	50.00
7/2003-0/2004	Effective	***	1	8	7.14	57.14
	Ineffective	****	1	9	7.14	64.29
	No Response	*****	5	14	35.71	100.00
	no neoponee		Ū	• •	00171	100100
7/2004-6/2005	Very Effective	******	2	2	50.00	50.00
	Effective	*****	1	3	25.00	75.00
	Ineffective		0	3	0.00	75.00
	No Response	******	1	4	25.00	100.00
ALL EMPLOYERS	Very Effective	******	25	25	50.00	50.00
ALL LIIII LOTLING	Effective	*****	10	35	20.00	70.00
	Ineffective	**	2	37	4.00	74.00
	No Response	*****	13	50	26.00	100.00
		10 20 30 40 50 60				

Percentage

Question: How effective was the Continuing Education training/services in meeting your needs? [Excludes Uncertain and No Response.]

CYCLE **EFFECTIVENESS** Cum. Cum. Freq Freq Percent Percent 7/2000-6/2001 Very Effective 3 3 75.00 75.00 Effective 4 25.00 100.00 1 Ineffective 0 4 0.00 100.00 7/2001-6/2002 Very Effective 9 9 75.00 75.00 Effective 3 12 25.00 100.00 Ineffective 0 12 0.00 100.00 Very Effective 4 4 44.44 44.44 7/2002-6/2003 Effective \*\*\*\*\*\* 4 8 44.44 88.89 Ineffective 9 11.11 100.00 1 Very Effective 7/2003-6/2004 \*\*\*\*\*\*\*\*\*\* 7 7 77.78 77.78 \*\*\*\*\* Effective 8 11.11 88.89 1 \*\*\*\*\* Ineffective 1 9 11.11 100.00 Very Effective \*\*\*\*\*\*\*\*\* 2 2 66.67 66.67 7/2004-6/2005 Effective 3 33.33 100.00 1 Ineffective 3 0.00 100.00 0 \*\*\*\*\*\*\*\*\* ALL EMPLOYERS Very Effective 25 25 67.57 67.57 Effective \*\*\*\*\* 35 27.03 94.59 10 Ineffective 37 2 5.41 100.00 10 20 40 60 70 30 50

Percentage

Question: If you had another training need, would you consider using the Continuing Education training/services? [Responses equal Definitely Yes, Probably Yes, Probably No, Definitely No, Uncertain, and No Response.]

CYCLE USING Cum. Cum. Freq Freq Percent Percent Definitely Yes 7/2000-6/2001 60.00 60.00 3 3 Probably Yes 4 20.00 80.00 1 80.00 Probably No 0 4 0.00 Uncertain 0 4 0.00 80.00 No Response 1 20.00 100.00 53.13 7/2001-6/2002 Definitely Yes 17 17 53.13 Probably Yes 3.13 56.25 18 1 0.00 56.25 Probably No 0 18 Uncertain 0 18 0.00 56.25 No Response \*\*\*\*\*\* 14 32 43.75 100.00 7/2002-6/2003 Definitely Yes 31 31 77.50 77.50 Probably Yes 2 33 5.00 82.50 Probably No 0 33 0.00 82.50 85.00 Uncertain 1 34 2.50 100.00 No Response 6 40 15.00 23 57.50 7/2003-6/2004 Definitely Yes 23 57.50 Probably Yes 5 28 12.50 70.00 Probably No 1 29 2.50 72.50 29 72.50 Uncertain n 0.00 \*\*\*\*\* 100.00 No Response 40 27.50 11 7/2004-6/2005 Definitely Yes 30 30 83.33 83.33 86.11 Probably Yes 31 2.78 1 0.00 86.11 Probably No 0 31 0.00 86.11 Uncertain 0 31 \*\*\*\*\* No Response 5 36 13.89 100.00 104 67.97 67.97 ALL EMPLOYERS Definitely Yes 104 74.51 10 6.54 Probably Yes 114 75.16 Probably No 0.65 1 115 Uncertain 1 116 0.65 75.82 24.18 100.00 No Response 37 153

Percentage

50

60

70

80

40

30

20

10

Question: If you had another training need, would you consider using the Continuing Education training/services? [Excludes Uncertain and No Response.]

----- GROUP=ALL EMPLOYERS ------

CYCLE	USING	1	Freq	Cum. Freq	Percent	Cum. Percent
7/2000-6/2001	Definitely Yes Probably Yes Probably No	**************************************	3 1 0	3 4 4	75.00 25.00 0.00	75.00 100.00 100.00
7/2001-6/2002	Definitely Yes Probably Yes Probably No	************	17 1 0	17 18 18	94.44 5.56 0.00	94.44 100.00 100.00
7/2002-6/2003	Definitely Yes Probably Yes Probably No	************	31 2 0	31 33 33	93.94 6.06 0.00	93.94 100.00 100.00
7/2003-6/2004	Definitely Yes Probably Yes Probably No	**************************************	23 5 1	23 28 29	79.31 17.24 3.45	79.31 96.55 100.00
7/2004-6/2005	Definitely Yes Probably Yes Probably No	*************	30 1 0	30 31 31	96.77 3.23 0.00	96.77 100.00 100.00
ALL EMPLOYERS	Definitely Yes Probably Yes Probably No	**************************************	104 10 1	104 114 115	90.43 8.70 0.87	90.43 99.13 100.00
		10 20 30 40 50 60 70 80 90				

Question: If you had another training need, would you consider using the Continuing Education training/services? [Responses equal Definitely Yes, Probably Yes, Probably No, Definitely No, Uncertain, and No Response.]

		DEPARTMENT=BTC				
CYCLE	USING	Cum.			Cum.	
		T.	Freq	Freq	Percent	Percent
7/2001-6/2002	Definitely Yes	*****	2	2	28.57	28.57
	Probably Yes		0	2	0.00	28.57
	No Response	*********	5	7	71.43	100.00
7/2002-6/2003	Definitely Yes	******	8	8	80.00	80.00
	Probably Yes		0	8	0.00	80.00
	No Response	******	2	10	20.00	100.00
7/2003-6/2004	Definitely Yes	********	7	7	77.78	77.78
	Probably Yes	*******	2	9	22.22	100.00
	No Response		0	9	0.00	100.00
7/2004-6/2005	Definitely Yes	************	15	15	93.75	93.75
	Probably Yes		0	15	0.00	93.75
	No Response	***	1	16	6.25	100.00
ALL EMPLOYERS	Definitely Yes	******	32	32	76.19	76.19
	Probably Yes	**	2	34	4.76	80.95
	No Response	******	8	42	19.05	100.00
		10 20 30 40 50 60 70 80 90				

Question: If you had another training need, would you consider using the Continuing Education training/services? [Excludes Uncertain and No Response.]

 		DEPARTMENT=BTC					
CYCLE	USING			Cum.		Cum.	
		1	Freq	Freq	Percent	Percent	
7/2001-6/2002	Definitely Yes	***********	2	2	100.00	100.00	
	Probably Yes		0	2	0.00	100.00	
7/2002-6/2003	Definitely Yes	***********	8	8	100.00	100.00	
	Probably Yes		0	8	0.00	100.00	
7/2003-6/2004	Definitely Yes	*******	7	7	77.78	77.78	
	Probably Yes	******	2	9	22.22	100.00	
7/2004-6/2005	Definitely Yes	***********	15	15	100.00	100.00	
	Probably Yes		0	15	0.00	100.00	
ALL EMPLOYERS	Definitely Yes	**********	32	32	94.12	94.12	
	Probably Yes	**	2	34	5.88	100.00	
		10 20 30 40 50 60 70 80 90 100					

Question: If you had another training need, would you consider using the Continuing Education training/services? [Responses equal Definitely Yes, Probably Yes, Probably No, Definitely No, Uncertain, and No Response.]

CYCLE	USING			Cum.		Cum.
		I	Freq	Freq	Percent	Percent
7/2001-6/2002	Definitely Yes	*****	4	4	50.00	50.00
	Probably Yes		0	4	0.00	50.00
	No Response	*****	4	8	50.00	100.00
7/2002-6/2003	Definitely Yes	*******	16	16	80.00	80.00
	Probably Yes	***	1	17	5.00	85.00
	No Response	*****	3	20	15.00	100.00
7/2003-6/2004	Definitely Yes	tely Yes			52.94	52.94
	Probably Yes	****	2	11	11.76	64.7
	No Response	*****	6	17	35.29	100.00
7/2004-6/2005	Definitely Yes	*********	13	13	81.25	81.25
	Probably Yes		0	13	0.00	81.25
	No Response	*****	3	16	18.75	100.00
ALL EMPLOYERS	Definitely Yes	******	42	42	68.85	68.85
	Probably Yes	**	3	45	4.92	73.7
	No Response	******	16	61	26.23	100.00

Percentage

Question: If you had another training need, would you consider using the Continuing Education training/services? [Excludes Uncertain and No Response.]

		DEPARTMENT=LR					
CYCLE	USING			Cum.		Cum.	
		1	Freq	Freq	Percent	Percent	
7/2001-6/2002	Definitely Yes	***********	4	4	100.00	100.00	
, ,	Probably Yes		0	4	0.00	100.00	
7/2002-6/2003	Definitely Yes	*********	16	16	94.12	94.12	
7,2002 0,2000	Probably Yes	**	1	17	5.88	100.00	
7/0000 6/0004	Dofinitaly Vac	*****	0	9	81.82	04 00	
7/2003-6/2004	Definitely Yes Probably Yes	*****	9 2	11	18.18	81.82 100.00	
	•						
7/2004-6/2005	Definitely Yes	***********	13	13	100.00	100.00	
	Probably Yes		0	13	0.00	100.00	
ALL EMPLOYERS	Definitely Yes	*********	42	42	93.33	93.33	
	Probably Yes	***	3	45	6.67	100.00	
		10 20 30 40 50 60 70 80 90 100					

Question: If you had another training need, would you consider using the Continuing Education training/services? [Responses equal Definitely Yes, Probably Yes, Probably No, Definitely No, Uncertain, and No Response.]

CYCLE USING Cum. Cum. Freq Freq Percent Percent 7/2000-6/2001 3 60.00 Definitely Yes 3 60.00 Probably Yes 1 4 20.00 80.00 Probably No 80.00 0 4 0.00 Uncertain 0 4 0.00 80.00 No Response \*\*\*\*\*\* 20.00 100.00 1 64.71 7/2001-6/2002 Definitely Yes 11 11 64.71 Probably Yes 5.88 70.59 12 1 0.00 70.59 Probably No 0 12 Uncertain 0 12 0.00 70.59 No Response \*\*\*\*\*\* 5 17 29.41 100.00 7/2002-6/2003 Definitely Yes \*\*\*\*\*\*\*\*\* 7 7 70.00 70.00 Probably Yes 1 8 10.00 80.00 Probably No 0 8 0.00 80.00 \*\*\*\* 90.00 Uncertain 1 9 10.00 \*\*\*\* 100.00 No Response 1 10 10.00 \*\*\*\*\*\* 7 7 50.00 50.00 7/2003-6/2004 Definitely Yes \*\*\* Probably Yes 8 7.14 57.14 1 \*\*\*\* Probably No 1 9 7.14 64.29 Uncertain 0 9 0.00 64.29 \*\*\*\*\*\* No Response 5 35.71 100.00 14 7/2004-6/2005 Definitely Yes 2 2 50.00 50.00 \*\*\*\*\* 75.00 Probably Yes 3 25.00 1 3 0.00 75.00 Probably No 0 75.00 Uncertain 3 0.00 0 \*\*\*\*\* No Response 1 4 25.00 100.00 30 60.00 60.00 ALL EMPLOYERS Definitely Yes 30 35 10.00 70.00 Probably Yes 5 2.00 72.00 Probably No 36 1 Uncertain 1 37 2.00 74.00 26.00 100.00 No Response 13 50

Percentage

40

50

60

70

30

10

20

Question: If you had another training need, would you consider using the Continuing Education training/services? [Excludes Uncertain and No Response.]

CYCLE USING Cum. Cum. Freq Freq Percent Percent 7/2000-6/2001 Definitely Yes 3 3 75.00 75.00 Probably Yes 25.00 100.00 1 4 Probably No 0 4 0.00 100.00 7/2001-6/2002 Definitely Yes 11 11 91.67 91.67 Probably Yes 1 12 8.33 100.00 Probably No 0 12 0.00 100.00 Definitely Yes 7 7 87.50 87.50 7/2002-6/2003 Probably Yes \*\*\*\*\* 12.50 1 8 100.00 Probably No 0 8 0.00 100.00 7/2003-6/2004 Definitely Yes 7 7 77.78 77.78 Probably Yes 1 8 11.11 88.89 Probably No 1 9 11.11 100.00 \*\*\*\*\*\*\* Definitely Yes 2 2 66.67 66.67 7/2004-6/2005 Probably Yes 33.33 100.00 1 3 Probably No 0 0.00 100.00 3 ALL EMPLOYERS Definitely Yes 30 30 83.33 83.33 Probably Yes \*\*\*\*\* 5 35 13.89 97.22 Probably No 36 2.78 100.00 10 20 30 50 60 70 80 90 40

1.2

#### EVALUATION RESULTS BY ALL EMPLOYERS

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

Number Standard Mean Rating Questions Rating Deviation Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 108 0.7 4.3 Development of the training for meeting your needs 111 0.7 4.4 Arranging/scheduling of the training for meeting your needs 0.5 4.6 112 Average Mean Rating (Average of Mean Ratings) 4.43 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 116 0.6 4.4 Effectiveness of the course materials for meeting your training needs 114 0.7 4.3 Effectiveness of the course in increasing participants skills and knowledge 113 0.8 4.2 Average Mean Rating (Average of Mean Ratings) 4.30 INSTRUCTION Attitude of the instructor(s) 116 0.6 4.7 Expertise of the instructor(s) 0.7 4.6 114 0.8 Teaching ability of the instructor(s) 114 4.5 4.60 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS Average Mean Rating (Average of Mean Ratings) 4.44 Number and Percent Good Ratings (Ratings of 3, 4, or 5) 1006 98.8

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

### SUMMARY OF RESULTS BY ALL EMPLOYERS

	Average Mean	Average Mean	Average Mean	Average Mean	Number	Percent	Number	Percent
	Rating	Rating	Rating	Rating	Good	Good	Poor	Poor
Respondents	Development	Content	Instruction	Total	Ratings	Ratings	Ratings	Ratings
ALL EMPLOYERS	4.43	4.30	4.60	4.44	1006	98.8	12	1.2

N = 1

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

0.0

#### EVALUATION RESULTS BY REPORTING CYCLE

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

------ REPORTING CYCLE=7/2000-6/2001 GROUP=ALL EMPLOYERS ------Standard Number Mean Deviation Rating Rating Questions Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 4 0.6 4.5 Development of the training for meeting your needs 0.8 4.0 Arranging/scheduling of the training for meeting your needs 0.5 4.8 Average Mean Rating (Average of Mean Ratings) 4.43 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 0.8 4.0 Effectiveness of the course materials for meeting your training needs 4 0.8 4.0 Effectiveness of the course in increasing participants skills and knowledge 4 0.8 4.0 4.00 Average Mean Rating (Average of Mean Ratings) INSTRUCTION Attitude of the instructor(s) 0.0 5.0 Expertise of the instructor(s) 1.0 4.3 Teaching ability of the instructor(s) 1.0 4.5 4.60 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS Average Mean Rating (Average of Mean Ratings) 4.34 Number and Percent Good Ratings (Ratings of 3, 4, or 5) 36 100.0

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

0.6

#### EVALUATION RESULTS BY REPORTING CYCLE

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

------ REPORTING CYCLE=7/2001-6/2002 GROUP=ALL EMPLOYERS ------Standard Number Mean Rating Questions Rating Deviation Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 17 0.7 4.5 Development of the training for meeting your needs 18 0.6 4.7 Arranging/scheduling of the training for meeting your needs 0.3 4.9 18 Average Mean Rating (Average of Mean Ratings) 4.70 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 0.5 4.7 Effectiveness of the course materials for meeting your training needs 18 0.5 4.6 Effectiveness of the course in increasing participants skills and knowledge 18 0.8 4.4 Average Mean Rating (Average of Mean Ratings) 4.57 INSTRUCTION Attitude of the instructor(s) 18 0.6 4.7 Expertise of the instructor(s) 0.6 4.7 18 Teaching ability of the instructor(s) 18 1.0 4.5 4.63 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS 4.63 Average Mean Rating (Average of Mean Ratings) Number and Percent Good Ratings (Ratings of 3, 4, or 5) 160 99.4

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

1.0

#### EVALUATION RESULTS BY REPORTING CYCLE

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

------ REPORTING CYCLE=7/2002-6/2003 GROUP=ALL EMPLOYERS ------Standard Number Mean Rating Questions Rating Deviation Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 32 0.7 4.3 Development of the training for meeting your needs 32 0.7 4.4 Arranging/scheduling of the training for meeting your needs 0.5 4.8 32 Average Mean Rating (Average of Mean Ratings) 4.50 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 0.7 4.4 Effectiveness of the course materials for meeting your training needs 33 0.7 4.4 Effectiveness of the course in increasing participants skills and knowledge 33 0.8 4.2 Average Mean Rating (Average of Mean Ratings) 4.33 INSTRUCTION Attitude of the instructor(s) 34 0.6 4.8 Expertise of the instructor(s) 0.7 4.6 33 0.8 Teaching ability of the instructor(s) 33 4.5 4.63 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS Average Mean Rating (Average of Mean Ratings) 4.49 Number and Percent Good Ratings (Ratings of 3, 4, or 5) 293 99.0

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

2.4

#### EVALUATION RESULTS BY REPORTING CYCLE

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

------ REPORTING CYCLE=7/2003-6/2004 GROUP=ALL EMPLOYERS -------Standard Number Mean Rating Questions Rating Deviation Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 27 0.6 4.5 Development of the training for meeting your needs 27 0.7 4.4 Arranging/scheduling of the training for meeting your needs 0.6 4.6 28 Average Mean Rating (Average of Mean Ratings) 4.50 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 0.6 4.5 Effectiveness of the course materials for meeting your training needs 28 0.9 4.4 Effectiveness of the course in increasing participants skills and knowledge 28 1.0 4.3 Average Mean Rating (Average of Mean Ratings) 4.40 INSTRUCTION Attitude of the instructor(s) 29 0.6 4.5 Expertise of the instructor(s) 0.7 4.5 28 0.8 Teaching ability of the instructor(s) 28 4.4 4.47 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS Average Mean Rating (Average of Mean Ratings) 4.46 Number and Percent Good Ratings (Ratings of 3, 4, or 5) 246 97.6

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

0.7

#### EVALUATION RESULTS BY REPORTING CYCLE

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

------ REPORTING CYCLE=7/2004-6/2005 GROUP=ALL EMPLOYERS -------Standard Number Mean Rating Questions Rating Deviation Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 28 0.6 4.2 Development of the training for meeting your needs 30 0.5 4.2 Arranging/scheduling of the training for meeting your needs 0.5 4.3 30 Average Mean Rating (Average of Mean Ratings) 4.23 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 0.6 4.2 Effectiveness of the course materials for meeting your training needs 31 0.5 4.2 Effectiveness of the course in increasing participants skills and knowledge 30 0.4 4.1 Average Mean Rating (Average of Mean Ratings) 4.17 INSTRUCTION Attitude of the instructor(s) 31 0.6 4.6 Expertise of the instructor(s) 0.7 4.5 31 0.7 Teaching ability of the instructor(s) 31 4.5 4.53 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS Average Mean Rating (Average of Mean Ratings) 4.31 Number and Percent Good Ratings (Ratings of 3, 4, or 5) 271 99.3

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

## SUMMARY OF RESULTS BY REPORTING CYCLE

Reporting Cycle	Respondents	Average Mean Rating Development	Average Mean Rating Content	Average Mean Rating Instruction	Average Mean Rating Total	Number Good Ratings	Percent Good Ratings	Number Poor Ratings	Percent Poor Ratings
7/2000-6/2001	ALL EMPLOYERS	4.43	4.00	4.60	4.34	36	100.0	0	0.0
7/2001-6/2002	ALL EMPLOYERS	4.70	4.57	4.63	4.63	160	99.4	1	0.6
7/2002-6/2003	ALL EMPLOYERS	4.50	4.33	4.63	4.49	293	99.0	3	1.0
7/2003-6/2004	ALL EMPLOYERS	4.50	4.40	4.47	4.46	246	97.6	6	2.4
7/2004-6/2005	ALL EMPLOYERS	4.23	4.17	4.53	4.31	271	99.3	2	0.7

N = 5

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

DEPARTMENT=BTC PERIOD=ALL YEARS			
Rating Questions	Number Rating 1 thru 5	Standard Deviation 1 thru 5	Mean Rating 1 thru 5
DEVELOPMENT OF PROGRAM			
Assessment of your training needs	32	0.5	4.3
Development of the training for meeting your needs	33	0.5	4.3
Arranging/scheduling of the training for meeting your needs	34	0.6	4.4
Average Mean Rating (Average of Mean Ratings)			4.33
CONTENT/MATERIALS			
Effectiveness of the course content for meeting your training needs	34	0.6	4.2
Effectiveness of the course materials for meeting your training needs	34	0.5	4.1
Effectiveness of the course in increasing participants skills and knowledge	34	0.6	4.1
Average Mean Rating (Average of Mean Ratings)			4.13
INSTRUCTION			
Attitude of the instructor(s)	34	0.6	4.6
Expertise of the instructor(s)	34	0.8	4.4
Teaching ability of the instructor(s)	34	0.7	4.4
Average Mean Rating (Average of Mean Ratings)			4.47
TOTAL EVALUATION RESULTS			
Average Mean Rating (Average of Mean Ratings)			4.31
Number and Percent Good Ratings (Ratings of 3, 4, or 5)		300	99.0
Number and Percent Poor Ratings (Ratings of 1 or 2)		3	1.0

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

DEPARTMENT=LR PERIOD=ALL YEARS			
Rating Questions	Number Rating 1 thru 5	Standard Deviation 1 thru 5	Mean Rating 1 thru 5
DEVELOPMENT OF PROGRAM			
Assessment of your training needs	41	0.7	4.4
Development of the training for meeting your needs	43	0.6	4.5
Arranging/scheduling of the training for meeting your needs	43	0.5	4.7
Average Mean Rating (Average of Mean Ratings)			4.53
CONTENT/MATERIALS			
Effectiveness of the course content for meeting your training needs	45	0.5	4.6
Effectiveness of the course materials for meeting your training needs	44	0.5	4.6
Effectiveness of the course in increasing participants skills and knowledge	43	0.7	4.4
Average Mean Rating (Average of Mean Ratings)			4.53
INSTRUCTION			
Attitude of the instructor(s)	45	0.6	4.7
Expertise of the instructor(s)	44	0.6	4.7
Teaching ability of the instructor(s)	44	0.9	4.5
Average Mean Rating (Average of Mean Ratings)			4.63
TOTAL EVALUATION RESULTS			
Average Mean Rating (Average of Mean Ratings)			4.57
Number and Percent Good Ratings (Ratings of 3, 4, or 5)		390	99.5
Number and Percent Poor Ratings (Ratings of 1 or 2)		2	0.5

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

DEPARTMENT=WTC PERIOD=ALL YEARS			
Rating Questions	Number Rating 1 thru 5	Standard Deviation 1 thru 5	Mean Rating 1 thru 5
DEVELOPMENT OF PROGRAM			
Assessment of your training needs	35	0.8	4.3
Development of the training for meeting your needs	35	0.8	4.3
Arranging/scheduling of the training for meeting your needs	35	0.5	4.7
Average Mean Rating (Average of Mean Ratings)			4.43
CONTENT/MATERIALS			
Effectiveness of the course content for meeting your training needs	37	0.7	4.4
Effectiveness of the course materials for meeting your training needs	36	0.8	4.2
Effectiveness of the course in increasing participants skills and knowledge	36	1.0	4.0
Average Mean Rating (Average of Mean Ratings)			4.20
INSTRUCTION			
Attitude of the instructor(s)	37	0.6	4.7
Expertise of the instructor(s)	36	0.7	4.5
Teaching ability of the instructor(s)	36	0.8	4.5
Average Mean Rating (Average of Mean Ratings)			4.57
TOTAL EVALUATION RESULTS			
Average Mean Rating (Average of Mean Ratings)			4.40
Number and Percent Good Ratings (Ratings of 3, 4, or 5)		316	97.8
Number and Percent Poor Ratings (Ratings of 1 or 2)		7	2.2

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

## SUMMARY OF RESULTS BY DEPARTMENT

Department	Period	Average Mean Rating Development	Average Mean Rating Content	Average Mean Rating Instruction	Average Mean Rating Total	Number Good Ratings	Percent Good Ratings	Number Poor Ratings	Percent Poor Ratings
втс	ALL YEARS	4.33	4.13	4.47	4.31	300	99.0	3	1.0
LR	ALL YEARS	4.53	4.53	4.63	4.57	390	99.5	2	0.5
WTC	ALL YEARS	4.43	4.20	4.57	4.40	316	97.8	7	2.2

N = 3

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

------ DEPARTMENT=BTC CYCLE=7/2004-6/2005 ------Standard Number Mean Rating Questions Rating Deviation Rating 1 thru 5 1 thru 5 1 thru 5 DEVELOPMENT OF PROGRAM Assessment of your training needs 15 0.4 4.1 Development of the training for meeting your needs 15 0.4 4.1 Arranging/scheduling of the training for meeting your needs 0.5 4.3 15 Average Mean Rating (Average of Mean Ratings) 4.17 CONTENT/MATERIALS Effectiveness of the course content for meeting your training needs 0.4 4.0 Effectiveness of the course materials for meeting your training needs 15 0.0 4.0 Effectiveness of the course in increasing participants skills and knowledge 15 0.3 3.9 3.97 Average Mean Rating (Average of Mean Ratings) INSTRUCTION Attitude of the instructor(s) 15 0.6 4.5 Expertise of the instructor(s) 0.8 4.3 15 0.6 Teaching ability of the instructor(s) 15 4.4 4.40 Average Mean Rating (Average of Mean Ratings) TOTAL EVALUATION RESULTS Average Mean Rating (Average of Mean Ratings) 4.18 Number and Percent Good Ratings (Ratings of 3, 4, or 5) 134 99.3 Number and Percent Poor Ratings (Ratings of 1 or 2) 1 0.7

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

DEPARTMENT=LR CYCLE=7/2004-6/2005			
Rating Questions	Number Rating 1 thru 5	Standard Deviation 1 thru 5	Mean Rating 1 thru 5
DEVELOPMENT OF PROGRAM			
Assessment of your training needs	10	0.5	4.5
Development of the training for meeting your needs	12	0.5	4.4
Arranging/scheduling of the training for meeting your needs	12	0.5	4.6
Average Mean Rating (Average of Mean Ratings)			4.50
CONTENT/MATERIALS			
Effectiveness of the course content for meeting your training needs	13	0.5	4.5
Effectiveness of the course materials for meeting your training needs	13	0.5	4.5
Effectiveness of the course in increasing participants skills and knowledge	12	0.5	4.3
Average Mean Rating (Average of Mean Ratings)			4.43
INSTRUCTION			
Attitude of the instructor(s)	13	0.4	4.8
Expertise of the instructor(s)	13	0.5	4.7
Teaching ability of the instructor(s)	13	0.7	4.6
Average Mean Rating (Average of Mean Ratings)			4.70
TOTAL EVALUATION RESULTS			
Average Mean Rating (Average of Mean Ratings)			4.54
Number and Percent Good Ratings (Ratings of 3, 4, or 5)		111	100.0
Number and Percent Poor Ratings (Ratings of 1 or 2)		0	0.0

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

Question: Please rate the following items on the Continuing Education training/services provided by Tri-County Technical College for your company. Circle one number from 1 (Very Poor) to 5 (Very Good) for each item. Circle DK (Dont Know) for any item you feel you cannot rate.

DEPARTMENT=WTC CYCLE=7/2004-6/2005							
Rating Questions	Number Rating 1 thru 5	Standard Deviation 1 thru 5	Mean Rating 1 thru 5				
DEVELOPMENT OF PROGRAM							
Assessment of your training needs	3	1.2	3.3				
Development of the training for meeting your needs	3	0.6	3.7				
Arranging/scheduling of the training for meeting your needs	3	0.6	3.7				
Average Mean Rating (Average of Mean Ratings)			3.57				
CONTENT/MATERIALS							
Effectiveness of the course content for meeting your training needs	3	1.0	4.0				
Effectiveness of the course materials for meeting your training needs	3	0.6	3.7				
Effectiveness of the course in increasing participants skills and knowledge	3	0.6	3.7				
Average Mean Rating (Average of Mean Ratings)			3.80				
INSTRUCTION							
Attitude of the instructor(s)	3	1.2	4.3				
Expertise of the instructor(s)	3	1.2	4.3				
Teaching ability of the instructor(s)	3	1.2	4.3				
Average Mean Rating (Average of Mean Ratings)			4.30				
TOTAL EVALUATION RESULTS							
Average Mean Rating (Average of Mean Ratings)			3.89				
Number and Percent Good Ratings (Ratings of 3, 4, or 5)		26	96.3				
Number and Percent Poor Ratings (Ratings of 1 or 2)		1	3.7				

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.

## SUMMARY OF RESULTS BY DEPARTMENT

Department	Reporting Cycle	Average Mean Rating Development	Average Mean Rating Content	Average Mean Rating Instruction	Average Mean Rating Total	Number Good Ratings	Percent Good Ratings	Number Poor Ratings	Percent Poor Ratings
втс	7/2004-6/2005	4.17	3.97	4.40	4.18	134	99.3	1	0.7
LR	7/2004-6/2005	4.50	4.43	4.70	4.54	111	100.0	0	0.0
WTC	7/2004-6/2005	3.57	3.80	4.30	3.89	26	96.3	1	3.7

N = 3

Mean rating of 1.0 up to 2.0=Very Poor; 2.0 up to 3.0=Poor; 3.0 up to 4.0=Good; 4.0 to 5.0=Very Good. Percent Good Ratings of 0% up to 85%=Very Poor; 85% up to 90%=Poor; 90% up to 95%=Good; 95% to 100%=Very Good.